



Protect TV Closed Captions Say NO To Automated Computer Programs!!

<https://www.thepetitionsite.com/957/369/302/protect-live-tv-captions-from-arai-programs/>

Author: Thomas Herman

Recipient: FCC Broadcasting Deaf HOH ADA

Petition:

Contact FCC.org and be heard!

Over 48 million Americans are Deaf/deaf or hard of hearing. Captions provide a vital connection to the world at large by providing equal access to an act so common many of us don't think twice about: watching television.

The Americans with Disabilities Act, the FCC, and society at large have all deemed captions a necessity for decades now. Captions can be used for casually watching a show, a live sporting event, or a dire weather warning for hurricane evacuations, landslides, massive flooding, an active shooter, the list goes on.

The captioning industry was born out of court reporting, a highly trained skill set that has been used since the early 1900's and often times referred as "guardians of the record." Stenographic captioners are human and understand both logically and emotionally the need for accountability, continued training, the ability to self correct, deal with multiple speakers and ambient noises, regional accents, similar sounding words, etc. (As do highly skilled human voice writers.)

Please sign this petition letting the FCC know this is their moment to draw a line in the sand. Captions of live TV are too important to experiment with or try new technologies we hope will work. Computerized automated captions have already hit the market, IBM Watson is claiming their system is "self-learning and corrective" and the first days of use have proved to be disappointing at best. IBM Watson and any other computerized captions that preclude highly trained human captioners are unacceptable. We must stand up for captions! Would we allow a Watson powered computer-driven car to hit the roads and be "self-learning" and hope for the best?

Watson is claiming a lot of things, but the roll out has been widely condemned on social media for horrible captions. With poor results thus far, no white paper, research studies, proof of concept, or long-term information to show they can hold a candle to current, human-made captions, (None that have been shared publicly at least.) they ~~Wage the~~ ^{Page 1} the consumer to hang in there, hope for the best and get what they get with no regard for quality. A computer program will never take the pride and care a professional human captioner will.

	Name	From	Comments
1.	Thomas Herman	Denver, CO	
2.	Rachel Mcroy	Portland, OR	
3.	Anastasia Phillips	Lake Dallas, TX	
4.	Tracy Andrews	San Antonio, TX	I am a captioner, so obviously it matters to me that I am able to continue to do the work I love. But I am also the relative of people with hearing loss that rely on captions to be able to follow the news and other programs they watch, and they deserve to have the best captions available to them.
5.	Adriana Torres	Palmer, TX	
6.	Pamela Del Rosario	Kissimmee, FL	
7.	Jaime Torres	Palmer, TX	
8.	Mercy-Hazel Weagraff	Orlando, FL	
9.	Esther Zamora	VICTORVILLE, CA	
10.	Dale Cramer	Ennis, TX	All people deserve an accurate description of what is going on. I've seen reports of the do called self leaning automated ones. They were pretty pathetic. Nowhere near correct.
11.	Alan Peacock	Mobile, AL	
12.	Michel Fillion	Montréal, Canada	Because both my dad and grandmother were deaf.
13.	Robert Goodding	LINCOLN, NE	
14.	Don Rombach	Tucson, AZ	Deaf and hard of hearing people rely on accurate quality LIVE captioning produced stenographically now at 99% and above accuracy. IBM's Watson produces captions at 92% accuracy or perhaps lower. Allowing that means hundreds more errors and unacceptable captioning.
15.	Jamie Dickens	Austin, TX	
16.	Francesca Yabraian	Odessa, FL	
17.	Lindsay Rudey	Wheat Ridge, CO	
18.	Ilona Alban	Orlando, FL	
19.	Regina DeMoville	Mentone, CA	As a Captioner who has a very unique skill level and produces 99% accuracy in my work, I find it highly disturbing that TV stations and companies like Sinclair Broadcast Group and EEG think it's okay to provide a captioning software that provides 90% accuracy to consumers all in an attempt to save money. The deaf and hard-of-hearing community deserve EQUAL ACCESS! 90% is NOT equal access! These companies should be ashamed of this.
20.	Amy Miller	ELMHURST, IL	

	Name	From	Comments
21.	Aaron Chia	SG, Singapore	
22.	Danielle Dull	Chambersburg, PA	
23.	Larry McDaniel	VINTON, IA	
24.	Kirsten Strickland	Dallas, TX	I'm hard of hearing
25.	Stephanie Law	Orlando, FL	Quality of captioning should be very important
26.	Terri S	PLANTATION, FL	
27.	Alyssa Bell	Chicago, IL	We have to be respectful and mindful that some people need to read in order to understand TV as it is an important part of how we communicate news and information to the world.
28.	TOM TREE	MUNFORD, TN	
29.	Bryan Obi	Carrollton, TX	
30.	Leslie Guevara	Grand prairie, TX	
31.	Lisa Johnston	Melbourne, FL	
32.	Anna Hargett	Hurst, TX	Equal Access!
33.	Gary Butler	Brisbane, Australia	
34.	lisa torres	San Antonio, TX	
35.	Janis King	RENO, NV	
36.	Anne Miettinen	Tampere, Finland	
37.	Jonathan Powdrill	Sapulpa, OK	It is my profession!
38.	Kim Falgiani	Warren, OH	To protect the rights of the D/HoH'ing community
39.	Sandra Smith	Escanaba, MI	Equal quality access for all and keeping with the FCC guidelines for quality and accuracy!
40.	ADRIENNE SHERMAN	Shawnee, OK	I watch TV with CC, as does my father-in-law who is hard of hearing. Accurate captions made by a trained person are much more reliable than those created by a computer.
41.	Marcie Allison	Chicago, IL	How many times have we experienced Alexa/Siri eat at interpreting our words wrong? Should we really subject deaf people to this added frustration and confusion? Get real.
42.	Laura Mydelski	Franklin, TN	
43.	Jennifer Bonfilio	Delray Beach, FL	
44.	Jamie Hicks	Monticello, IN	
45.	Molly Adams	Cincinnati, OH	Everyone deserves to have reliable communication. AI captioning cannot compare to human captioning.
46.	MIKE ROWELL	PLACERVILLE, CA	It recently came to my attention that a large number of Sinclair broadcast stations have made the switch from live human captioners to automated speech recognition. There is a group of 500 or so concerned captioners that have begun compiling footage of the inevitable captioning errors that ensue. These captions flicker on and off screen at rapid speed with frequent errors, little punctuation, and zero (continues on next page)

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46.	MIKE ROWELL	PLACERVILLE, CA	<p><i>(continued from previous page)</i></p> <p>identification of speaker changes or any demarcation to note a new story. The end result is an often unreadable, fast-paced run-on sentence filled with errors. This is a civil rights issue. The use of ASR (automated speech recognition) results in a complete lack of intelligible access to the information presented on these televised newscasts for deaf and hard-of-hearing consumers. I'm extremely upset that these broadcast stations have made the move in spite of obvious quality issues, and I feel strongly that this must be a violation of the ADA as they have essentially abandoned any attempt at providing quality captioning in favor of something that is automated. The only practical motivation I can see for the stations making this change to automation is fiscal cost, much to the detriment of its viewing audience.</p>
47.	Denise Denton	HASTINGS, MI	
48.	Melissa Ochoa	San Antonio, TX	
49.	Lorrie Rodriguez	San Antonio, TX	
50.	Julie Torres	Boerne, TX	Voice recognition will NEVER be as accurate as having a HUMAN interpretation! Save the deaf community the frustration. Captioners are their LIFE LINE to know what is going on in the daily news, media, weather, emergency news, breaking news, etc!
51.	Kimberly Obleas	Schwartz, TX	
52.	Heidi Bunch	Citrus heights, CA	<p>Closed captioning with accuracy as to what's actually being said is very important to the deaf and hard of hearing community. To take this away and only use an automated system is ridiculous. Nothing and no one can keep up like a stenographer. One time I had the Dragon software teanslate a very basic jury charge, something you'd hear at 100wpm if you were in school. Instead of translating the words," The jury can take notes," it wrote out "The jury can knit." Could you imagine if this was said on television, and how confused these people would be who rely on captioning to follow along with a program? I mean, if it can change "notes" to "knit," what else could it mistranslate? Notes and knit are very small words that don't share any phonetics when spoken. If the Dragon Software can make this mistake, how many others will it make too?</p>
53.	Brandice Edwards	Aurora, CO	
54.	Andre Edwards	Aurora, CO	
55.	Eileen Jemison	Milwaukie, OR	It is imperative captioning be accurate.
56.	Jewell Mcdaniels	Ferguson, MO	
57.	Roberto Garza	San Antonio, TX	Quality and keeping American jobs
58.	Donna Malone	Springfield, MA	Accuracy is a must. A live captioner reporter is so vital.
59.	Joann Henderson	PALM COAST, FL	

	Name	From	Comments
60.	Glen Warner	Snohomish, WA	
61.	Amanda Benson	FAIRFIELD, IA	
62.	Tasha Sisneros	Washington, UT	
63.	Thomas Lindsey	SAN MATEO, CA	
64.	Laurie Dudley	Washington, UT	It should be a person not a computer that does the caption for the TV!
65.	Irene Adsit	North Highlands, CA	A.I. translation is garbage. The Deaf/deaf and hard of hearing community deserve much more.
66.	Rahul kumar	hyderabad, India	
67.	Brenda Jones	Simpsonville, SC	
68.	Steph L	SCOTTSDALE, AZ	
69.	Stephen Sefton	Stretford, United Kingdom	
70.	Maria Oliveira	Lisboa, Portugal	
71.	Archangel Michael	Nicosia, Cyprus	
72.	salah zoubiri	safi, Morocco	
73.	Chrissie Rappolt	LODI, NY	
74.	Carol W.	Lancashire, United Kingdom	
75.	Val MT	melbourne, Australia	
76.	Erika Blue	Strabane, PA	If this software can learn, it doesn't need to go through the learning stages live to the detriment of the communities that need captions. The software can "practice" captioning offline while a human captions accurately. IF the software ever "learns" enough that it matches the human on a consistent basis (doubtful) then and only then should this even be legal to use. That is not now.
77.	Sarah Hollenbeck	Florence, SC	
78.	Leah Hamrick	Bedford, TX	
79.	S Jitreun	Ch, Thailand	
80.	Jessie McMeen	Marion, IL	I teach students who are Deaf and they need actual captions to have equal access. Also, my mother is going deaf and deserves the same.
81.	Timothy Noble	Austin, TX	Im deaf and require closed captions
82.	Michelle Kerslake	Killarney Vale, Australia	
83.	Joshua Todd	Greenfield, IN	I have 6 friends that are deaf or slowly going deaf they are s necessity
84.	Beverlee Degollado	San Antonio, TX	
85.	Betty Rose Bryant	Alvin, TX	

	Name	From	Comments
86.	Elizabeth Chenoweth	Colorado Springs, CO	Jobs
87.	Donna Medenbach	Las Vegas, NV	Equal access
88.	julie Hoffer	BROOKLYN, NY	
89.	Pat Babits	Cotati, CA	AI is inferior to live captioner and not equal access.
90.	Adriana Saucedo	Marshall, WI	I use captions DAILY!
91.	Regina Salim	Sun City West, AZ	Because Deaf & hard of hearing people are denied equal access in this country. Change is long overdue. Communication is a basic human right for everyone! Automated captions are inundated with errors. We need accurate information especially in emergency situations. Do you really need to be told?
92.	Rhanda Todd	Washington, UT	
93.	Sheri Miller	Janesville, WI	
94.	joy stonehill	delray beach, FL	EVERYONE IS ENTITLED TO HEAR ...
95.	Lorie Masterhan	Springfield, IL	
96.	Michael badtke	San Antonio's, TX	
97.	Jennifer Ostrye	Caddo, OK	Because protecting captioning is important. Many times I have found myself wondering what they said, because they either talk fast or with a different accent. Also I have family members that have to read the captions. To not have captions would be a form of discrimination.
98.	Louie Salim	Sun city west, AZ	I rely on accurate captions for my safety & wellbeing.
99.	Kevin Martinez	San Antonio, TX	
100.	Rochelle Duran	Phoenix, AZ	
101.	Kelli Kelly	Moody, AL	
102.	Kimberly Isbell	Moody, AL	I am a stenographer
103.	Sharon Gregg	Irvine, CA	I am a court reporter and believe the quality of captioning would be comprised with AR/AI instead of a real person.
104.	Karen McKinzie	Altoona, IA	
105.	Melissa Harris	Centennial, CO	I'm a Realtime Broadcast Captioner. I am concerned about the affect on quality captions for the Deaf and hatd-of-hearing.
106.	Anna Powell	Courtice, Canada	I've been devoted to my profession for decades. The "best" is the option to choose for PEOPLE, not the cheapest.
107.	Rosalie Winegardner	Orlando, FL	
108.	Lucy Fernandez	Leander, TX	
109.	Christopher Peny	Lakewood, CO	
110.	Alicia Avila	Thornton, CO	I'm a stenographer and I see firsthand how much captions mean to the deaf and hard-of-hearing community .

	Name	From	Comments
111.	Linda Rouillard	Seguin, TX	I've been severely hoh all of my life. I'm 55 now. I have always tried to be a strong good example of a deaf/hoh one and not complain too much. I still won't complain much. The Closed Captioning is vitally important to me too as half my life I watched tv without a real clue what's going on. When it finally came out I was over the moon! It wasn't perfect but I had hoped it would continue to improve. In all honesty I cannot see a whole lot of improvement over my lifespan. It is much appreciated but when you are trying to keep up with your peers on what's going on in the world and they all are hearing, it's a little humiliating. Improved CC is over due in my honest opinion. I'm excited for this petition and where it will lead us. Thank you for reading.
112.	Amanda Mudrak	Mount pleasant, WI	Equal access
113.	Brandi Stanton	Denver, CO	I am passionate about equal access and providing this service to the deaf and hard of hearing community is what I do for a living. Automated captioning cannot portray the human nature of programming or accuracy of an event. Emotions are human and only humans can relay that content to the viewer and that is truly the definition of equal access.
114.	Kaori Hancock	Honolulu, HI	English is my second language. I always enjoy watching tv with my husband with captions. I can't think my life in the U.S. without it. It's very important. Also when we are at a gym, we all need to watch a tv with captions because it has to be quiet. There's demand for captions in various situations.
115.	Kenna Smith	San Antonio, TX	It could be a matter of urgency if facts are not coming across correctly for those who rely on this service to provide them accurate information!!!
116.	Tiffany Hames	Boaz, AL	Everyone deserves quality equal access.
117.	Terence Hancock	Honolulu, HI	
118.	Leslie Montemayor	Toccoa, GA	Because there are a lot of people that rely on it!!
119.	Eric Allen	New York, NY	
120.	Lisa Ellingson	Englewood, CO	
121.	Lars Ellingson	Englewood, CO	I'm hard of hearing and have seen what crap the computer captions!
122.	Nicolle Benjamin	Port Angeles, WA	Accurate captions can mean the difference between life and death in emergency situations. No amount of money saved is worth lives lost.
123.	Danielle Jones	Centennial, CO	I am Deaf/HoH. Captions are imperative to me. I already so much I cannot also get inaccurate captions to make the experience MORE difficult.
124.	Beth Frazier	Smyrna, TN	I am a realtime captioner.

