



PUBLIC NOTICE

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DA 18-747

Released: July 19, 2018

CONSUMER AND GOVERNMENTAL AFFAIRS BUREAU ANNOUNCES AUGUST 16, 2018 EFFECTIVE DATE FOR SLAMMING AND CRAMMING RULES

CG Docket No. 17-169

On June 8, 2018, the Commission adopted a Report and Order strengthening the rules that protect consumers from slamming (the unauthorized change of a consumer's telephone provider) and cramming (the placement of unauthorized charges on a consumer's telephone bill).¹ In the *Slamming-Cramming Order*, the Commission stated that the new rules would become effective 30 days after the date of publication of a summary in the *Federal Register*.²

On July 17, 2018, the *Federal Register* published a summary of the *Slamming-Cramming Order*.³ Accordingly, the rules adopted therein will become effective on **August 16, 2018**.

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For further information, contact Richard D. Smith, Consumer Policy Division, Consumer and Governmental Affairs Bureau, at (717) 338-2797 or Richard.Smith@fcc.gov.

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¹ *Protecting Consumers from Unauthorized Carrier Changes and Related Unauthorized Charges*, CG Docket No. 17-169, Report and Order, FCC 18-78 (rel. June 8, 2018) (*Slamming-Cramming Order*).

² *Id.* at para. 41.

³ See 83 Fed. Reg. 33140 (July 17, 2018).