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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I live in South Lake Tahoe, CA. I urge you to keep corporate giants from monopolizing business as internet providers. Keep competition alive! Competition fosters better business practices and innovation as well as lower prices for consumers.

In my community, there are limited choices for land based phones and Internet access. Cell phones don't work in many places, by the way, no matter what company. I use a third party internet provider company from the Bay Area, 3.5 hrs away, because they provide MUCH BETTER service for the same price as ATT. Recently, my land line went down, which also carries my DSL service from LMI, a small, competitive provider, which is virtually the only reason I pay for the land line. I notified ATT immediately since I use Internet access heavily for work. They informed me that the earliest they could get a repairman out was 2.5 weeks. It was a major disruption. By contrast, I called my internet provider for service on a weekend, and they called me back, an actual live, human, several times to help me resolve the issue. Can you EVER imagine ATT doing that? You have to wade through a half hour of robotic responses to schedule an appointment. I am not exaggerating. I'm not sure there is a way to get to a live human being on their voice messaging system. To make matters worse, I took a full day off of work, since ATT will NOT tell you what time of day the repairman will come, and he never showed up. I had to meet him the next day. What I wonder is why are you even considering decreasing competition.

I urge you to Keep competition alive!

Thank you.

Susan Kloss