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125.	Amy Schleinz	Wausau, WI	I'm a Broadcast Captioner and do not believe AR /AI can do the job of a live captioner in providing high quality captioning services.
126.	Taryn Petersen	Aurora, CO	
127.	Charles Byrns	Centennial, CO	To assist the hearing impaired like Lars E. And provide a living for live captioners like Amy S.
128.	Cindy J	Jacksonville, IL	Everyone deserves equal access and many people rely on captions as their way of staying connected, especially during emergency times, i.e., snow/ice storms, hurricanes, tornadoes, etc. When captioning is performed by a trained captioner, they are accurate and precise. It can be very hard to understand the way people speak with accents, speed at which the speak, etc., and the human brain can decipher more precisely than an automated machine. I have provided captioning services for the deaf and hard of hearing community for 20 years and am passionate about equal access for all.
129.	Joseph Laughlin	Gunnison, CO	Human communication cannot be replaced
130.	Kimberly Ankers	Fellsmere, FL	We owe it to the deaf and HoH community...they matter too.
131.	Nichole Campbell	Saratoga Springs, UT	
132.	Heatherlynn Gonzalez	Valley Village, CA	
133.	Breanna Portugal	Provo, UT	Because I have a grandfather that is hard of hearing. If I can't understand what in the world the sentences are suppose to say, then how is he? I go to the gym every morning and instead of having the sound on, they use captions. These captions at the gym have never matched up and it is just plane sad because there are people out there that this is their only form of communucation.
134.	Christy Black	Midwest City, OK	Being able to get important, life-saving information to the deaf and HoH community during an emergency could mean the difference between life and death. I want my loved one, who rely solely on closed captioning, to have the best and most accurate.
135.	Julie Mitchell	Orem, UT	My Father is extreamly hard of hearing, even with his hearing aids struggles, He often relies on the closed captioning when avaiable. Were NOT just talking about quality of life, were now talking SAFTEY If he CANNOT access proper information on simple daily activities, Then its become aparent that he too will NOT BE RECIEVING EXACT AND VERY IMPORTANT INFORMATION IN CASE OF AN EMERGENCY! He & the other hearing impaired deserve better!
136.	Lisa Long	Thornton, CO	Because deaf/HOH have a right to equal access to information.

	Name	From	Comments
137.	Tracey Wilson	Washington, UT	Because captions are so important and if it's not what the people are saying then how does a deaf person even know what's going on.
138.	Kim Meyers	Kansas City, MO	
139.	Jessica Flores	SAN FRANCISCO, CA	
140.	Ryan Talbot	Washington, UT	Because the hearing impaired deserve the best quality of captions, especially for news broadcasts that are informing them of emergency situations. They need LIVE captioners for this high quality service. In this digital world, we're all aware of how inaccurate voice to text is.
141.	Jocelyn Sackett	Hurricane, UT	
142.	Grant Laird	Garland, TX	
143.	Nancy Zeiger	Dallas, TX	
144.	Chloe Adams	Seattle, WA	Everyone deserves equal access to accurate information!
145.	Kelly A Smith	Frisco, TX	We need the captions. It's very important
146.	Diane Miller	TULSA, OK	
147.	D'Arcy McPherson	Ottawa, Canada	Hard of hearing, people learning the language and many other consumers rely on quality captions. The spoken language is far too nuanced to be understood by artificial intelligence.
148.	Lisa Barrett	Newmarket, Canada	The hard of hearing and deaf community deserve 98% and higher accuracy levels in captioning. Support more training for qualified stenographic Court reporters.
149.	Diane LeBlanc	Hagersville, Canada	Quality captioning is imperative for the deaf and hard of hearing. Well-trained steno captioners provide quality captions and strive each and every day to do so.
150.	Judith Blakeston	Cobble Hill, Canada	
151.	Sue Livingston	Mobile, AL	Deaf and all hearing loss persons deserve to be able to read the captions and have captions that make sense! They must not be flashing too fast as no one can read and comprehend that fast! They must contain words that make sense and have few mistakes! The Automated captions I've seen are absolutely terrible! Don't take captioning back to the dark ages in order to save money! Technology is only good if it exceeds current live captioning ability. And test your software with those who need it before implementing it. I demand the FCC to intervene in the actions of Sinclair company and all others choosing to use any automated captions. Currently automated captioning will harm all deaf and hard of hearing persons. We already suffer extreme cognitive issues due to lack of proper hearing. The least we deserve captioning with excellence.
152.	Anne Brown	Abbotsford, Canada	I use captioning for all my viewing. Can't imagine getting along without it.

	Name	From	Comments
153.	Christine Martinez	Austin, TX	Deaf family members and accuracy
154.	Judy Yonan	Citrus Heights, CA	
155.	Amber Shelton	West Jordan, UT	So that the deaf can be in touch with today's society and there daily life's stay as convenient as possible.
156.	Carol Ann Taylor	Orem, UT	
157.	Jenny Carson	Green bay, WI	Automated captioning isn't good enough yet. Lives are at risk and until aytomated captions are better, we need live captioners.
158.	Malii Carolyn	San Antonio, TX	Caption- and do it right!
159.	Heidi Parsons	Evanston, IL	I know several people who are hearing-impaired and I've seen how vital captions are to them. I've also seen news and other TV programs for which computerized captions were being used, and the computer simply couldn't discern certain words or where one word ended and the next one began. The technology may one day be on par with trained humans, but right now it's not even close.
160.	Claudia Dys	Orange City, FL	Need translation to be quick and correct.
161.	Carrie yeager	Lawrenceville, GA	I have seen the very poor quality in automated captions. They are not readable. It is unfair to those who rely on them.
162.	Tinq Childress	Champaign, IL	I am deaf and I have a right to effective and quality access!
163.	Katrina beaudin	carol stream, IL	We must provide readable captions for individuals, not worry only about cost savings.
164.	Jeannette Correia	Hanford, CA	
165.	Kim Shields	Courtice, Canada	I watch tv with captions so I dont have to have the volume excessively high. Its important that what I read is accurate or its pointless.
166.	Alex Saab	Bethesda, MD	Automated computer-based captioning is not sophisticated enough to disambiguate and clarify captions. Accurate captioning is essential and requires human correction.
167.	Anita Riley	Derby, KS	I rely on captioning for all TV viewing due to my deafness. Please return to live captioned where the erro margin is much narrower and the captions are much more accurate and easier to read.
168.	Chris Schneider	Indianapolis, IN	As the son of a deaf father who relies on CC's, this is a major safety concern and potentially hazardous decision!
169.	Evelyn Leonard	Housto, TX	My husband is deaf and relies on captions for his communication via TV and video. When lifesaving information is presented with no captions or jumbled automated captions, it violates his rights and puts him and potentially me in danger.
170.	Maria Morrison	Montgomery, IL	
171.	Monique Rivera	Urbana, IL	

	Name	From	Comments
172.	Brittany Pyle	Chicago, IL	I am an accessibility advocate, and I know firsthand that computer generated captions are not advanced enough to provide accurate information for people who are deaf and hard of hearing. That's not providing equal access.
173.	Amanda Murphy	Indianapolis, IN	
174.	Conna Canada	Cullman, AL	This service provides a vital service and link to the hearing impaired and hearing community.
175.	Amy Richards	Marion, IL	Having 5 people in our household, 2 of which completely rely on captions, 1 which uses the captioning as a support, it is vital that everyone of us has equal access to the information presented on TV. At this time, the captioning that is being presented via computer generation does NOT even come close to providing somewhat accurate information. For example, last night on the news, the screen was showing baseball and the captioning had multiple errors, but it was giving political information. This is not acceptable!
176.	Christine Eubanks	Mechanicsville, VA	Accurate information during live broadcasts is vital, both during emergencies and other news events. Many people rely on captions, not just the millions of people with hearing loss/auditory processing problems, but people who are English-language learners.
177.	Sandy Mintz	Santa Clarita, CA	I am deaf and rely on closed captioning for ALL TV, news, emergencies, entertainment, keeping up with local and world happenings. Auto captions are so inaccurate and horribly difficult to read with no punctuation, word exchanges, etc. TV will not be accessible with auto captions, thus violating FCC and Americans with Disabilities Act (ADA).
178.	Ann Quackenbush	Champaign, IL	I rely on captions when I'm unable to understand dialog on television. Bad captions are worse than no captions. I know individuals who are hearing impaired rely on these, especially for news/weather information.
179.	Jessica Sadler	Hampshire, IL	My son and daughter are hard of hearing!
180.	Kaila Howard	Metairie, LA	Because I'm deaf and I rely on Closed captions. This is a travesty.
181.	Laura Hayden	Mahomet, IL	
182.	Eleanor Janek	Mechanicsville, VA	My whole family uses captions
183.	Maria Jaunākais	Albuquerque, NM	I work with the Deaf and HOH every day. This is unacceptable.
184.	Kelly Walsh	Chicago, IL	
185.	James Laffer	San Jose, CA	As a person who regularly relies on captions for my entertainment or news when watching TV, accuracy is a huge factor. Computer generated captions are not at the point where they are reliable in real world settings. We need 3rd party captioning for all shows.
186.	Lauren Kurtz	Chicago, IL	I use cc. I am deaf

	Name	From	Comments
187.	Elissa Suhr	Urbana, IL	I am deaf and rely completely on captioning for accurate information.
188.	Kristen Kramer	St Louis, MO	I am hard of hearing. I am also an Audiologist and have a lot of patients who need captioning to understand the TV. The news in particular is so hard to understand because they talk so fast.
189.	Deborah Livingston	Ann Arbor, MI	Access is imperative.
190.	Richard Brown	Ponte Vedra Beach, FL	Computer generated captioning is unacceptable because it is utterly incapable of even reasonable accuracy.
191.	Alison Wyss	Noblesville, IN	As an Audiologist, my patients are directly effected by inaccurate and irresponsible captioning. They rely 100% on correct captions and deserve to have it done accurately.
192.	Michelle Cramer	Highland, IL	Accurate closed captioning is essential
193.	Kate Van Valey	Springfield, IL	My husband is deaf and relies on accurate captioning to understand what he misses auditorilly. Additionally, all of my students are deaf or hard of hearing and are learning English. Though they work hard to understand and use the language, situations where English is imperfect becomes impossible for them to decipher. With automatic captioning, there are too many errors and not everyone can "fill in the blanks." Please provide quality access to everyone!
194.	Marco Strauß	Halle (Saale), Germany	
195.	Vanessa Wells	Toronto, Canada	ALL caption users (not just the D/deaf/HoH) need trained pros to capture the nuances of content. AI cannot do that.
196.	Kym Meyer	Framingham, MA	
197.	Melinda Hayden	Chesapeake, VA	People own an operate captioning businesses. I would rather support small businesses who support people who live with hearing loss and deafness. Sinclair is a huge conglomerate business. I also don't trust Sinclair to caption the truth on television.
198.	Karen Schaaf	Swansea, IL	As an audiologist, I understand the importance of accurate captions, especially for my students who are still struggling to read.
199.	Amanda Robinson	Avon, IN	
200.	Mary Beth Napoli	Plattsburgh, NY	I rely on accurate closed captioning
201.	Samantha Sturgeon	Jacksonville, FL	I am a teacher of the deaf and hard of hearing and I know what my students experience everyday.
202.	Marsha Kopp	Oak Park, IL	accuracy accuracy accuracy is important!
203.	Gail Edie	Waynesville, MO	I rely on accurate captions, as does my daughter, to get the gist of the show we are watching.

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204.	Mhairi Brown	Edinburgh, United Kingdom	I'm deaf and captions are a big part of my accessibility and daily life. Automatic captions are not accurate or grammatically correct and this makes them difficult to follow
205.	Arlene Romoff	Hackensack, NJ	I rely on captioning to understand television dialogue - as I have a hearing loss.
206.	Lisa Sesko	Lake in the hills, IL	Ultimately this is important because my daughter is deaf and relies on accurate a skilled captioning to get information. Additionally, I also use the captioning as a back up to sound when watching tv for things I might have missed being said.
207.	Rhonda Downs	Jacksonville, IL	Many Deaf and hard of hearing people live in our area...we need ACCURATE information through captions!!
208.	Jerilyn Hutchins	Denver, CO	Because we all should have access to live broadcasts.
209.	Rebecca Mast	Plainfield, IL	Both my husband and son rely on cc to watch TV. They need accurate cc otherwise it's very frustrating to try to watch.
210.	Nathan Parkin	Pingree grove, IL	
211.	Alessandra Veliz	Laurel, MD	
212.	Danielle Sibert	Ottawa, IL	My daughter is Deaf.
213.	Martin Madden	WHITTIER, CA	Accuracy of information is very important especially in emergency situations or news reporting. Automated caption have an accuracy of 66% which will result in misinformation.
214.	Jason Chapman	Laurel, MD	Seriously? That's horrible, the automated captions on YouTube is HORRIBLE, don't do that on TV. You'll make a serious outcry here!
215.	Kristy Rydzinski	Palatine, IL	
216.	Karen Mares	Beaverton, OR	Accurate captioning is extremely important for the hard of hearing community, especially when it comes to emergency notifications. This is a slap in the face of people who rely on accurate captions.
217.	Erica Wisor	Hamburg, NJ	Deaf and hard of hearing people deserve the best captioning possible. This isn't it.
218.	Kristen Somogyi	Bellbrook, OH	
219.	Amy Bishop	Plano, TX	
220.	Shari Eberts	New York, NY	
221.	Myra Riwzee	Columbus, MS	I am hearing impaired. I read most of the captions as I watch tv. I need punctuation to properly read the sentences.
222.	Kathy Attwood	Barnsley, United Kingdom	If YouTube captions are anything to go by, voice recognition software is useless. A step backwards for equality.
223.	Sandra Rodriguez	Grain Valley, MO	I depend upon accuracy in closed captioning to be able to watch tv and stay current on news and weather events

	Name	From	Comments
224.	Mindy Aragon	Denver, CO	I have several friends who rely on closed captioning. Automated systems just do not compare to the quality of human generated captions. Whether it is for entertainment or emergency broadcasting, AI systems do not provide equal access for the deaf or hard of hearing.
225.	Kim Niday	Salt Lake City, UT	As an audiologist, many of my clients depend on this. The software is not where it needs to be and is often not accurate. This would not provide equal access under the ADA.
226.	Karla Giese	Highwood, IL	As a deaf person who relies on captions on tv, i have the right to understand what's going on. Provide accurate access!
227.	Lawrence Kavanaugh	Winter Haven, FL	I am deafened, and read lips, but have always relied on accurate captions because it is rare that the on-air person will always be standing stationary, facing the camera. Auto-generated gibberish makes me work very hard to make sense of, and generally leaves me clueless.
228.	Andi Kerr	Camdenton, MO	I'm deaf.
229.	Rebecca Morris	Independence, KY	Clear captions are important not only for news programs, but all programming. There are other ways for the corporation to save money without endangering viewers and providing sub-par service. Please change back to live captions immediately.
230.	Nada Raffaelli	Talking Rock, GA	Without clear understandable captions the news is garbled.
231.	Susan Simon	Libertyville, IL	As a hearing impaired person, I rely on ACCURATE closed captioning to help me understand the tv and what is happening. It is NOT acceptable to allow automated computer programs and their inaccuracies, lack of punctuation and mistakes to replace stenographic captioners. .
232.	Beth Parrott	Urbana, IL	
233.	Karin Lusk-Rydin	Mesa, AZ	I really am an close caption user full time for everything I watch. Please don't take the jobs away from real people and there is no delays in reading captions. There is a huge delays with computer relays.
234.	Thomas Graziano	Staten Island, NY	I'm deaf and I rely on clear closed captions to obtain important information. I cannot believe this day and age, the government is considering to reverse it and make it automatic captions. Automatic captions are not always 100% accurate. We need live and clear captioning for Deaf and HOH.
235.	Caleb McNiece	Denton, MD	I work with many children and adults with hearing loss. Quality captions are important to them.
236.	jill hughes	debary, FL	I am hearing impaired.
237.	Thu Bui	Eules, TX	
238.	Marilyn Garfinkel	Davenport, FL	

	Name	From	Comments
239.	George Hughes	wells, ME	Spouse is hearing impaired.
240.	Cassandra Harris	Moore, SC	I depend on captions to understand what is being said on television!
241.	Adele Moorehaed	Jackson, MI	The auto captions are NOT good enough to provide equal access in such a dynamic environment as live television or classroom use! It's a shame, if not downright illegal, for stations to deny people their rights at the sake of saving a buck! Conversely, the people promoting these technologies as comparable or better than live captioners are spreading an untrue narrative just trying to sell a product!
242.	Nechama M	Brooklyn, NY	As a hard of hearing future audiologist this issue is close to me for two reasons: I myself rely captions and my patients do as well. When captions are automated (like those on this network) they are often inaccurate and delayed. This greatly reduces a deaf/hard of hearing individual's TV/ movie watching experience.
243.	Jo Ann Berkenbush	Hackensack, NJ	Sometimes the captions are funny. Sometimes they make no sense. In emergency they MUST be accurate.
244.	Kathy Stahl	Pennsdale, PA	Deaf family member
245.	Sue Maeder	Courtice, Canada	It is important because everyone should have the same chance I have to enjoy TV. If you remove CC then you are profiling and discriminating against ppl with a disability. It also employs ppl Android we need more ppl added to our all ready high unemployment record
246.	Michelle Brobst	Wes Des Moines, IA	
247.	Kimberly Stevens	Concord, NC	
248.	Amy Rothermel	Leonardtown, MD	Our family relies on accurate closed captioning, and results suggest that automated, computer based captioning has too many errors. Accurate captioning is especially important when it comes to the news, which can and does broadcast important safety and health alerts.
249.	Stacy Howarth	Sebastopol, CA	My family consists of 3 deaf children and one hard of hearing adult who rely on closed captioning to have access to all the dialog on tv. Without correct captioning, they will no longer get access to news or entertainment. Effectively Sinclair's would lose viewership numbers as well.
250.	Jamie Johnson	Duluth, MN	
251.	Todd Slaughter	Carrollton, TX	I am hard-of-hearing. I wear hearing aids and rely on closed-captions. Someday the computers may be better (faster) at captioning live events, but until they are, we must say NO.
252.	Kelli King	Charlotte, NC	I rely on accurate captions.

