

AUG 10 2016

Oakland, CA 94610-1412

FCC Mailroom

August 1, 2016

RE: AT&amp;T Calling Card

63.71 Application of ~~DOCKET FILE COPY~~ ORIGINAL

Dear FCC:

I have been an AT&T landline customer at since 1970. I consider my AT&T calling card invaluable when I travel overseas. It allows me to request an AT&T long distance operator while staying at hotels and then place calls back to the United States at a discounted rate. The charges can be placed on a major credit card already established with AT&T. I believe they can also be charged to my home phone bill.

I spent time both on-line and at an AT&T service center to see what comparable plan might be available if AT&T is allowed to discontinue this service for its long-term, loyal customers. There is none. Alternative plans involve paying a substantial fee up front, even if you never need to use the plan. Another alternative is to pay twice as much per minute. The service representative apologized and said they avoid making any calls while overseas. Given the state of world affairs, the very real possibility of cancelled or delayed

airline service, the possibility of some medical concern interfering with my travel plans, I cannot imagine traveling without my AT&T calling card (which has been free unless I needed to use it). I have an international plan that allows me to call at a discounted rate from the U.S. to other countries on an occasional basis. Unfortunately I cannot call home from overseas without pre-paying a minimum of \$125 for a service that hopefully I will not need.

Please do not let AT&T abandon its customers of 45-years-plus duration. I would like to be able to reach an AT&T long distance operator (1-800-CALL ATT) during my next overseas trip <sup>in 2017</sup> and receive the usual discounted rate for calls home to the U.S.

Sincerely,

Diane Scarratt

AT&T home phone

AT&T cell phone



July 22, 2016

**IMPORTANT SERVICE WITHDRAWAL NOTICE**

Calling Card Number:

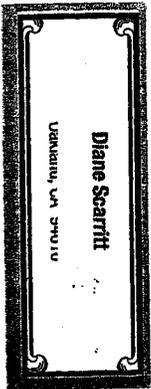
Dear AT&amp;T Customer:

Pending federal and state regulatory approval where applicable, on or after October 1, 2016, AT&T Corp., AT&T Communications of Indiana, LLC, AT&T Communications of New York, Inc., AT&T Communications of Texas, LLC, AT&T Communications of Virginia, LLC and Alascom, Inc. d/b/a AT&T Alaska will discontinue AT&T residential Calling Card services in the United States, the District of Columbia, Puerto Rico, the U.S. Virgin Islands and all international locations. This includes AT&T CIID/891 Card, AT&T Military Calling Card and AT&T Global Calling Card and any associated Calling Card optional calling plans. **The discontinuance of AT&T residential Calling Cards will not impact pre-paid calling cards or pre-paid minutes.** *NA.*

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of AT&T Corp., AT&T Communications of Indiana, LLC, AT&T Communications of New York, Inc., AT&T Communications of Texas, LLC, AT&T Communications of Virginia, LLC and Alascom, Inc. d/b/a AT&T Alaska. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service. AT&T Customer Service can be reached at the toll-free number on your bill or V/TTY at 711. Thank you, AT&T, One AT&T Way, Attention: Calling Card Services, Room 6435, Bedminster, NJ 07921

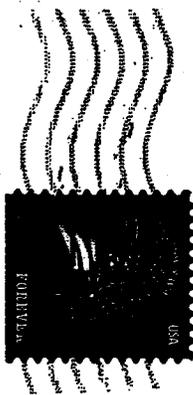
Sincerely,

AT&amp;T



OSHLAND CA 945

01 AUG 2016 PM 6 L



Federal Communications Commission  
Nursing Competition Bureau  
Competition Policy Division  
Washington, DC 20554

20554-

