

**Before the  
FEDERAL COMMUNICATIONS COMMISSION  
Washington, D.C.**

In the Matter of	)	
	)	
Section 63.71 Application of	)	
	)	
BRIGHT HOUSE NETWORKS, LLC	)	Docket No. _____
	)	
For Authority to Discontinue Certain	)	
Interconnected VoIP Services	)	

**SECTION 63.71 APPLICATION**

Bright House Networks, LLC (“Bright House”)<sup>1</sup>, through its undersigned counsel and pursuant to Section 214 of the Communications Act of 1934, as amended, 47 U.S.C. § 214, and Section 63.71 of the Commission’s rules, 47 C.F.R. § 63.71, hereby files this Application to discontinue offering certain interconnected VoIP services in Alabama, Colorado, Delaware, District of Columbia, Florida, Iowa, Minnesota, New Hampshire, South Dakota, Texas, Utah and Virginia (the “**Service Areas**”).

In support of its Application, Bright House submits the following information:

**Names and address of carrier:**

This Application is submitted by Bright House Networks, LLC, whose address is:

12405 Powerscourt Drive  
St. Louis, Missouri 63131

**Date of planned service discontinuance:**

Bright House intends to discontinue offering the services described in this Application on December 31, 2018, or as soon thereafter as federal approval may be obtained.

---

<sup>1</sup> Bright House acquired Telovations, Inc., which previously provided the service described in this Application, in 2013. Accordingly, some customers may associate the service with Telovations, Inc.

**Points of geographic areas of service affected:**

Bright House currently offers the services that are the subject of this Application in Alabama, Colorado, Delaware, District of Columbia, Florida, Iowa, Minnesota, New Hampshire, South Dakota, Texas, Utah and Virginia.

**Brief description of the type of service affected:**

Bright House intends to discontinue offering Hosted IP Voice service to new and existing customers. The Hosted IP Voice service is a hosted interconnected VoIP service provided to business customers. Business customers access the Hosted IP Voice service through several different service configurations, including T-1 or DS1 Internet transport, MPLS (multiprotocol label switching) transport, or workers' home Internet service (for work-at-home users). Bright House has a total of ten (10) customer accounts purchasing the service at twenty (20) service locations. Similar services are available in the Service Areas from other telecommunications carriers and interconnected VoIP providers.

**Brief description of the dates and methods of notice to all affected customers:**

Bright House mailed written notice to affected customers on October 1, 2018. A copy of the notice is attached at Exhibit "A" hereto.

**Non-dominance of the carrier with respect to the services to be discontinued:**

Bright House is non-dominant with respect to the services to be discontinued.

**Service:**

In accordance with Section 63.71 of the Commission's rules, Bright House has mailed copies of this Application to the Governor and to the state public service or utility commission in each of the states in the Service Area, as well as to the United States Secretary of Defense.

## **Conclusion**

The public convenience and necessity will not be adversely affected by the discontinuance of the offering of these services because comparable services are available from other providers in the market. Bright House respectfully requests that the Commission approve the Section 63.71 Application of Bright House to discontinue offering Hosted IP Voice service, as described herein, in the Service Area.

Questions regarding this application may be addressed to the undersigned.

Respectfully submitted,

/s/ Charles V. Gerkin, Jr.

Charles A. Hudak

Charles V. Gerkin, Jr.

FRIEND, HUDAK & HARRIS, LLP

Three Ravinia Drive

Suite 1700

Atlanta, Georgia 30346

770-399-9500 (Tel)

770-395-0000 (Fax)

chudak@fh2.com

cgerkin@fh2.com

Dated: October 3, 2018

**CERTIFICATE OF SERVICE**

I hereby certify that the foregoing Section 63.71 Application of Bright House Networks, LLC will be served by mailing true and correct copies thereof, postage prepaid, to the following persons at the addresses listed below on the same date that the filing is effective.