	Name	From	Comments
253.	John Garvey	Oak Forest, IL	I have a hearing loss & I also have experience w/ pure automated captioning on phones & news casts . It doesn't work, plain & simple. In an emergency situation, accuracy is paramount & this will subject those w/ a hearing loss w/ less accurate information. The FCC is to serve the public at large, do not allow broadcasting companies on their requirement based on their licencing requirement to serve the public.
254.	Hanna Page	Arvada, CO	
255.	Nicholas Duncan	Commercial Point, OH	
256.	Kyle Kerney	Mahomet, IL	
258.	Lilly Lattimer	Marion, IA	I sometimes depend on closed captioning when my hearing aids are not working well enough to hear what's happening and doesn't help if it's not accurate.
259.	ashley Livits	Doylestown, PA	
260.	Janet Vance	Webster Groves, MO	
261.	Meghan Watt	Casper, WY	
			I am very dependent on closed captions when watching TV programs and movies. Automated captions is NOT a good idea. Why? Too many inaccuracies! Check YouTube's automated captions, they're useless.
262.	Lisa Doyon	Eagle, ID	
263.	Terri Charles	Natick, MA	
264.	Kahlilah Cooke	CHAMPAIGN, IL	My son is totally reliant on closed captions to follow everything on TV. He absolutely needs clear, error free captions. This is an equal access issue for him and for millions of other Americans.
265.	Meaghan Chicoine	Waltham, MA	
266.	Kimberly Walstad	Davenport, CA	I'm a speech language pathologist and personally work with those who have hearing loss. Closed captioning is a tool that provides access to information using a visual modality to people in this population and it would be harmful to learning, communication opportunities etc. to limit access to millions of people.
267.	Minette Sternke	Champaign, IL	
268.	Ethel Meadows	Hendersonville, NC	Accuracy.
269.	Juana Medina	Chicago, IL	
270.	Lynne Kinsey	San Jose, CA	I am deaf. I depend on accurate captions for information on what's happening in my home, state, country and world. Computer generated captions are unacceptable.
			Im hard of hearing. I depend on the captions
			My daughter is HoH and efficient communication is important.
			Inaccurate captions are useless for me and create a waste of time. Over 48 million Americans, including me, depend on captions to understand emergency announcements. When captions have spelling, grammar actual word & phrase errors it makes it impossible for ua to understand the (continues on next page)

	Name	From	Comments
270.	Lynne Kinsey	San Jose, CA	<i>(continued from previous page)</i> message and crucial instructions. Captions are not just some frivolous frill. They are essential for proper understanding of important messages. Not having understandable emergency messages is equivalent to having no message. Some automated captioning of messages is the same as no message. Please insure that we get messages that are understandable.
271.	Sharon Inada	Gardena, CA	I work with hard of hearing individuals and they rely on accurate information with correct punctuation to get their News.
272.	Ashley Rosebush	Barrie, Canada	Because the automated captionings get the words wrong alot then things make no sense. Youtube being a prime example.
273.	Sharon Perry	Twin Lakes, WI	Because I use closed captioning every day and it is very frustrating when the captioning is inaccurate.
274.	Yumi Ro	Los Angeles, CA	I am hearing impaired as are two of my children. We use closed captioning and find not all programs/stations are good. Anything to jeopardize real-time transcription would be a horrible decision.
275.	Wendy Canney	Haverhill, MA	
276.	Nicole Swanson	Gretna, NE	As an audiology student, I know how important it is for my deaf and hard of hearing students to have reliable captions especially when safety is of concern. Accurate captioning can mean the difference of the individual getting accurate information and deciding to get to safety in time vs not knowing the facts. Please have accurate captions.
277.	Baylie Fox	Lumberton, TX	My husband has hearing loss and we rely on closed captioning to watch the news and entertainment.
278.	Cathy Rajcan	wheaton, IL	
279.	Melissa Mori	Milton, GA	
280.	Lisa Nihan-Demeule	Topsfield, MA	These captions are a mess. I can't get any info at all from this automated captioning. It's far inferior to a live captioner. This is not fair for the deaf and HOH audience to have to accept these sub par captions.
281.	Sherry Kohn	BOCA RATON, FL	Deaf deserve equal access!
282.	Meera Domir	Cincinnati, OH	
283.	Miranda Cartwright	Beaumont, TX	
284.	Sherry Conrad	Okeechobee, FL	Accessibility should be important to everyone!
285.	Rémi Perrenoud	Paris 20ème, France	
286.	Randa Freeze	Crystal City, MO	

	Name	From	Comments
287.	Micah F	Sherman Oaks, CA	the news MUST remain accessible! it's vital to the safety and wellbeing of those who rely on captions! this is not an appropriate space to experiment with new technology!
288.	James Baker	Los Angeles, CA	
289.	Robert Potter	Buffalo, NY	Do what is right. Enfranchisement is the entire reason for society.
290.	Lynne Williams	Litchfield, IL	My daughter is deaf and she has to have good ,clear and proper captions to enjoy her tv. She has every right to enjoy tv just like everyone else.
291.	Denise Machamer	Williamsburg, VA	I rely on captions as important aide to understanding what is said on TV as well as in theaters It is important to listen to those of us needing accurate captioning for our day to day lives
292.	Roberta Jennings	Missouri City, TX	I am hard of hearing, as is most of my family. We deserve high quality captions in order to have proper access to media.
293.	Dana Lamkin	Savoy, IL	Deaf people rely on the accuracy of closed captioning, and they have the right to clear communication. Cutting corners and providing inaccurate closed captioning is unacceptable.
294.	Annie Gordon	Macon, GA	I am an Educational Audiologist. I work with children everyday who rely on closed captioning to understand videos and other material in class. These same children grow into adults who still need this technology. Closed captioning should be as accurate as possible and I believe it should be against ADA rules/law to provide anything less.
295.	Daniel Riley	Sylvania, OH	As an audiologist, I work with many deaf families who depend on captioning for accurate information , especially in emergencies. Examples I've seen of automated captioning are highly inaccurate, no more accurate than Siri and other voice to text apps. Live captioning is able to more accurately assess the what was said.
296.	IRENE Palma	Long Beach, CA	Information is power. People who are deaf or hard-of-hearing should not be shut out of getting accurate news
297.	Carrie Secor	Largo, FL	
298.	Claire Watts	Cambridge, United Kingdom	As someone who relies on subtitles, it is incredibly frustrating to not have reliable titling in programs.
299.	Eileen Lutwick	No. Bellmore, NY	
300.	Jessica Wertz	Woodbury, PA	
301.	Toby Wong	Lake Forest, IL	I'm deaf and need accurate closed captioning on all TV programming to fully understand. Automated captioning doesn't yield the degree of accuracy and access that is needed with my hearing disabilities
302.	Colleen Stevens	Scituate, MA	
303.	Tammina Hart	Tenino, WA	

	Name	From	Comments
304.	Denise Giachos	Sunrise, FL	
305.	Sarita Noel	Nampa, ID	
306.	KIMBERLY RASHELL	RENTON, WA	
307.	Tasha Sterling	Austin, TX	
308.	Cindy Christensen	Mesa, AZ	I have two sisters that are hard-of-hearing.
309.	Valerie Christianson	Ankeny, IA	As an audiologist with many patients that need closed captioning and I myself often needing closed captioning I know first hand how important accurate closed captioning is. Please do better for these people with hearing loss.
310.	Lana Knaggs	Star, ID	Because sometimes we can't hear or understand and this is the only way to enjoy. TV.
311.	Cheryl Jennings	Missouri City, TX	I'm hearing impaired
312.	Jennifer Ranney	Beaverton, OR	
313.	Carl Franckowski	west Islip, NY	I depend on accurate captioning.
314.	Janice Lintz	Brooklyn, NY	Punctuation is critical. Have you read the book, "Eat, Shoots & Leaves"? People with hearing loss are entitled to captions with proper grammar. Incorrect grammar changes a sentence's meaning. Poor captioning teaches children with hearing loss horrific grammar.
315.	Dana Rose	Houston, TX	
316.	Candace Myers	Duluth, GA	I am deaf and the auto captions really mess things up.
317.	Janice Ferguson	Saint Francis, WI	I'm hearing impaired and I rely on closed captioning to find out what is going on in the news. Voice recognition software makes so many mistakes that I'm left in the dark because I can't understand what's being said.
318.	Suzanne Beaupre	Syracuse, NY	Because no one should be discriminated against!
319.	Bethany Huffman	Mukwonago, WI	
320.	Ashley Kahlo	Bremerton, WA	Because quality matters!!
321.	Debra Butler	N. Ft. Myers, FL	I am deaf and wear 2 cochlear implants but depend on captioning with both phones and TVs.
322.	Kara Kelly	Bradley, IL	
323.	Rachel Purvis	Monroe, IA	
324.	Ellen Buck-Reifenrath	Renton, WA	ADA
325.	Laura Flores	Phoenix, AZ	Because I have hearing loss and accurate closed captioning is vital to my life.
326.	Alison Mayfield	Flagstaff, AZ	I HATE automated captions. Severe-to-profound hearing loss in both ears. Heavily rely on captions for context.
327.	Carmen Torres	Cicero, IL	
328.	Bethany Marchena	Grand Rapids, MI	Because I can't understand anything on the TV without quality captions!

	Name	From	Comments
329.	itzel mercado	zapata, TX	
330.	Laura Parmelee	Ann Arbor, MI	I hate automated caption. It makes way too many mistakes.
331.	Fay Reynolds	Naples, FL	I am an American with a disability who lives alone. Please help me stay informed and independent by sharing accurate information over the TV with me.
332.	Wayne Roorda	Voorhees, NJ	auto captioning is not ready for the real world just yet - that's why an sign language interpreter is needed to get the true meaning across
333.	Andrew Kurzweil	BROOKLYN, NY	
334.	Grant Story	Omaha, NE	I am hearing impaired.
335.	Rebecca Raphael	Austin, TX	Live CC is the only effective means of captioning live broadcasts. Automated captions are highly inaccurate to the point of being incomprehensible. To adopt automation here is nearly as bad as abandoning captions altogether. Just don't.
336.	Shaun Ford	SEGUIN, TX	d/Deaf people can literally be at risk if they cannot understand what they need to do and when during an emergency. Can you read these "captions"?
337.	Becky Lee	Nampa, ID	
338.	Pat Dobbs	Madison, NJ	I use the captions to "hear" and I would like to know that what I hear is what is being said and not something the the automated computer program thinks I've said. This is especially important for "alerts". Thank you.
339.	Kim Vandenbroucke	Chicago, IL	Have you seen some of the automated captions?! They're terrible! Thankfully, I don't entirely rely on them. I cannot even imagine if I was 100% reliant on them. It's treating the hard of hearing like second class citizens. Please fix ASAP.
340.	Michele Westmaas	Pittsfield, IL	My daughter has hearing loss and relies on captioning for complete information.
341.	Suzanne Yoder	Pittsburgh, PA	I am hard of hearing and i rely on captions
342.	Lori Ruth	Pleasant Grove, UT	I am Deaf and rely on captions. To use an auto generated program is unacceptable. It would be like someone speaking another language every other word. Clear precise information is imperative. NO to automated computer programs.
343.	Anne Dare	Chesapeake, VA	Deaf and hard of hearing individuals have the right to access accurate and timely information. Computer programs are simply not the solution at this time. Grammar and punctuation and spelling is so very important.
344.	Ame Smith	Columbus, IN	
345.	Stephen Kinsey	San Jose, CA	
346.	Kelley Mares	Beaverton, OR	I am hard of hearing
347.	Jason Shipley	Bradley, IL	
348.	Allison Hornsby	Jax, FL	

	Name	From	Comments
349.	Brook Nunn	Boise, ID	
350.	Erica Haase	Beaumont, TX	Anyone who needs captions should have quality captions.
351.	Janine Cammarata	Brooklyn, NY	
352.	Julie Schock	St Joseph, MO	
			Because closed captioning is an important tool for those who can't hear as well as a wonderful convenience for those of us that can. The computer generated ones are not up to par!
353.	Becky Johnson	Portland, OR	
354.	Kevin Rabe	Hornsby, Australia	I'm hearing impaired and join my American families in stressing how important it is to have reliable and captioning services on all TV programs. I wish Australian TV were up to date with all programs and make it mandatory so that all can benefit and have enjoyment.
355.	Sarah Chipman	Layton, UT	Accessibility! The purpose of captions is to convey information. Computer programs do not work as accurately as trained people.
356.	Kara Goldrick	Taunton, MH	I rely on captioning and the voice recognition software doesn't work well.
357.	H. Calvert	Toronto, Canada	
358.	Karen Goldberg	Brandon, FL	Hard of Hearing
359.	Michael Serrano	Bayonne, NJ	I am hard of hearing/ deaf and rely on broadcast closed captioning to watch TV.
360.	Cari Piper	Rochester, IL	My son was born deaf and greatly relies on captioning
361.	Sonia Sanchez	Bronx, FL	My deaf son he is only 7 and notices when it doesn't work correctly, which spoiled the experience
362.	Maria Gomez	Chicago, IL	
363.	Angella Anderson	Tolono, IL	I have a hearing disability and rely on accurate captioning.
364.	Richard Herring	Riverview, FL	Voice recognition software often is NOT, I repeat, effective.
365.	Chelsi Torres	Houston, TX	This is unfair to the deaf community.
366.	Donita Parker	Vancouver, WA	We watch for information. Inaccurate captions do not inform but confuse those who must rely on captioning. Viewers will turn to other channels.
367.	Darcie Beeler	Meridian, ID	
368.	Dee Ann Wilson	Bellevue, WA	Accessibility for all people
369.	Nicole Polley	Lake Ariel, PA	
370.	Andrea Gigliotti	Turtle Creek, PA	
			Trying to read and correct just what I'm reading is very frustrating! No help at all!
371.	Evonne Serpa	Portland, OR	Accurate captions for hard of hearing people are extremely important, and quite frankly, automated captions flat out stink.
372.	Margaret Cross	Bonita Springs, FL	I use closed captions all the time since I'm deaf. Please don't change it.

