



October 3, 2019

VIA ECFS

Ms. Marlene Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, DC 20554

Re: Structure and Practices of the Video Relay Service Program, CG Docket No. 10-51

Dear Ms. Dortch:

On October 2, 2019, the undersigned of Convo Communications, LLC (“Convo”) met with Sharon Lee, Phillip Priesman and Traci Randolph of the Enforcement Bureau.

I discussed with them matters pertaining to the enforcement of certain Federal Communications Commission rules for the provision of Video Relay Services.

In our discussion, I mentioned Convo’s comments responding to the Consumer and Governmental Affairs Bureau’s Public Notice regarding Convo’s request for clarification related to the current practice of VRS providers CSDVRS, LLC dba ZVRS’ (“ZVRS”) and Purple Communications, LLC’s (“Purple”) extensive giveaways of expensive equipment packages.¹

Sincerely,

/s/

Jeff Rosen
General Counsel

cc: Sharon Lee
Phillip Priesman
Traci Randolph

¹ Comments of Convo Communications, LLC, CG Docket Nos. 03-123 & 10-51 (filed September 30, 2019).