Governor Kay Ivey  
State Capitol  
600 Dexter Avenue  
Montgomery, AL 36130

Alabama Public Service Commission  
100 N Union Street, RSA Union  
Montgomery, AL 36104

Governor John W Hickenlooper  
136 State Capitol Bldg.  
Denver, CO 80203

Colorado Public Utilities Commission  
1560 Broadway, Suite 250  
Denver, CO 80202

Governor John Carney  
Carvel State Office Building  
820 N. French Street, 12th Floor  
Wilmington, DE 19801

Delaware Public Service Commission  
861 Silver Lake Boulevard  
Cannon Building, Suite 100  
Dover, DE 19904

Governor Rick Scott  
The Capitol  
400 S. Monroe Street  
Tallahassee, FL 32399-0001

Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

Governor Kim Reynolds  
State Capitol  
1007 East Grand Avenue  
Des Moines, IA 50319

Iowa Utilities Board  
1375 E. Court Avenue  
Des Moines, IA 50319-0069

Governor Mark Dayton  
130 State Capitol  
75 Rev. Dr. Martin Luther King Jr. Blvd.  
Saint Paul, MN 55155

Minnesota Public Utilities Commission  
121 7th Place E, Suite 350  
Saint Paul, MN 55101-2147

Governor Christopher Sununu  
State House, 107 North Main Street  
Concord, NH 03301

New Hampshire Public Utilities Commission  
21 South Fruit Street, Suite 10  
Concord, NH 03301-2429

Governor Dennis Daugaard  
500 East Capitol Avenue  
Pierre, SD 57501

South Dakota Public Utilities Commission  
Capitol Building, 1st floor  
500 E. Capitol Avenue  
Pierre, SD 57501-5070

Governor Greg Abbott  
State Insurance Building  
1100 San Jacinto  
Austin, TX 78701

Governor Gary R. Herbert  
350 North State Street, Suite 200  
P.O. Box 142220  
Salt Lake City, UT 84114-2220

Governor Ralph Northam  
P.O. Box 1475  
Richmond, VA 23218

Secretary of Defense  
Attn: Special Asst. for Telecommunications  
The Pentagon  
Washington, DC 20301

Public Utility Commission of Texas  
William B. Travis Bldg.  
1701 N. Congress Avenue, 7th Floor  
Austin, TX 78701

Utah Public Service Commission  
Heber M. Wells Building  
160 East 300 South  
Salt Lake City, UT 84111

State Corporation Commission  
Document Control Center  
P.O. Box 2118  
Richmond, VA 23218

Public Service Commission of the District of  
Columbia  
1325 G Street N.W., Suite 800  
Washington, DC 20005

This 3<sup>rd</sup> day of October, 2018.

/s/ Charles V. Gerkin, Jr.  
Charles V. Gerkin, Jr.

**EXHIBIT “A”**

**CUSTOMER NOTICE**

## Important Update From Spectrum Enterprise

<Company Name>  
<Name>  
<Address>  
<City, State, Zip>

September 28, 2018

Dear Valued Client,

As a result of standardizing our enterprise Voice Solutions portfolio we have decided that effective December 31, 2018, we will no longer provide or support certain Hosted Voice services that were previously delivered to your business by Bright House Networks, LLC and/or Telovations, Inc. (which was acquired by Bright House Networks, LLC in 2013).<sup>1</sup> This service may appear on your billing statement as "<Service Description>".

Our records indicate that your business currently receives one of these services at one or more of your locations. Because these voice services will no longer function on the date mentioned above, we recommend that your business call 1-877-470-2023, then select option 2 to discuss available Voice Services with Spectrum Enterprise. We offer a full range of Voice services, including a robust Hosted Communications portfolio, which may meet the needs of your business.

The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of Bright House Networks, LLC. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

Thank you for your business.

Sincerely,



Tony Cockerham  
Vice President, Spectrum Enterprise Client Services

<sup>1</sup> Bright House Networks, LLC (and/or Telovations, Inc.) is located at 12405 Powerscourt Drive, St. Louis, Missouri 63131. Service locations in Alabama, Colorado, Delaware, District of Columbia, Florida, Iowa, Minnesota, New Hampshire, South Dakota, Texas, Utah and Virginia are affected by this notice.

©2018 Charter Communications. All Rights Reserved. Not all products, pricing and services are available in all areas. Pricing and actual speeds may vary. Restrictions may apply. Subject to change without notice.