	Name	From	Comments
373.	Kimberly Carlson	Seattle, WA	I work in the accessibility space and have deaf friends who rely on thoughtful, tailored captioning.
374.	Kristen Furseth	Salem, OR	
375.	Elizabeth Rosales	Villa Park, IL	My children are hard of hearing and will need to rely on accurate closed captioning as they get older. I have normal hearing but still appreciate and use closed captioning often as it seems that certain programs have soundtracks that are poor for hearing the signal (speech) over the "noise" (dramatic music, or background sounds).
376.	Jaci DeRosso	PORTLAND, OR	My patient's with hearing loss are dependent on accurate captions.
377.	Alan Haas	Cambridge, Canada	
378.	Maricza Torres	Roxkledge, FL	My nephew who is hearing impaired is not having the same experience with cc than kids that dont ha e to rwly on it
379.	Michelle Cote	Boothwyn, PA	I am a hearing impaired individual that highly relies on accuracy in closed captioning to understand tv
380.	Carol Spall	Tampa, FL	My mother, brother and myself are all either deaf or rapidly losing our hearing due to genetics. We RELY on accurate closed captions daily.
381.	Benjamin Berry	Aurora, CO	I work with the deaf and hard of hearing.
382.	Leah Sherwood	Gresham, OR	I am hard of hearing and I work with the Deaf and hard of hearing. Accurate captions are vital.
383.	Samantha Lynn	Portland, OR	
384.	Susan Gamble	Costa Mesa, CA	I am hard of hearing and rapidly going drag. I've depended on closed captions for many years. Most elderly people depend on them also. E don't expect perfect on live TV, but e do expect usability. We are entitled that.
385.	Hans Reifenrath	Renton, WA	All people should have equal access to local news and other resources.
386.	Emily Roso	Beaverton, OR	
387.	Joanna Hartley	Lawrenceville, GA	I am hard of hearing & this is very frustrating to me
388.	Becky Talton	Minden, LA	I'm hard of hearing. Even witt hearing aids I rely havily on closed captionig. Thx for your concern!
389.	Brandi Lowe	Urbana, IL	My friends and family who are deaf or hard of hearing are just like everyone else and deserve accurate information through captioning.
390.	Jane Horn	Sammamish, WA	
391.	William Cogswell	Olympia, WA	
392.	Nichole Griep	Vacaville, CA	
393.	Annie Dance	Danbury, CT	i rely on closed captions!

	Name	From	Comments
394.	Beverly Mabry	Colorado Springs, CO	I've had to just stop watching automated captioned videos (mostly on youtube) because the quality is so horrid I barely have a clue what's being said - and I have some hearing! Can't imagine being 100% Deaf and trying to understand some of that gibberish. It would be criminal to do this on network television, especially the news or weather which people actually need!
395.	TaLishia Brandao	Highspire, PA	Because I have friends and family who need accurate captions on tv programs
396.	Amanda Harris	Vancouver, Canada	
397.	Alan Kurzer	Norfolk, VA	
398.	Carol Granaldi	Cream Ridge, NJ	As a deaf person I rely on TV captions being accurate to read. Automated captions not reliable and filled with inaccuracies in spelling and punctuation.
399.	Justin Wagner	Phoenix, AZ	Because I sometimes watch things with CC due to slight hearing loss, and the care and accuracy given by real people is very apparent
400.	Helen Dorrian	Downpatrick, United Kingdom	Being profoundly deaf, I now rely on good quality subtitle to follow TV programmes.
401.	Estelle Cage	Blanco, TX	
402.	Vicki Rosenwald	New Braunfels, TX	
403.	Ben Kearns	Essex, United Kingdom	
404.	Doug Zang	St. Petersburg, FL	
405.	Kathleen Triantafillou	Vrillisia, Greece	
406.	Melanie Szelak	Glen Mills, PA	
407.	Jessica Arsenault	Westford, MA	
408.	Miguel Melendez	Baldwin, NY	
409.	Kat Calzini	Virginia Beach, VA	As someone with genetic hearing loss, I count on accurate captioning to help me get all of the information, including when in a noisy room.
410.	Angelika Schui-Lindthaler	Höxter, Germany	
411.	Lisa Ruggles	Dixon, IL	
412.	Jonathan Taylor	New York, NY	I have a severe hearing loss, and depend on good captions to understand what I see on television.
413.	Angie Jackson	Ashville, AL	
414.	Burl Livingston	Mobile, AL	My wife is nearly deaf and depends on captions of excellence and automated captions are terrible. Those who depend on captions deserve the quality most have been and not lesser captions that move too fast and have ridiculous mistakes leaving the caption with no understanding.

	Name	From	Comments
415.	Tena McNamara	Peoria, IL	
416.	Stacey Cruz	Fort Worth, TX	This is my livelihood that could be taken away after many many years. Quality is important.
417.	Linda Ethington	Boone, IA	I'm 72 with hearing problems
418.	Annamarie Clark	Granite Falls, NC	The deaf and hard of hearing community deserve the best possible captions which can only come from a human.
419.	Stephanie Lindsay	Hickory, NC	I like to have accurate captions when I am watching television, and I believe our hearing impaired citizens deserve it.
420.	Cheryl Rooney	Omaha, NE	I am a captioner and believe a live captioner provides THE BEST captions!
421.	Tracey Batchelor	Caledonia, MI	
422.	Sara Hedrick	Columbus, OH	
423.	Katie Lovato	Anaheim, CA	I am partially deaf and depend on ACCURATE captions when it comes to receiving important news from the tv. Please stop using automated captioning until it has been perfected.
424.	Gail Seymour	Poughkeepsie, NY	Everyone needs to be able to get the most out of their television watching and at present live captioning is the best way.
425.	Robin Gonzalez	Plainfield, IL	My daughter is Hearing Impaired and needs the Closed Captioning, especially in a loud room.
426.	Brian Davis	Roswell, NM	
427.	Joy Sudler	Springfield, NJ	Accurate captioning provides effective communication for those who can't hear sound (hearing-impaired, hard of hearing, deaf). Without the correct words and proper punctuation indicating pauses and new thoughts, the meaning is left to the reader who can't hear which makes no sense. It is extremely important to understand that even if these people have assistive devices such as cochlear implants or hearing aids, they do not restore normal hearing AT ALL as you would think. It is not comparable to glasses. Yes, they may amplify or help locate sound but they do not necessarily provide resolution or translation. If you went to watch a foreign language film, which is what it's like for most people who are hearing impaired, would turning up the sound help? Not much. Would an accurate translation with correct punctuation help? For sure. Common sense please. It makes a difference for thousands, perhaps millions of people.
428.	OLIVIA MERWIN	BARTLEY, NE	
429.	Tamlin Engle	Renton, WA	
430.	Arlene Miller	Pittsburgh, Pa., PA	I cannot hear and I need captions to understand what is being said on the news.
431.	Ilene Erickson	marysville, WA	we all need to read or hear the news.

	Name	From	Comments
432.	Virginia Campbell	Dallas, TX	
433.	randall lynch	ankeny, IA	i use close captioning
434.	Tracy Steele	Urbandale, IA	I am a closed captioner who prides herself in providing the most accurate captions for the DHOH community who absolutely deserve high-quality in the information they get via television/streaming/whatever. The automated captions are disgraceful.
435.	Nicole Fernschuss	Braidwood, IL	
436.	Anna Baldwin	Maxwell, IA	My sister in law is a captioner and having a real person captioning keeps the information nearly error free. Plus having computers do it means she could be out of a job
437.	Rita Campos	Phoenix, AZ	I am deaf and computer generated captions definitely do not work through my experience.
438.	Danielle Claude	Ankeny, IA	I don't believe computer generated captions are accurate whatsoever. I also have a close friend whose job depends on closed captions
439.	Kristy Campbell	Dallas, TX	
440.	Carolyn Viereckl	St charles, IL	Deaf people need access to accurate reliable emergency information!
441.	Darlene West	Biloxi, MS	The captioning needs to be readable to be effective.
442.	Kelly Crow	Fort Worth, TX	It should be important to everyone! Everyone deserves the right to be informed and informed accurately!
443.	Rebecca Krouse	Springfield, MO	
444.	Joel Cooper	Yakima, WA	Deaf should be able to read a caption at some speed that is readable and correct not at 400 words a minute
445.	DAnny Krebs	Pittsford, NY	
446.	Kyle Greenwood	Sheldahl, IA	
447.	Celeste Siegman	Gassville, AR	Automated closed captions are not perfect and can be dangerous if Deaf people can not get adequate information when the subtitles are messed up during a storm or events that puts lives at risk.
449.	Melanie Kawai	Cotter, AR	
450.	Monica Woodward	Landenberg, PA	
451.	Justin Krampert	New Milford, NJ	"Automated" captions are horrifically inaccurate, and do NOT offer any meaningful and accessible information. Clear and accessible information is legally afforded the millions of people who are protected by the Americans with Disabilities Act. Removing and replacing accurate captions disregards the legality of the ADA, and would immensely and negatively affect us.
452.	Amanda Rodriguez	Glen Burnie, MD	

	Name	From	Comments
453.	Brian White	Santa Rosa Beach, FL	CommonSense. While this issue doesnt affect me I see where it could be an issue
454.	Stephanie Pieratt	Denver, CO	Because i am deaf and it had helped me understand what's going on in the world and enjoy my bible teaching. I also have improved my reading and language skills by reading the captions
455.	Jocelyn Swenson	Springfield, OR	Voice recognition software has a long way to go. Internet sites that use it usually end up with nonsense and no helpful information.
456.	Vicki Andrew	Indianola, IA	The DHOH community depends on this information to be correct and actually make sense. They are not only taking away vital information from these folks, they are possibly taking away a job from someone else.
457.	Heather Van Stone	Pierz, MN	
458.	Cathy Clark	Mogadore, OH	
459.	Fern Hardy	Blanco, TX	
460.	Daniel Leishman	Mt pillier, ID	I work with hard of hearing and they rely on closed captions. Alf adding this is NOT acceptable.
461.	Lionel Larkin	Phoenix, AZ	
462.	Brenda Brandenburg	Altoona, IA	Quality services should matter more than saving money for crap quality. This also forces those that are captioners out of a job they have studied for and paid for schooling for.
463.	Wendy Ervin	San Francisco, CA	
464.	Nanette S	Florham Park, NJ	Accurate captioning is critical to so many people. Let's not move in the wrong direction! Please protect accurate closed captions!
465.	Margalit Ewart	Brooklyn, NY	
466.	Kim Lane	Des Moines, IA	
467.	Joy Municchi	Estell Manor, NJ	It's hard enough to watch the news with live cc due to the lime lag. But cc that is not correct and seems like it is still a very new work in progress shouldn't be replacing the cc that does work. It makes me think that whoever is pushing this doesn't care about the deaf/hard of hearing, only money. When it can do the job cleanly and correctly then it should be looked at again, but not before.
468.	Amanda Stanfield	Las Vegas, NV	This is very important to me and all of us deaf community that we need to know what they talk about it or warning hurricane or anything, don't take it down and leave it alone as we need that very important! If you don't then we will protests and fights down for sure!!!
469.	Alina Phoenix	Farmer City, IL	I am half deaf and use captions. Captions are already problematic and don't need more problems. Please improve captions and don't destroy them!

	Name	From	Comments
470.	Jennifer Hoofard	Portland, OR	
471.	Lynne Peck	Seattle, WA	
472.	Beverly Sudler	Union, NJ	I need accurate cc to understand dialogue on the computer and everywhere else where there is conversation
473.	Kiley Williams	Waukee, IA	It is important for ALL to have the CORRECT information. There are WAY too many mistakes with Watson! Their best is a live human captioner's worst! Not acceptable!
474.	Sandra Aldrich	Henrico, VA	My husband is hearing impaired and uses live captioning
475.	Terry O'Connor	York, PA	
476.	Corinne Heller	Des Plaines, IL	It is important because people who are deaf and hard of hearing have the right to be informed of important news updates!
477.	Beverly Dennis	DIXON, MO	
478.	Julia Fonville	Winter Springs, FL	I am one of the many deaf people in this country. We are entitled to have closed captions to allow us to function in a hearing society.
479.	Anne Ehrlichmann	Crestview, FL	Accurate captions are crucial for people who are Deaf, hard of hearing or anyone who watches TV in silence at the gym, the bar, at work or while family members are sleeping. In an emergency, accurate information can mean the difference between life and death. Do NOT replace live captioning with computer generated captions. They are NOT accurate. Worse will not be helpful.
480.	Phyllis Lockridge	Salem, VA	Please keep still FFC for the deaf, hard hearing. God bless you.
481.	Anne Staley-Larsen	Mesa, AZ	I have Single sided deafness right ear, left ear partial (27%) hearing loss, so accurate captions are essential for me to watch TV and Movies as well as the news. If this changes from Live captions it will be extremely disruptive to the deaf and hard of hearing community.
482.	Kathleen Peko	Wood Ridge, NJ	Deaf and have enough problems with regular closed captioning on TV without a stupid computer driven one.
483.	Gretchen-Emily Marshall	Tualatin, OR	I can't understand TV, etc without captions. It's necessary that they are accurate.
484.	Sarah Mapes	Des Moines, IA	I work with people with disabilities who rely on these services
485.	Kathy Duke	Austin, TX	
486.	Celeste Quimby	Northfield, NH	I am a court reporter. Certified Realtime Captioners are the ONLY gold standard for television captioning! Computerized automated captions will lead to "settling" for an end product that is far inferior to what CRCs can, and do, produce today.
487.	Stella Spivey	Poulsbo, WA	
488.	Michael Mapes	Des Moines, IA	

	Name	From	Comments
489.	Dallas Herzberg	Hendersonville, TN	
490.	Jess Hoffman	Pocahontas, IL	
491.	Barbara Tamachaski	Eugene, OR	Hard of hearing all my adult life; now have cochlear implant but electronic voices very hard to understand. Absolutely depend on captions.
492.	Rosanna Vaughn	Long Beach, CA	My daughter is deaf and depends on captioning.
493.	Brandi Jorgensen	Struthers, OH	
494.	Claudia Maldonado	Boerne, TX	
495.	Dianne Bryden	Soddy Daisy, TN	
496.	Pamela Fuesz	Addison, IL	I often have to turn the closed caption on because I cannot hear the TV.
497.	Robert Astle	Maitland, FL	Auto voice recognition is a poor choice for those who rely on captions.
498.	Carolyn Jordan	Plymouth, MA	
499.	James Grover	Phoenix, AZ	Because people like my grandma that can't hear really need it and other people need this
500.	Susan Pease	Greenfield, MA	
501.	Rachael McDermott	Newton, IA	
502.	Provi Alvira	San Diego, CA	
503.	Terry Macrae	Santee, CA	I'm almost deaf and cannot watch TV w/o reliable, accurate captioning.
504.	Denise Niehus	Lake Villa, IL	
505.	Linnea Held	Forest Grove, OR	
506.	Carissa Vander Linden	Pella, IA	Because I provide captions for people every day.
507.	Kim Nelsen	Elkhart, IA	
508.	Shira Torres	Valley Stream, NY	My cousin has lost his hearing and relies on closed captions
509.	Ashley Sipes	Hutto, TX	
510.	Sean Hutton	Columbus, OH	
511.	Amy Claugus	Waxhaw, NC	Clear communication is vital to quality of life!
512.	Stephanie Ruby	Buda, TX	
513.	Anissa Bradley	Ferdinand, IN	I wear hearing devices and use CC whenever I watch tv. I don't want a computer to deliver CC. A human is more capable.
514.	Laurie Harford	Humble, TX	Being a REAL closed captioner, anything less is degrading to our profession and to the deaf and hearing impaired community at large.,
515.	Kathleen McSweeney	Midlothian, VA	Because captions are the only way I can enjoy tv, movies, and videos.

	Name	From	Comments
516.	Marianne Sims	Cherry Hill, NJ	Everyone deserve equal access.
517.	Shelly Killian	Merrimac, MA	This is important to me because deaf and hard and hard of hearing people have as much of a right and need to get information as any hearing person does. It's not only a matter of dignity and human rights, it's also a major safety issue for them to be able to get accurate, readable captions. They are not second class citizens!! Don't treat them as second class citizens by giving them disgraceful, inadequate captions. They deserve and have a right to high quality, accurate captions!
518.	Justin Ney	Allston, MA	It's my job.
519.	Christy Walker	Centre, AL	The deaf/HOH community needs to know the same information everyone else does, especially in times of severe weather
520.	Audrey Durnion	Royal Oak, MI	Information needs to be accurate!
521.	Johnathan Antonizio	Boston, MA	
522.	Justin Buie	Belmont, MA	
523.	Sandra Carlton	Dallas, TX	My grandmother is deaf.
524.	Cassandra Laas	Cedar Rapids, IA	I am an occupational therapist. Everyone deserves to live their highest quality of life. That includes enjoying a TV show or getting vital information from news channels with accuracy.
525.	Sarah Marshall	Reynoldsburg, OH	
526.	Elisabeth Bragg	Powell, OH	
527.	Madison Cothorn	Chattanooga, TN	I am deaf and rely on these captions to watch tv and interact with the world around me. It is of utmost importance to protect tv closed captioning and for captioners to have jobs within their chosen field.
528.	Stephenie Wells	Lees Summit, MO	
530.	Ryan Timm	Kankakee, IL	
531.	Chestene Brown	Oak Harbor, WA	
532.	Patrick Rooney	Omaha, NE	My wife is a stenographer
533.	Gloria Chalek	Malvern, IA	My husband needs the closed captioning so we have it on our televisions. I hear perfectly so as I am hearing but also reading along. I find some of the words and names that come up laughable. Some very simple mistakes that a person close captioning would not make.
534.	Dominique Allen	Urbana, IL	I know someone who is deaf
535.	Paula Arispe	Mansfield, TX	
536.	David Troupin	San Diego, CA	
537.	Larry Clements	Soddy Daisy, TN	
538.	Marilyn Callaghan	tamworth, Canada	

	Name	From	Comments
539.	Analise Atchison	Rockford, IL	
540.	Lisa Hagman	Grand Island, NE	Automated captions are truly unreadable and useless. The deaf community deserves better!
541.	Joyce Haithcock	Hixson, TN	I like it.
542.	Chris P	Ottawa, Canada	
543.	Marilyn Slattery	Grand Island, NE	
544.	Warren Piehl	Portland, OR	
545.	Susan Scheibe	South Pittsburg, TN	
546.	Aimee Lingle	Edwardsville, IL	I am a captioner
547.	Dennis Litwin	Carmichael, CA	
548.	Emily Nye	Newton, IA	
549.	Debora Davis	Colorado Spgs, CO	Automation does not provide the quality captions that a live captioner provides to vulnerable and deserving viewers who are totally deaf or hard of hearing.
550.	Sarah Olson	West Des Moines, IA	
551.	Jason Sisneros	St. George, UT	Closed captions save lives. I have deaf friends and I worry for them in bad weather
552.	Lisa Petersen	St George, UT	The quality of closed captioning is very important to me. My boyfriend wears hearing aids and can't understand many accents, slurrers and fast speakers. Human captioners can reason and edit what is being said as they go so that the DHH person can understand what's going on, even if the speaker is very difficult to decipher. Computer software will never be able to do this. Please keep captioners! They are highly trained professionals who should never be replaced.
553.	Janice S	Ankeny, IA	I am a teacher of the deaf and hard of hearing. Automated computer programs do a terrible job! The children have no idea what is being said. That is totally unacceptable!
554.	Cheryl Storning	Tamworth, Canada	Understanding what is being said
555.	Karen Cleveland	Dallas, TX	I have hearing loss. And I work with the Deaf community. Captions are vital part of information.
556.	Genevieve Macalalag	Rockledge, FL	I am an audiologist. Our deaf / hard of hearing population deserves the best transcription. Automated systems are almost always indecipherable.
557.	Christina Holbrook	Draper, UT	I'm a Closed Captioner. It's my livelihood and single mother of three. It would be devastating.
558.	Joseph Napolitano	Franklin Sq, NY	Safety issue
559.	Rebecca Brewer	St. Louis, MO	The Deaf community relies on quality - we are their ears !
560.	Andrea Jent	West Frankfort, IL	
561.	Kim Rupiper	Phoenix, AZ	It's without question there should be equal access for all. These captions do not meet FCC guidelines.
562.	Emily Bunnell	Lacey, WA	

	Name	From	Comments
563.	Paige Rupiper	Phoenix, AZ	
564.	Carl Boyd	Tampa, FL	I am profoundly deaf and rely on accurate closed captioning to maintain my touch with the world and to function in society. It is crucial I have highly accurate captions, especially in the face of current topics, adverse weather and my hobbies. Are the people making the decision to go to machine captions deaf or hearing impaired, or is this yet one more way to silence our voices and participation in society? Economic factors are not enough to justify machine captions! FCC, please DO NOT allow this to happen, I'm depending on you to support me in this decision.
565.	Sarah Doyon	eagle, ID	
566.	Anne Davis	Ste. Genevieve, MO	
567.	Margaret Perry	Arnold, MO	Ibak a court reporter and i see how the deaf community relies on accurate information
568.	Katie Hurley	Olympia, WA	Automated captions generally provide inadequate translation. This is detrimental to the hearing impaired, and could even pose a safety hazard if weather, news or emergency transmissions are incorrectly translated.
569.	Lisa Clarke	St Louis, MO	
570.	Cherie Boyd	Tampa, FL	I am hearing impaired and although I'm not completely deaf, I rely on captions on a daily basis. I am against computer generated captions.
571.	Jaylynn Prince	Tomball, TX	Computers make mistakes and translate nonsense at times. In emergency situations the deaf community is at greater risk than the general public when these situations occur.
572.	Ricky Appleby	Toledo, OH	Can't understand spoken English, so it is important that the printed is accurate.
573.	Ronald Rasnick	Shoreline, WA	Because I'm getting hard of hearing.
574.	Jen Murray	Clearwater, FL	Hard of hearing people should not have to attempt to figure out what the captions should say. I trained a long time to be good at this job. And we deserve to be paid for our skill. Don't be fooled, it is a skill that cannot easily be replaced with AI.
575.	Robin WILLIAMS	BELGRADE, MT	As a former broadcast captioned I know the quality my audience expected and wanted. Yet day after day I've watched this voice recognition garbage crawl its way into news and other broadcasts. It's liked handing a bowl of cereal to someone who eats it daily and knows what it is like to have a good bowl of cereal with sugar on it, and one day someone says, "No more sugar. But we're putting cayenne pepper on it and it will do just fine for you. You'll learn to like it.
576.	Jamie Pellegrino	Bellville, OH	
577.	Rebecca Lefever	Butler, OH	

	Name	From	Comments
578.	Amy Piper	Oxford, IA	It's important for people to understand what they are watching if they cannot hear it properly. Until automated captions can be proven accurate, captioners are needed!
579.	Nicholas Pellegrino	Ashland, OH	
580.	Brenda Perin	Boulder City, NV	
581.	Raphaël Ponce	TOULOUSE, France	
582.	Amanda H	Florissant, MO	
583.	Andrea Martin	Kennedy, AL	Many people in my family are hard-of-hearing and accurate captions are imperative. I cannot imagine them being in a weather emergency with the poor quality of automated captions.
584.	Sheryl Teslow	Lincoln, NE	
585.	Kris Collison	Arcadia, IA	
586.	Alison Johnson	Sylvania, OH	
587.	Dena Legg	Louisville, KY	
588.	Sheena Whitworth	Toronto, Canada	I have a family member that relies on captioning!
589.	jonathan khan	san antonio, TX	
590.	Kara Ince	Raymore, MO	
591.	Wendy Gonzales	Swansea, MA	
592.	Therese Curry	Buffalo Grove, IL	
593.	Ryan Howard	Converse, TX	Public interest
594.	judith beckerle	Saint Louis, MO	
595.	Denise Graham	Sutter Creek, CA	
596.	Aysha Khan	Lake Forest, CA	
597.	Vicki Rotert	Halbur, IA	
598.	Deanne Johnson	Snohomish, WA	Hard of hearing people deserve equal access and this captioning is not providing that. Saving money should not be the number one consideration in all instances
599.	Tammy McGhee	New Albany, OH	
			Youtube is a perfect example of this failed technology
			I am also a captioner. I strive to provide quality captions to the deaf and HOH community. Captioning is my livelihood, without it I don't have a job to pay bills or take care of my family.
			I have a granddaughter who is deaf and when their is important news or weather information report she needs, she only has the captions to help her. They don't always provide an interpreter on TV.
			Accuracy for those that rely on Closed Captions for their jobs, their classes and safety during severe weather situations. Having a family member that relies on the accuracy of captions in the work place and in his personal life as a single person.
			Deaf and hard of hearing Americans deserve accurate information.
			HOH relatives
			I use closed captioning daily.

	Name	From	Comments
600.	Melissa Thompson	Newport, Australia	hearing-impaired deserve better
601.	Julia Bucchi	Zion, IL	At times i rely on closed captions. If it is not correct and an emergency arrives it will be difficult to know what to do. Programs will be more complicated to understand what is going on
602.	Tammy White	Lenoir, NC	I want accuracy and human emotion
603.	David Kapsner	Irvine, CA	
604.	Michael Tyler	Midvale, UT	It's outrageous and ridiculous!!
605.	David Donatelli	Poland, OH	Because it is very important for me and the deaf people to be able to read human captions easier instead of automatic captions! Thank you for trying to clarify it better for us. Thank you.
606.	Jamie Golding-Aguilar	Brea, CA	For deaf community
607.	Suzanne Blair	Whittier, CA	It is important for deaf access.
608.	Lisa Huff	Apple Valley, CA	Say No To Auto Closed Caption. I want human voice CC for the deaf and Hard of Hearing
609.	nomi sklaire	washington, VA	
610.	Mandy Chowhan	Surrey, Canada	Human type is more exact CC for background sounds and name of person- Ophera show
611.	David ruiz	Richardson, TX	Quality is important
612.	Yolanda Wright	Salem, OR	I prefer to use Human type better than Auto computer thank you
613.	Michael Vasquez	Oakland, CA	
614.	Clarence Holbrook	Columbus, OH	
615.	Daniel Raburn	Carrollton, GA	
616.	Lily Lovejoy	Franklin, PA	Want to keep human Captions than stupid auto Captions as what I said.
617.	helena schmitt	ss, MD	a big NO to automated computerized captioning... Must have a live stenographer to type live news... I have been watching live news daily... Very important to have accurate captions and accurate information... Thank you...
618.	Deborah McKague	Danville, VA	clear captions is very important for communication access to deaf and hard of hearing people
619.	Harmony Roark	Franklinton, NC	Computer doing captions are depriving deaf people of knowledge due to timing of words not typed out right, even words not spelled out right, inability to move the captions out of way of graphics when needed we need all the knowledge as we can get! Not to mention using computer to do closed captioning will deprive us humans of the jobs.
620.	Lindsey Swartz	Galloway, OH	

	Name	From	Comments
621.	Alexander Choi	Tulsa, OK	CC is very important for weather alerts and here lot of tornado warning. CC must clearly to reading the words
622.	William Ledger	Manassas Park, VA	I would rather to use human captioned instead aut-captioned because it's too fast and could not read quickly and I always like normal captioned thank you
623.	C. Diane Johnson	Hinesville, GA	
624.	Dale D'Angelo	Pittsburgh, PA	I need my accessibility
625.	Lu Buterbaugh	Lubbock, TX	I am Deaf and I am depending on the closed captions on all TVs getting to know about whatever any hearing are listening to
626.	Donna McCord Smolik	Charlotte, NC	No to computer
627.	Sarah Eaton	Lake taps, WA	
628.	Michelle Long	Henrico, VA	We relied our visual captions to see whatever going on instead of auto computer that many individuals do not want to miss out read too fast! Best to keep normal human captions as possible to assure we all satisfied!
629.	Tom Stamper	Los Gatos, CA	Totally unacceptable!
630.	Angela Salvaggione	Joliet, IL	Too fast and too inaccurate means loss of access.
631.	Daisy Midthun	Littleton, CO	I would like to get same information just like everybody!
632.	William Edson	Absecon, NJ	
633.	Yvette Klingensmith	New Kensington, PA	Plain and simple, I don't agree with automated computer programs.
634.	Jon Muhm	Bakersfield, CA	I'm deaf and reading CC in a neat correct way is the only way I can get my information on what's being said.
635.	Terry Dunaway	Wilson, NC	I'm deaf
636.	Nick Roark	Marshall, NC	
637.	Gael O'Connell	Belleville, IL	I don't like auto CC. I rather human than auto. Auto is too fast to read and lots missing what they says.
638.	F F	Bear, DE	Quality and accuracy matters not cost savings and confuaion over what was said. FCC already says high accuracy etc and has been long the gold standard. There is no need to make us bigger 2nd class people than currently is. Education will hurt too so gotta love money, not.
639.	Sarah Wilson	North Andover, MA	I'm deaf and I heavy relying on closed captioning to get all information of what they said even including sound descriptions which auto captions cannot do it. It can means life and death for people who relies on closed captioning especially when it's emergency broadcast. Or we are no longer able to get our entertainment as everybody because of language barriers (misinformation and error makes it so confused to follow). Absolutely must bring all human captioners back.

	Name	From	Comments
640.	Cindy Hunter	Cottonwood, CA	
641.	Janet Barbee	NUEVO, CA	It best human captional.. when it special. Cc upper while something to say bottom. .. im not accept to auto caption sorry!!
642.	Derrick Tripp	Joliet, IL	I dont agree with auto computer caption.
643.	Jeff Mauer	Sheboygan Falls, WI	Low vision can't read that fast use human than robot!!!
644.	Christine Kostrubala	Bremerton, WA	How will you feel that you are responsible for those lost lives simply because they are not being able to follow your undeciphered message?
645.	Donna McSwain	Bassett, VA	No to automated computer program
646.	Christine Hutchins	Phoenixville, PA	What if houses are black out so in case is on the phone or computer must have cc
647.	Sarah Eboli	Chiefland, FL	I cant read CC fast and miss words lots. Please think twice our deaf communties needs.. NO AUTOMATED COMPUTER
648.	Terry Durst	SARVER, PA	
649.	Kitsonia Hancock	Hot Springs, AR	
650.	Patricia Lockard	Louisville, KY	My tv is size 46. I hate very smaller closed closed . I like to need have ex large cc word wide letter. I like clear backgrounds with clear then dark black. I have to cables from att direct. I have to change to spectrum cables but to still dark black with background. My tv is Sanyo. I don't like Netflix to still smaller cc words so far from 12 feet I'm sat to watch on tv, I like better ex large cc wide letter raised with clear background. I told spectrum and they can't fix it that to make it that. Thanks
651.	Dodie Karr	London, KY	Im deaf!
652.	Ulonda Williams	York, PA	
653.	Melissa Hatch	Danbury, NH	I'm deaf and rely on closed captioning to understand tv. If it becomes auto captioning, the quality will decrease and i won't be able to understand anything.
654.	Kathryn P	Menasha, WI	Requirements to have closed captain on TV. The words are some miss spelling, too fast read and try understand what is going on. I want something really good one and more skills it. Thank you.
655.	Genessis Estrella	Perris, CA	
656.	Michael Thomas	College Station, TX	
657.	Benjamin Taylor	Glenwood, MD	I'm deaf and need to accurate captions not false information
658.	Janet Wedge	Innisfil, Canada	Machines do not need to replace humans in every aspect of our lives. Those that depend on this valuable service depend on the accuracy afforded them by the highly trained HUMANS that do this as a job they likely need. They don't <i>(continues on next page)</i>

	Name	From	Comments
658.	Janet Wedge	Innisfil, Canada	<i>(continued from previous page)</i> deserve to be used as guinnypigs while you hope the machine can do as good a job.
659.	Cheryl Ellis	Clayton, NC	I am a deaf person. Captions are only way I understand what was spoken on tv. It's imp that it's done well otherwise I would not know what was said
660.	Jamie Spritzer	Roslyn Heights, NY	
661.	Patricia Duran	Albuquerque, NM	Needs to improve good n clear cc for the deaf community especially emergency news!
662.	Nickie Braun	Salem, IL	
663.	Lori Davis	Houston, TX	I'm deaf. I always have closed captioning on tv.
664.	Christy Acevedo	Jackson Heights, NY	Take one look at any random YouTube video with "auto-generated captions" and tell me this is a good idea. It's hard enough to get readable captions with live people doing the work much less error-laden computers.
665.	Pedro Acevedo	Jackson Heights, NY	Auto-generated captions are HORRIBLE. Full of mistakes. This shouldn't be allowed to happen.
666.	Arthur Critchfield	Cameron, MO	People who are Deaf or hard of hearing have the right to be informed in emergency situations, same as Hearing people
667.	Jennifer Smith	Staten Island, NY	I am a hearing Sign Language interpreter with many friends and colleagues in the Deaf community. I also prefer to have captions on everything possible, as does my all hearing family. Captions benefit everyone and BAD captions are worthless and annoying. Worthless and frustrating to the deaf, and distracting to the hearing.
668.	Bailey Ellis	Clayton, NC	I use tv for all kinds of reasons, and captions help me to understand what's going on. Nobody likes to be left out so SAY NO TO AUTO CAPTIONING.
669.	Ann Ellsworth	Tignish, Canada	
670.	Jo Plumridge	Napanee, Canada	Inaccurate closed captioning can be dangerous. A computer program simply cannot replace a human in this situation. Why take away jobs, while putting lives at risk?
671.	Anna Kushner	Fuquay-Varina, NC	I am deaf and rely on captioning to follow news broadcasts
672.	Luis Acevedo	New York, NY	
673.	Tasha Davis	Yuma, AZ	
674.	Leslie Lynch	Ostrander, OH	My niece and nephew are deaf and are opposed. Computers dont need to take any more jobs!!
675.	K Parker	Downey, CA	Auto is tooo fast.. Human caption is better. No no auto caption
676.	Darcy Kriens	Des Moines, IA	Because I am a captioner who strives to provide quality captions. The ASR doesn't even get any of it right. It was appalling to watch during the hurricane.

	Name	From	Comments
677.	STEPHANIE PHILLIPS	Lorton, VA	The auto caption runs too fast for us to read! We are human being not robust!!!.
678.	Lee Eaton	Saint charles, IA	I want to see accurate captions!
679.	RICHARD JANTZ	MINNEAPOLIS, MN	BECAUSE PROFESSIONAL HUMAN DO THAT EXACTLY WHAT TV SAID. I PREFER HUMAN CAPTIONER DO THAT EXACTLY DAILY 24/7 FOREVER. I SUPPORT THAT PEOPLE WORK AT CAPTIONER STATIONS, NOT AUTOMATED COMPUTER PROGRAMS. PLEASE RESPECT PEOPLE HAVE JOBS AT CAPTIONER AS HUMAN CAPTIONER WORK. I KNOW HUMAN CAPTIONER HAVE VERY GOOD AT IT.
680.	Kellie Eash	Des Moines, IA	
681.	Shelby Odor	tampa, FL	because the computer is not a human and makes to many errors and a lot of us in conjested areas such as airport etc cannot hear the tvs
682.	Jessica Croxford	Vienna, VA	
683.	Susette Gallegos	Salt Lake City, United Arab Emirates	
684.	Francine Dozier	BATTLE CREEK, MI	
685.	Rebecca Donohue	ATLANTA, GA	
686.	Jamie Vander Clute	St. Louis, MO	
687.	Heather White	Riverton, UT	The hearing impaired community need quality captioning that they can count on. Voice recognition does not offer correct translation. Can you imagine trying to watch a show and having to guess what every word should be? And it's not only the hearing impaired that rely on captioning. There are many times the volume had to be down or off that people rely on captioning.
688.	Kathryn Thomas	Caseyville, IL	Because Deaf and hard-of-hearing consumers deserve better than half-assed captions.
689.	Merna Holloway	Mishawaka, IN	I am hard of hearing and rely 100% on closed captioning. I have seen AI captioning and it is too fast, hops around top to bottom then bottom to top, it is inaccurate, too far behind the spoken word, it is exhausting and isolating to be left out
690.	Sonia Yarboro	Gastonia, NC	Automated cationing is not sufficient to capture language nuances. A poor translation is worse than no translation. Skilled orofessionals are able to interpret intent and certain turns of phrase and/or accents or speech challenges that machines or AI cannot touch. Please use professionals instead of machines.
691.	Kathleen Hillgard	Batavia, IL	
692.	Daisy Cortez	Las Vegas, NV	I am a current court-reporting student, and I would like to caption in the future.
693.	Katy Hanbury	Chuluota, FL	

	Name	From	Comments
694.	Amanda Criswell	Lubbock, TX	
695.	Julie Clements	San Diego, CA	
696.	Shelley Ottwell	Broken arrow, OK	Due to aging ears and outside noise it makes it difficult to hear. The automated captions do not make sense as I don't lip read.
697.	Susan Kim	Chino hills, CA	
698.	Laurie Dowling	Fairfax, VA	I expect the quality of closed captioning to have high accuracy and consistency. They should match all spoken words on timely manner. NO AUTO CAPTIONING PLEASE.
699.	Amy Mckay	Orange beach, AL	Because automated CC is terrible quality and aren't correct.
700.	Stella Reid	Gulfport, MS	Why ? Why ? To deaf world cant have captioned to know every word ? Is it a disease to use captioned ? Are that irriated to public ? Oh come on !
701.	Erika Da Silva	Gypsum, CO	
702.	Cynthia Stiles	Dallas, TX	I always use captions when I watch TV since I am hard of hearing and would not get the full benefit of understanding what is being said on TV otherwise. You would not endorse poor audio for hearing people just because it's cheaper, would you? And captioning benefits a wide spectrum of people, not just those with hearing issues, what kind of statement is being made when your program is poorly captioned? I find those very hard to read and understand which gives a bad impression of the program.
703.	Jennifer Connolly	Granite City, IL	Captions should be accurate! Not computer generated.
704.	Mitzi Y'Barbo	Sulphur springs, TX	I have one very close friend who is dead, and another who is a captioner. They need each other.
705.	Desiree Ames	Tucson, AZ	
706.	Rhonda Weddle	Arlington, TX	The safety of the deaf or hard of hearing community depends on accurate reporting for news, especially emergency news.
707.	Helga Blackthorne	Wedel, Germany	
708.	Carlotta Caracci	Iombard, IL	
709.	Alyssa Bell	Chicago, IL	Countless people still have the need to understand TV in it's complete content without feeling they aren't sure what's happening. Especially important information we are constantly getting. It's not fair and immorally wrong to steel this right from people.
710.	Amanda Cappe	Coraopolis, PA	
711.	Mary Kay Ballo	Palos Heights, IL	
712.	Becky Isaacs	Coto, CA	My kids watch CC all the time and a 7-10 percent error rate is not acceptable to read through.
713.	Christie Elliott	McKinney, TX	If you have to ask then you wouldn't understand...

	Name	From	Comments
714.	Anthony Martin	Falls Church, VA	Both of my children are have hearing impairments, one has declined to the severe level. Without caption they will lose so much understanding of the content. I'm at a complete loss that someone would consider taking away something that works for so many individuals like my children?
715.	Brandon Withem	Tulsa, OK	It's critical to have accurate and quality captioning especially for news casting programmes
716.	Gabriel Nistor	Köln, Germany	Ein automatischen Übersetzung DÜRFEN NIEMALS auf Kosten der Menschen mit Behinderung getragen werden. d.h. Menschen mit Behinderung als Versuchsperson dürfen nicht realisiert werden. Da müssen die Hörbehinderten weltweit gemeinsam dagegen wehren! Gutes Gelingen
717.	David Sperling	Saint James City, FL	Automated captions do not provide accessibility to the news. They provide a series of words that often make no sense and leave me confused, not informed.
718.	Gale Price	SAINT JAMES CITY, FL	
719.	Louise Beane	Micco, FL	Only humans can understand the nuances of speech...!!!
720.	Guy Silver	Langley, WA	
721.	Susan Weir	Saint James City, FL	It should be important to everyone!
722.	Phillip Hiden	Atlanta, GA	
723.	Veronica Paton	Calabash, NC	No one should have to try and understand this gibberish. Machines CANNOT do everything a human can!
724.	Barbara McLemore	Porter, IN	Automation leaves to much room for error.
725.	Tricia Williams	New Braunfels, TX	I am a stenographer. Period.
726.	Nancy Braswell	Emerald Isle, NC	I have seen the quality of real-time reporting & the benefits to the deaf community
727.	Marianne Sayers	estero, FL	Automated captioning is nowhere near the quality the highly skilled captioners provide. It is especially necessary for live news and weather events.
728.	Steve Ward	St James City, FL	
729.	Jennifer Albert	Indian Trail, NC	
730.	Stephanie Shadix	Lawrenceburg, TN	I have family hard of hearing. I have seen some of the automated captioning and there is no way someone can accurately decipher what they are trying to say.
731.	Susan Heierman	Shelby twp, MI	The deaf and HoH community need to be INCLUDED, not excluded, from vital information that affects them.
732.	Amber Scott	Bokeelia, FL	
733.	Rod Borders	Ft myers, FL	
734.	Lee Arner	Huntington, NY	

	Name	From	Comments
735.	Tabitha Knofski	Howell, MI	Being deaf, I rely on captioning to understand what is said. Sometimes I am watching something for enjoyment, but other times it is vital to know what is going on such as watching the weather or news. But too often automatic captions shows how inaccurate they are.
736.	Angela Rawding	Asheville, NC	
737.	Amanda Jones	Bokeelia, FL	
738.	Frankie Grant	Idaho Falls, ID	I always love to watch TV and movies with caption because I am full deaf and it's cery important to have caption forever
739.	Shealyn Standley	Idaho Falls, ID	My daughter is deaf and she has a lot of friends with hearing impairments
740.	Kevin Klucher	Bowie, MD	
741.	Nelda Rainey	Watsonville, CA	Automated captions are not readable. There is no punctuation or space between sentences and paragraphs. Just one long sentence.
742.	Bonnie O'Leary	Springfield, VA	As one of millions who is hard of hearing, I rely on TRUE captioning of programming. Automated captioning is already a disaster on streaming programs. It provides INCORRECT information and that should not be an accepted form of communication to the FCC. Please realize how frustrated a hearing person would be to have automated audio - or voice transmission in a program that was entirely out of synch making it impossible to follow along. Please consider that the FCC makes rulings that affect every viewer in the country, not just the hearing.I
743.	Amy Bopp	Baltimore, MD	Quality of captions impacts understanding.
744.	Elizabeth Terczak	Gainesville, VA	Because I am deaf
745.	Annie Steckel	Bensalem, PA	To understand the dialogue
746.	Ms. Dusty Hansen	Everett, WA	I am profound Hard of Hearing. I sir close to TV to read CC. my eye site is not good. I get very tired if I am guessing what I am reading as missing word are in the sentence I am reading.
747.	David Max	Burbank, CA	
748.	Beth Jones	Henderson, NV	I have two children who are hard of hearing, and I want to ensure proper captioning in all aspects of their lives.
749.	Kathleen Jacobs	Henderson, NV	Niece and nephew depend on accurate closed captioning
750.	MOLLY LEVINE	SOUTH ORANGE, NJ	Humans understand other humans better than computers!
751.	Marilyn Jacobs	Henderson, NV	Two of my grandchildren are deaf and tely on closed csptioning
752.	Teresa Pierce	Myrtle Beach, SC	deaf and closed captioning is so very important. Especially in emergencies.

	Name	From	Comments
753.	Teresa Martens	Canton, GA	I'm hearing impaired. If there is an emergency and I'm alone, I have to rely on the captions and they need to be ACCURATE!!
754.	Jeno Scionti	ANDREWS, NC	Automated captions are unreadable and make no sense, no punctuation, no speaker ID. Just terrible....
755.	Nameer Magno	Las Vegas, NV	I have 3 deaf kids and they rely on closed caption while watching.
756.	Sandi Jones	Henderson, NV	I have two hearing impaired grandchildren and there is so much they have to struggle with in life that any thing that could help them I want them to have every opportunity that other children have. They are so strong and have worked very hard in their young life's ! I want to help them in every way I can.
757.	Crystal Nava	Las Vegas, NV	My 1 year old son is HH and may depend on this one day.
758.	Tara McAlpine	North Las Vegas, NV	My daughter is hard of hearing and heavily relies on captions when she is watching TV.
759.	Angelia Peacock	Las Vegas, NV	Deaf/hard of hearing individuals have the right to complete access to the same important information provided to typical hearing individuals.
760.	Laura Gustafson	Las Vegas, NV	I have a daughter who is severe hard of hearing and she relies on captioning.
761.	Ericka Duesterhaus	Henderson, NV	I teach children who are deaf and hard of hearing. They rely on these captions. It is so hard when they are incorrectly captioned.
762.	Krista Jones	Linthicum Heights, MD	
763.	Heidi Fountain	Las Vegas, NV	My family relies on close captions
764.	Robyn Weis	Las Vegas, NV	
765.	Lauren Johnson	Henderson, NV	My kid's friends need to be able to read the correct words. When I speak to my phone it doesn't always get the words right just like the automated version don't get these words right.
766.	LaRae Eckhardt	Henderson, NV	There are many people, friends included, that rely on accurate closed captioning. They should be able to watch the news and receive accurate reports as if they were hearing and not deaf.
767.	Amber Altman	Henderson, NV	My husband is deaf and relies on the captions to be able to understand what is going on in the world.
768.	Katie Mertz	Henderson, NV	Friend with hard of hearing children. And elderly family members need to be able to know what's going on if they can't fully hear or hear at all what's going on. Especially in an emergency situation on the news
769.	Paula Spratt	Henderson, NV	

	Name	From	Comments
770.	Caroline Werner	Henderson, NV	My daughter is deaf and relies on closed captions for television and movies. An automated system leaves a large margin of error.
771.	Shannon Urrutia-Wolf	Las Vegas, NV	We depend on closed captioning!
772.	Linnete Anguiano	Henderson, NV	
773.	Marie Papp	Shelton, CT	
774.	Roger Aguas	Las Vegas, NV	My three grandkids had cochlear implants! The closed captioning is very important too them !
775.	Debbi Hickner	St. Louis, MO	That is very important for all of the deaf people.
776.	Erin Wilcox	Reno, NV	
777.	Hannah Giger	Washougal, WA	
778.	Karen Tyler	Shreveport, LA	Those who are unable to hear well have a right to quality captioning.
779.	Jennifer Mackay	New Lenox, IL	I am a captioner and I believe in equal access and readability for the client. The automated captions are terrible.
780.	Christine Bredfeldt	Shingle Springs, CA	
781.	Zaira Maze	Henderson, NV	To provide accurate verbiage for the hearing impaired.
782.	Amy Street Avery	Henderson, NV	Everybody should have access to the same information that makes sense. I've seen some of the closed caption where I don't understand what is being said it's so confusing and that's not fair to those who can't hear.
783.	Betty Sears	Santa Cruz, CA	I depend on closed captions to inform me, as I am profoundly deaf.
784.	John Bailey	Henderson, NV	
785.	Jan Kitchen	Johns Island, SC	We use closed captioning and need to be able to understand what is being said in the program not trying to decipher what the captioning is saying.
786.	Ellen Thibodo	Rosemount, MN	I am deaf, but still required to go to meetings at work, where I miss out on over 90% if it were not for my captioner. I also appreciate consistently good quality captions for TV viewing, whether it's the news or a program. When captions dont show up, or are very delayed or messed up on TV or in the theaters, it makes us feel like we're not important enough to bother with. Well guess what. Deaf people go to and graduate from college. We are capable and desire to work in good jobs that allow us to provide a home, car, etc for ourselves and our families. If us able bodied intelligent deaf people can't do,their jobs due to, for example, not being able to follow meeting instructions that establish deadlines, you'll be stuck paying us disability income.
787.	Chris Gauron	Robbinsdale, MN	AI is not even close to being there.
788.	Josh Jones	Henderson, NV	My kids are hard of hearing and need CC

	Name	From	Comments
789.	Judy Carraway	Tyler, TX	The human mind and knowledge keeps my ability, as well as many others to understand the verbiage on media of all kinds. Taking the human aspect out of it may lead to wrong meanings of any subject
790.	Jan Jensen	Idaho Falls, ID	Because I have a deaf granddaughter and there is so little help or programs for them. It's very sad and frustrating
791.	Lana Dahlgren	Plymouth, MN	This is important to me because I need the most accurate way to get information through captions that is done by human instead of auto. Auto would not add any critical information such as music playing, footstep noises, door knocking, emotion sounds made during conversation, doorbell etc. It makes us to feel very involved with the movie and have equal access to sounds as everyone else is hearing during the movie or TV show. Auto is also most likely to make lot of mistakes. It has been ongoing for years and I have not seen any improvement in this. Also, auto is too deattached from understanding what is important for us with captions.
792.	Sharon Jordan	Cedaredge, CO	
793.	Robert Demeule	Topsfield, MA	
794.	Amanda Smith	Cannon Falls, MN	
795.	Robin Scionti	Andrews, NC	Accessibility is not an option. Accessibility is NOT an option. The automated captions does not demonstrate equal access to transcribed information
796.	Stephanie Jones	Cookeville, TN	
797.	Kate B	Germantown, MD	
798.	Donna Steinfeldt	Eldora, IA	My daughter does closed captioning. She is accurate and accountable. New technology is out there but it does not mean that is the way to go in all aspects. We need closed captioning for the deaf and hard of hearing. Imagine if you were deaf what would you prefer? I go with closed captioning. Closed captioning needs to stay and I say "NO" to automated computer programming. Everything computerized IS NOT a good thing!!!!!! Thank you.
799.	Alycia Bonvouloir	Loon Lake, WA	Live Steno reporters do an excellent job!! We rely on CC and automatic CC will not be accurate. Please OPEN CAPTIONS!!!! Accurate and reliable information is needed. And automatics doesnt provide that and will never be accurate and reliable. We dont want to be "last person to know.." ANYMORE!
800.	Jolynn Graham	Brooklyn Park, MN	
801.	Angela Zellen	Circle pines, MN	
802.	Sting Noveno	Virginia Beach, VA	
803.	Ken Gentzke	Honeoye, NY	
804.	Wendy Ostby	Maplewood, MN	Closed captioned is so important to the deaf community.
805.	Susan Swanson	San Jose, CA	For the benefit of all who rely on that CC and for the dignity of the profession of captioning, please use what works - a live human. This is disgraceful.

	Name	From	Comments
806.	April Heppleston	Morinville, Canada	Access to accurate news, entertainment, etc. is necessary for all people. I have seen highly erroneous automated/computer transcription.
807.	Heather Theriaque	Liberty, TN	This is important because high-quality captions are the only way to assure equal access to live television or Internet programs. Auto-captioning systems, even in the best of situations, are no where near as accurate as a live human being providing realtime captions, leading to confusion, misinformation, and loss of information that is being provided verbally. For such things as natural or human-caused disasters, that can be extremely dangerous and even life-threatening for someone who cannot hear what is being said.
808.	Carola Salls	Norwich, CT	I m deaf I need keep closed captions I read and to know what going on
809.	Lisa Craft	Foster City, CA	I'm deaf, and automated captions are NOT that accurate; my feelings are same as those who have made comments as well on this topic.
810.	Shirley Meddaugh	Germantown, MD	I need captions to understand. Automated captions have too many errors to unders
811.	James Wicht	Bristol, VA	
812.	Lisa Davis	Sachse, TX	
813.	Shannon Sasnett	Tucson, AZ	
814.	Karen Yates	Minden, NV	Husband is hard of hearing and we rely on captions every day.
815.	Constance Anderson	Henderson, NV	As a woman who is deaf, excellence in captioning is critical to my life. Artificial intelligence doesn't do the job it is intended to do.
816.	Suzanne Reese	Glendale, AZ	I am hearing impaired. It is so confusing when the captioning doesn't make sense. Automated captioning its worse than auto-correct.
817.	Michelle Hurley	North Las Vegas, NV	My niece
818.	Brian Baell	Stoughton, MA	
819.	Sherilyn Turner	Gilbert, AZ	
820.	Robin Wenz	Hallam, PA	I use captioning and with all these huricanes, tornados etc we have a right to know what's going on and I HATE Autogenerated captioning - it's horrible! It's unfair to us to have such poor captioning service.
821.	Nanci Linke Ellis	Santa Monica, CA	Accurate and timely information can be a lifesaver. AI does not yet meet the same standards as a human brain.
822.	Kathie Stabulas	Palmyra, PA	
823.	Michelle Yook	San Jose, CA, CA	
824.	ROSE GUEVARA	LOWELL, MI	

	Name	From	Comments
825.	Sarah Price	Reading, PA	Captions need to be accurate for people who are hard of hearing, especially during times of breaking news or emergencies. Automated Computer programs are not good enough!
826.	Grace Arcand	Wenham, MA	To preserve the integrity and reliability of captioning services and to preserve jobs.
827.	Cherlynn McFadden	Idaho Falls, ID	
828.	Carrie Harville	Katy, TX	
829.	Courtney Shaw	Ooltewah, TN	I have a daughter and mother-in-law with hearing loss. I am also an NCRA Certified Realtime Captioner.
830.	Heath Bleau	Palmer, MA	
831.	Lisa Lucas	Canonsburg, PA	
832.	Debbie Beery	Arvada, CO	Accurate captions are vital to deaf, hard of hearing
833.	Tess Stephenson	McKinney, TX	The deaf and hard of hearing depend on this in all situations. In life-threatening situations, it could be deadly. They deserve the best quality captions.
835.	Kari Box	MARION, IA	
836.	Juan Ortega	Richmond, VA	
837.	Kathryn Robson	Red Lodge, MT	
838.	Melanie Oldham	Eustace, TX	
839.	Shero Davis	Logan, WV	Accurate caption is vital to deaf and hard of hearing. By having family that needs this, it has brought My awareness to theirs and others needs of this vital service.
840.	Kristi Usrey	Richardson, TX	AI generated captions do not provide equal access to the deaf or hard-of-hearing.
841.	Douglas Postma	St. Petersburg, FL	Accuracy & accountability
842.	Leslie Ann Rodarte	Walnut Creek, CA	
843.	Diane Sultzbach	Danvers, MA	I do not believe this change will maintain the quality of captions. I am against it.
844.	Jaclyn Ruecker	St. Paul, MN	Stenographer is better
845.	Darlene Gregoire	Brimfield, MA	Vietnam vet hearing loss from bomb explosions.
846.	Tanya Smith	Cambridge, MN	
847.	Alisa Kincade	La Verne, CA	Livelihood
848.	Carrie Franckowiak	New Brighton, MN	
849.	Jean Irwin	Clarkston, MI	
850.	Debra Hornfeldt	Lakeland, MN	There is no way that we have the technology to caption. Please we depend on accurate captions in our household!
851.	Sydney Burch	Lakeville, MN	

	Name	From	Comments
852.	Leon Parker	Rochester, NY	I am Deaf and need clear closed caption, not garbled Closed Caption
853.	connie clayman	Minneapolis, MN	I think the closed caption is so important for all the people that are hard of hearing. My husband is one of those. He doesn;t even know how to turn on a computer, so he would be lost without closed caption. If it ain't broke, don't fix it.....Leave it alone.!
854.	Kacey Anger	Cottage Grove, MN	Closed Captioning is important to the deaf/hard-of-hearing community. Access to world-wide accurate information in every subject on this earth is important so everyone will be abreast of what is going on in today's news, entertainment, and the list goes on. It is a disgrace to display to anyone gobbly-gook that is unread-able. A complete disgrace!!! It can cost someone their LIFE by being misinformed!!!!
855.	Juanita Price	Gainesville, VA	
856.	Rebecca Hale	Garland, TX	Captions are about providing equal access to millions of people who need them. This isn't good enough.
857.	Heather Schuetz	Woodbury, MN	
858.	Kristina Schiller	St Anthony, MN	Equal access to all! Technology is not advanced enough to provide adequate captioning and by cutting this corner it's sending a message that the disabled are second rate citizens. How could anyone be so obtuse as to think otherwise!?
859.	Kelsey Baguinat	Oakdale, MN	to communicate critical information in a format to those that need it.
860.	karen oyanguren	Poway, CA	
861.	LeAnn Hibler	Joliet, IL	American citizens whether they have a hearing loss or are ESL deserve quality captions!
862.	Cheryl Sandeck	Lake Villa, IL	Deaf and HOH people need the proper information, not what Alexa thinks is proper.
863.	Traci Gidley	Tinley park, IL	
864.	Jennifer Daly	Chicago, IL	For the safety and well being of the deaf/hard of hearing community.
865.	Anica Roti	Chicago, IL	
866.	Renee Brass	Chicago, IL	Verbatim means verbatim
867.	Kathy McBride	Bear Lake, MI	I am a closed captioner. I also use the captions to watch tv. I know how awful automated captions are.
868.	April Metzler	Schaumburg, IL	The Deaf and Hard of Hearing community deserve accurate captioning
869.	Jeanette Rutz	Palatine, IL	Accurate transcription is vital to the deaf
870.	Jennifer LeBlanc	Beecher, IL	
871.	Beth Sklar	Wheeling, IL	
872.	Maria Smith	Apple Valley, MN	

	Name	From	Comments
873.	Anna Socrates	Greenbelt, MD	Captions are very useful to many of us, not just the deaf and hard of hearing community. I've come to rely on them. Automated captions aren't accurate.
874.	Aaron Trumble	LeRoy, MI	I am deaf without my cochlear implants and even with them on i still miss a word here and there and use the captions.
875.	Linda Sabor	Palatine, IL	because this is awful transcription!!!
876.	Melinda Slavinski	Spring Hill, FL	I had PTSD body shock back in july triggered by my local News breaking News that had Newslinger saying "MULTIPLE SHOOTING HAPPENING RIGHT NOW" in the same vicinity where my son was at. Just yellow lines of the crime scene, no captioned. No live interpreter next to sheriff Al Neuhuis announcing what was happening. My body shock wore off in 2 weeks.
877.	Pamela Taylor	Darien, IL	It is important because if artificial intelligence is going to take over it needs to be perfect as it is serving a purpose for the deaf community. Human beings are still better and more accurate. The deaf community deserves accuracy.
878.	Christine Simons	Woodbury, MN	You need a stenographer
879.	Erica Duffy	Rosemount, MN	I have family members hard of hearing and i like using captions while people are trying to sleep
880.	Richard Nihan	Dracut, MA	Its important for captions to be accurate
881.	Jan Atkinson	PEORIA, IL	This will impact jobs
882.	Jo Gayle	Chicago, IL	People who are deaf and hard of hearing deserve equal access to the news and all TV programs. Automated captions do not provide equal access. They're craptions!
883.	Amy Plankenhorn	Asheville, NC	Because people who are hard of hearing deserve captions that make sense. And captioners deserve to provide them.
884.	Sara Larson	Cannon Falls, MN	
885.	Aimee Freeberg	Faribault, MN	
886.	Roxanne McClain	Columbia heights, MN	
887.	Kimberly Bakker	Sioux Falls, SD	
888.	Susan Hahaj	Nevada, TX	As a broadcast captioner for 16 years and having worked in the Deaf and HOH community providing equal access captions, I am appalled to see captions that are indiscernible and literally make no sense at all with little or no punctuation.
889.	Shannon Martinson	Waxahachie, TX	It is important that those who depend on captions for access to information are receiving accurate information. From what i have seen, AI generated captions are currently not accurate enough to ensure that. Captions do no one any good if they do not make sense and accurately reflect the information being presented.
890.	Carla Letellier	Buffalo Grove, IL	

	Name	From	Comments
891.	Mary Ann Casale	Chciago, IL	This unacceptable level of inaccuracies diminishes quality of life for those who need it and even puts them in danger during a disastrous event
892.	Randi S.	Stone Mountain, GA	I have relatives dependent on accurate captions. I am also a court reporter and working in trial courts weekly. Senior citizens benefit greatly from the ability to read accurate captions. What's being provided on the Sinclair offerings is riddled with mistranslates and other inaccuracies, flashes on and off the screen way too quickly, etc.
893.	Liza Regan	Chicago, IL	
894.	Patricia Lambros	Homewood, IL	This is very inaccurate and not helpful to the hard-of-hearing community.
895.	Darci Iola	Dallas, TX	It has been reported that one in eight people in the United States over the age of 12 have hearing loss. I had a successful 20 year career as a court reporter, raised two children, and could have retired. I spent hundreds of hours volunteering in positions related to my children while they were young. Upon their maturation into adulthood, I found myself wanting to volunteer in a way that would be meaningful to myself as well as others, and also that I could still use my stenographic skills. Therefore, I have spent the last three years and considerable expense re-training myself to become a broadcast captioner in order to help serve others, i.e., the Hard of Hearing community who would enjoy and need my services. I am an affected party, but I also have seen the poor translation of words using artificial intelligence and believe the Deaf and Hard of Hearing community deserve a person who will strive to do the best job he or she can instead of a computer who never could.
896.	Kristine Blake	Largo, FL	
897.	Annette Sanders	Punta Gorda, FL	
898.	Chrissy Blankenship	Foxboro, MA	I have two deaf children who rely on captioning to gain access to their world. Quality captioning is a need that can't be replaced with AI.
899.	Kelly Potts	Schererville, IN	Live captionists are perfectionists and are very accurate. I think hearing impaired people need communication.
900.	Katherine Ray	Wabeno, WI	Equal access to quality closed captioning!
901.	Bobbie Pires	Tollhouse, CA	I'm deaf! I deserve to understand anything on tv just like anyone else.
902.	Erin McClure	Palm Desert, CA	The AI closed captioning is very poor. The HOH and deaf community deserve quality captions. I have a family member as well who is now relying on closed captioning.
904.	Sebastian AM	Englewood, CO	Automatic speech recognition is not a viable substitute for quality-trained human captioners. The captions produced by IBM's Watson and similar programs are barely (continues on next page)

	Name	From	Comments
904.	Sebastian AM	Englewood, CO	<i>(continued from previous page)</i> comprehensible and are in clear violation of the FCC's quality captions guidelines.
905.	Maribeth Reilly	Downers grove, IL	I have huge concerns for the quality of the product that is provided to our deaf community. You cannot replace the human element of a live captioner.
906.	Kristin Brajkovich	Frankfort, IL	
907.	Daniel Prescott	Dade City, FL	Computers aren't the answer for everything
908.	Debbie Noll	Poughkeepsie, NY	I won't repeat what others have said. In addition, automatic captioning lacks the ability to indicate sound effects that sets the mood, such as Seeing that is guaranteed to set my heart racing as I anticipate what will come next. I don't think many people realize that captioners work very hard to introduce life in their captions
909.	Juline Bajada	Portland, OR	I've seen automated captions, and they are NOT equal access.
910.	C Denise Regensburg	Ocean View, NJ	
911.	Cheryl Farris	Portland, OR	I use closed captioning and my ability to understand what's going on depends on accurate captions. Computer technology is not as good as live captioners and a lot gets missed!
912.	Carol Gravelle	Dayton, OH	I know people who cannot hear and NEED to be able to read the captioning!
913.	Emily Lang	Mount prospect, IL	Accurate captions are essential for the deaf and hard of hearing community. Inaccurate computer generated captioning is not up to par to the needs of the community. These people have a right to equal and accurate information!
914.	Tiffany Pietrzyk	Lockport, IL	
915.	Anie Rice	Portland, OR	Consistently poor experiences with YouTube auto-captioning, and that algorithm has the benefit of Google analytics!
916.	Walt Lang	Mount Prospect, IL	I have family members with hearing loss.
917.	Sarah G.	Benicia, CA	Essential for many - and many more will be amongst those needing it shortly.
918.	Joni Zander	Corvallis, OR	Not only are captions essential for our deaf/hard of hearing citizens, they are an amazing tool for learning to read. Please keep them accurate!
919.	Heidi Gaudette	N ogden, UT	I'm deaf
920.	Charr Douglas	Vashon, WA	Hard of hearing
921.	Patricia Pershey	Westminster, CO	AI gives poor quality.
922.	Carol VanHorn	Indianapolis, IN	
923.	Amy Spee	Manhattan, IL	

	Name	From	Comments
924.	Gayla Filler	Clarkston, WA	The automated CC I've personally seen is riddled with errors, making it an annoyance rather than a help.
925.	Phoebe Moorhead	North Ogden, UT	
926.	Bernice Radavich	Lemont, IL	
			Captioning must be accurate to ensure access for people with a hearing loss. This method of captioning is very inaccurate.
927.	Joan Bartholomew	TEMECULA, CA	<p>I have profound hearing loss, without ACCURATE captions I cannot access TV. Example: Just watched the CBS Sports broadcasting the Bull riding nationals... the word "bull rider" was represented as Boll writer, Bowl writer, Bowel rider (that got some laughs), Ball rider, Bull writer, and it goes on. The delay was beyond the 3-5 seconds typical, and when it got too far behind they just cut it off and started anew. The typos, the delays and the cut offs made it impossible to follow. Yet on the football games that were on today, the captioning was perfect, absolutely perfect... The standards must be consistent across the board.</p> <p>The automatically generated captioning is pathetic. The "scripts" for the news that are cued in, don't include the adlibbing or the impromptu statements. Live events don't get captioned, so I don't get the information, first hand. Video on the internet is hit and miss as far as captioning goes. Another example in the news, same thing, constant delays beyond 3-5 seconds, then speeding up to where its too fast to read trying to catch up. Then they cut off when the commercial comes up.</p> <p>This is unacceptable! I can't hear radio, news is what I rely on for current events. YouTube videos are just as bad with the inaccuracies from the auto generated systems. Equal access is required for equal communication. You would never buy a newspaper or magazine with these types of errors, mistranlations and other inaccuracies; you would never sign a document with these types of errors. Why should Deaf and Hard of Hearing be subjected to this? And God forbid there be an emergency... here in Phoenix the emergency TV Broadcast station is ch. 5, and they have the worst captioning of all of them!</p>
928.	Heather Purdin	Washougal, WA	
929.	Trent Jones	Cookeville, TN	
930.	Michele Stokes	Phoenix, AZ	
931.	Elisabeth Collopy	La Grange, IL	As a court reporter, I do not want to see our jobs taken over by machines. Also, my niece is deaf and relies on captioning and I want her and everyone else to have the most accurate captions possible, and that comes from a person, not computer software.
932.	Greta Bourgeois	nashville, TN	I am a closed captioner. Automated captions are doing a disservice for the deaf and hard of hearing community.

	Name	From	Comments
933.	Traci Vance	Brooklyn, NY	
934.	Michael Fick	Silver City, IA	Too fast auto caption
935.	Jennifer Lee	Toluca lake, CA	
936.	Melonie Rainey	Tulalip, WA	
937.	Lenore Johnson	Lebanon, TN	Jobs
938.	Mercedes D'Antona	Seattle, WA	
939.	Debbie Harnen	Waukesha, WI	Because only court reporters and certified captioners can provide accurate captions. This is horrible translation with this system and I'm worried for the deaf community
940.	Tracy Chamblee	Ocean park, WA	Career
941.	Faye Engbarth	Lincolnton, NC	
942.	Frances Morales	Tulalip, WA	Keep the personal touch and consider the hearing impaired, it is less confusing when an actual person does the interpretation
943.	Angela Flippings	15148, PA	The deaf and hard of hearing community deserve top-notch quality caption that can only be provided by a human captioner!
944.	Becky Zierler	Kaukauna, WI	
945.	SUSAN MCDERMOTT	DEDHAM, MA	COURT REPORTER FOR 36 YEARS. UNDERSTAND THE PROBLEMS WITH AUTOMATION. PEOPLE DESERVE IT.
946.	Lauren Morris	Stanwood, WA	I teach students and my hearing impaired students need accurate resources!
947.	Cynthia Craig	Middletown Springs, VT	
948.	Lisa Anderson	Cherry Hill, NJ	
949.	Cynthia Varney	Madeira Beach, FL	The dumbing down of America has to stop. Hearing impaired individuals deserve accurate captions!
950.	Chris Brown	Shamong, NJ	
951.	Lori Mandriota	Lake Ronkonkoma, NY	
952.	Teresa Smith	Orangevale, CA	Court reporters are much more accurate. Take away human jobs and where does that leave everyone? Dependent on our government for food and shelter. No money to buy from all the establishments.... Automated! Offered to those who have no TV or radio.
953.	Amanda Kallas	Torrance, CA	
954.	Denise Bach	Haddonfield, NJ	Because I would like to have accurate information closed captioned to me and that is impossible with the computer-aided ststem in place now!!!
955.	Michaelyn Mann	Fresno, CA	

	Name	From	Comments
956.	Chris Crosgrove	Lincoln, NE	
957.	Shirley Casilan	West Covina, CA	
958.	Patrick Walton	New York, NY	
959.	Melanie McIver	Nacogdoches, TX	Accurate Closed Captions are not a luxury. They are necessary to the deaf and hard of hearing community.
960.	Mary Ann Witter	Marblehead, OH	My granddaughter is deaf.
961.	Tracy Abbott	Rockford, Swaziland	Everyone should be able to understand captions without having to guess. A live stenographer achieves this every time!
962.	Karyn Chalem	Highland Park, IL	automated computer programs do not translate correctly and it is exhausting and cumbersome for the community for which it is intended to read and/or understand. they deserve much better.
963.	Jimmy doran	Seattle, WA	People are better.
964.	David Smith	Gilbert, AZ	
965.	Karen Hautala-Hili	Gloucester, MA	
966.	Debbie Spaan	Irvine, CA	As I get older, my hearing is not the same as it was when I was in my 40s. Even though I can still hear, I always have the captions on my TV, and I will need them when my hearing gets even worse.
967.	Allyson Harris	Las Vegas, NV	People who are hearing impaired need the best closed captioning available, and that's provided by a human who understands context and can correct errors on the fly.
968.	Margaret O'Brien	Miami Beach, FL	I'm hard of hearing.
969.	Anna HAMILTON	Seattle, WA	
970.	Katie Noe	Windsor Heights, IA	I've seen some Watson captioning examples. They're not even close to the quality that I and many other caps deliver daily. It's called "equal" access for a reason.
971.	Ronald Wilkinson	National City, CA	
972.	Tia Reidt	Auburn, WA	Stenographers make a far better record.
973.	Monica Scheppe	Lansing, IL	Computer programs cannot do the job like an actual closed captioner can. They can't take down all the different dialects and get it correct. People who need the closed captioning deserve to have it done correctly!!
974.	Heidi Roybal	Ennis, TX	
975.	Alexis Cook	Humble, TX	With hearing impaired family, they don't get the same news we hearing people do with this voice recognition caption software. It's horrible and a discrimination.
976.	Justin Gresham	Ennis, TX	
977.	Emily Bailey	Waverly, IA	

	Name	From	Comments
978.	Michelle Yohler	New Lenox, IL	Not only are you creating a barrier and disadvantage to the hearing impaired who desperately need this service, you are taking work out of the hands of very cable HUMAN captioners can provide a QUALITY service to Americans with disabilities.
979.	Victor Sisneros	Saint George, UT	Human captioning is more accurate and detailed .
980.	Lisa Long	Thornton, CO	I work in the deaf/hoh community and am passionate about equal access.
981.	Kim Froman	Cleveland, TX	Readable captions are important to everyone!
982.	Roy Bishop	Fort Collins, CO	Automatic captions produce a low-quality product for the deaf and hard of hearing and cost highly trained professionals their livelihood.
983.	Karen Tryan	Escanaba, MI	Being able to read what is on closed caption
984.	Bonnie Bauman	Chandler, AZ	Automation cannot keep up with live programming. Those hard of hearing deserve to have someone qualified to caption correctly without a script. Being a captioner offeres many people a job opportunity they can make work in their life... Don't let computers that that opportunity away.
985.	Mackenzie Ekstrand	Thornton, CO	As someone who has many family members that used closed captioning every day, I know their lives are affected by this.
986.	Karen Ozenne	Humble, TX	So they no one has to guess at what it "suppose" to say. THEY WILL KNOW.
987.	Donna Link	Humble, TX	
988.	Eric Bute	Portland, OR	because automated captions are garbled mess. Humans do it better. Period.
989.	Elaine Trumble	Escanaba, MI	We NEED good reliable records. We are getting older and our hearing is not good.
990.	Melissa Montgomery	Humble, TX	
991.	Laura Mahan	Enfield, CT	
992.	L Valdez	Thornton, CO	This effects the way kids read not to mention the jobs it provides.
993.	Jacinda Grigaitis	Enfield, CT	
994.	Gabriela Levesque	Rochester, NY	Very important especially as a deaf individual and I want an access to accurate captioning done by humans for an equal tv viewing experience
995.	Aisha White-Thompson	WIMBERLEY, TX	Information needs to be shared accurately and is best done with a live human being.
996.	Shelly Rankin	Reasnor, IA	quality.
997.	Gaylynn Smith	Lakewood, CO	
998.	Vicki Pennington	Houston, TX	Because its better

Name	From	Comments
999. Erin Harford	Humble, TX	
1,000. Kristen Brown	Palm Harbor, FL	
1,001. Melody Monk	Chicago, IL	People need reliable and the best quality product available and that is not using computer. You only get the best captioning output with human Steno captioners
1,002. Chelsi Snyder	Troy, OH	
1,003. Courtney Wood	Buna, TX	
1,004. Michael Klier	Arlington, TX	
1,005. Yvonne Garrison	Mandan, Turkmenistan	
1,006. Cindi Lynch	Los Angeles, CA	Because I know that Watson and other speech to text methods don't get better than 90% accuracy, and human beings get close to 100%: those who do not hear deserve EQUAL access, not the most cost-effective, but not as equal access! It would be like saying hey, let's give the homeless housing that's full of asbestos, because that's cheaper than the cost of removing the asbestos and its available. NO!
1,007. brenda jamerson	Springfield, VA	I am a certified realtime captioner who has worked extremely hard to produce high-quality captions and most of my work has better than 99% accuracy. I love my profession and do not want to be forced out of it by automation
1,008. Cindy Churches	GOOSE CREEK, SC	
1,009. Donna Pittman	Houston, TX	Yes
1,010. Leslie Blanton	Goose Creek, SC	
1,011. Kalista Diaz	Orlando, FL	Because it's important to the people I love
1,012. Paula Wilford	Port Clinton, OH	We have friends whose child is hearing impaired. They use closed captions every day. They need dependable not disappointing for their child.
1,013. Andrea Morris	Broomfield, CO	Robots make to many mistakes.
1,014. Anita Self	Gig Harbor, WA	
1,015. Jade Hosa	Bedford, TX	
1,016. Sandy Gier	Richu, IL	
1,017. Angela Ryan	Chesapeake, VA	My husband always uses captions on all the shows we watch.
1,018. Patty Nelson	Nevada City, CA	
1,019. Sharra Shedletsky	Aurora, CO	
1,020. Michael Morris	Humble, TX	I'm hearing impaired , and found by my own research, the robotic captioning does not work. Very annoying . Please keep real people it matters to so many of us .
1,021. Elizabeth Thatcher	McKinleyville, CA	
1,022. Lavern Kloss	Evanston, IL	

Name	From	Comments
1,023. Alicia Magdaleno	Encinitas, CA	I have been a broadcast captioner for four years. I have worked very hard on my skill, and continue to do so daily, to provide accurate captions for those who rely on them: Deaf and Hard-of-Hearing communities, the elderly, ESL, etc. I have watched the captions provided by artificial voice recognition software. It does a disservice to everyone that it be allowed to continue, including those I listed.
1,024. LeeAnn Chasney	Holt, MI	Equal access for Deaf and Hard of Hearing individuals is humane. Automated captions are unsatisfactory.
1,025. Jackie Arispe	Mansfield, TX	My sister in law close captions and I have a few deaf friend's that need an actual person to close caption. Automatated and computerized systems have not helped our world, it has caused nothing but angry people
1,026. Stacy Anderson	Arlington, TX	
1,027. Kimberly McLain	Portland, OR	Keep court reporters working
1,028. Jennifer Barrett-Zikus	Washington, DC	It's a human rights issue and it the right thing to do!
1,029. Natalie Torales	Round rock, TX	An automated system cannot do the same quality work that a person can do. Mistakes can cause misunderstandings and detract from the subject, which will result in a loss of customers.
1,030. Amber Timm	Genoa City, WI	
1,031. jean ruffino	Tuxedo, NY	It's so important that CC matches what is actually being said.
1,032. Rhonda Leier	Sadkatoon, Canada	The deaf and hard-of-hearing population deserve quality captioning.
1,033. Joanna Cross	Burnaby, Canada	This is absolutely not acceptable. These captions are useless. They do a disservice to the hard of hearing community who so desperately rely on them. This is a fundamental human right that is being disregarded.
1,034. Ben Elizando	Dallas, TX	Credibility
1,035. Shirley Schmidt	Deming, WA	
1,036. Paula Ashley	Port Moody, Canada	Proper captioning is important to the hard of hearing and deaf community. If you do nothing you are saying that they don't matter.
1,037. Lisa Benjamin	Live oak, TX	Automated are not accurate.
1,038. Jill Cohn	New Lenox, IL	This is terrible.
1,039. M Norton	Chicago, IL	The technology is not the best solution if not accompanied by a certified reporter who can physically adapt to speakers and surroundings.
1,040. Rayeann Kemp	Compton, CA	I need captions to stay informed, I am very HOH, without good quality captions, I can not watch movies or tv, I miss 90%!

Name	From	Comments
1,041. NICK robley	manchester, United Kingdom	
1,042. MARSHA BRETCHES	Corinth, TX	The quality of the captions is very poor, not leading to an understanding of what is going on. Live captioners are so very much better!
1,043. Meribeth Meyers	Valley Center, CA	The deaf and hard of hearing deserve full access to what hearing people can hear. Auto caption DO NOT provide the same access it will be not equal access which is against that ADA.
1,044. Lorraine Rattray	Valley Center, CA	Many reasons. 1. The deaf 2. My Best Friend is a Closed Captioner and she'd be out of a job And, many others.
1,045. Jenni Johnson	Cudahy, WI	
1,046. Ashley Gattenby	Forney, TX	
1,047. Stephanie Denman	Cleveland, TX	
1,048. Thomas Smith	Escanana, MI	Because deaf and hearing imparied deserve accurate and good quality captions. Before you know it, we are going to have a ton of law suits on our hands for horrible misinformation spread by declining quality of informative captions.
1,049. Marc Wasserman	San Marcia, CA	Human translation is ALWAYS far superior to computer generated. Lots of important information gets translated this way. Let's make sure we get it right.
1,050. Sherry Lochsmy	Jemison, AL	My brother uses this service. Quality of automated captioning is poor. I personally know people who do this work. They are highly skilled and their work is important to them and the people they serve.
1,051. Chad Villarreal	Palomar Mountain, CA	
1,052. Erica Gantt	Aledo, TX	I am experiencing hearing loss and rely on captions in loud places. I need them to be accurate.
1,053. SOPHIA RAHMAN	BOLTON, United Kingdom	
1,054. Alicia Klingler	Escondido, CA	
1,055. Candice Martin	Niceville, FL	
1,056. Lisa Mitchell	Valley Center, CA	Let's keep the style and emotion in the captions. You can't replace that with a computer look at Siri.
1,057. Natalie Price	Humble, TX	
1,058. Cheryl Willson	Portland, OR	
1,059. Danielle Griffin	Phoenix, AZ	We are privileged to be the ears for those that can't hear. Providing the hugest quality captions possible is the most important concern in our industry.

Name	From	Comments
1,060. Mary Maslowski	Chicago, IL	The integrity of accurate captioning is what the public deserves.
1,061. heather traner	Fallbrook, CA	
1,062. Christine Stringer	Vista, CA	
1,063. Tracy Kresher	Twain Harte, CA	Closed captioning is very necessary... please do not change
1,064. Connie Recob	Stanwood, WA	I am a court reporter and KNOW how valuable our CART writers are to the deaf and hearing impaired community so they can watch TV with closed captioning and stay informed during any sort of emergency!
1,065. Lori Steno	YELM, WA	
1,066. Jenn Vallejo	Duarte, CA	
1,067. Wanda Mal	Valley Center, CA	It is a necessary to have people doing this not automated computers. I need this service.
1,068. Elizabeth Harvey	Seattle, WA	Accurate captioning is essential. Our deaf and hard of hearing community deserves full access to what others can hear. In the case of a disaster or other emergency, this poor quality could be life threatening for them.
1,069. M.D. Poulik	Los Angeles, CA	
1,070. Tracy Wise	Lititz, PA	
1,071. Gerrit Rigter	Tucson, AZ	creates confusion.
1,072. Renee Barrie	Stanwood, WA	
1,073. Kimberly August	Tucson, AZ	