

OLIVIA BAE WEIN

National Consumer Law Center
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Professional Experience

National Consumer Law Center

Washington, District of Columbia

Attorney (December 1999 – Present); Staff Attorney

- Specialize in low-income consumer access to telecommunications, energy and utility service. Represent interests of low-income consumers at the Federal Communications Commission, US Department of Health and Human Services, US Department of Energy and other federal agencies and state utility commissions. Co-run the NCLC/ABLE Low-Income Telecom listserve. Run NCLC's low-income energy advocates' listserve. Write articles, speak at conferences and train advocates on low-income telecommunications, energy and utility issues. Co-author and editor of NCLC's "Access to Utility Service Manual" and "The Rights of Utility Consumers" and contributing author to other NCLC consumer law treatises. Serve on the Board of Directors for the Universal Service Administrative Company; serve as a member of the FCC's Consumer Advisory Committee and co-chair the Universal Services Working Group; a member of the Leadership Conference on Civil and Human Rights Media and Telecom Task Force; and served as a member of the U.S. EPA National Drinking Water Advisory Council's Small Systems Affordability Work Group.

Citizens Research

Silver Spring, Maryland

Research Assistant (October 1999 – November 1999)

- Performed research, writing and editing on various telecommunications issues for Mark Cooper, Ph.D.

Consumers Union

Washington, District of Columbia

Economic Justice Fellow (December 1997 – September 1999)

- Worked closely with co-director, Gene Kimmelman, on telecommunications issues. Responsible for monitoring the funding mechanism for and implementation of universal services programs designed to keep telephone services affordable for low-income consumers and consumers who live in high-cost areas. Prepared comments to the Federal Communications Commission on the high cost of long distance service for low volume users. Also worked on other issues affecting low-income consumers such as access to health insurance, Medicaid and the Child Health Insurance Program. Responded to press calls about telecommunications issues such as phone rates and the digital divide. Performed writing and research, bill analysis.

Lead Safe California

San Francisco, California

Staff Attorney/Policy Analyst (August 1995 - May 1997)

- Worked on legislation and policies designed to make rental housing safe from lead-based paint hazards for families with young children. Developed materials for and provided technical assistance to state legislators, lobbyists and the general public on emerging lead-based paint legislation. Helped draft and amend lead-based paint legislation and drafted responses to comments on the proposed paint legislation. Monitored similar local, state and federal legislation as well as lead poisoning litigation in California. Performed legal research and helped draft and amend an amicus brief to the California Supreme Court. Responsible for gathering potential amicus parties and keeping them abreast of developments. Performed outreach and education on existing and proposed lead-based paint legislation and existing lead-paint laws.

Lead Safe California

San Francisco, California

Law Clerk (May 1994 - May 1995)

- Performed legal research and analysis on proposed and existing lead-based paint laws in California and other states. Assisted the executive director in bringing together, keeping together and moving along diverse groups with a stake in lead-based paint legislation. Helped gather and prepare conference materials and wrote and distributed meeting summaries.

Publications:

Co-author, National Consumer Law Center, *Access to Utility Service* (2002 to 6th ed. 2018)

Co-author, National Consumer Law Center, *A Consumer Advocate's Guide to Utility Services* (2005)

Co-author, Gillian Feiner, National Consumer Law Center, *Guide to the Rights of Utility Consumers* (2006)

Co-author, annual **National Low Income Housing Coalition's Advocates' Guide**, LIHEAP chapter (2008 to 2018)

Service on Committees and Boards

- ❖ Federal Communications Commission's Consumer Advisory Committee 2010-2012 (CAC6); 2012-2014 (CAC7); 2014-2016 (CAC8); 2016-2018 (CAC9)
- ❖ Universal Service Administrative Company, Board of Directors 2013-2015; 2016 - 2018
- ❖ National Low Income Energy Consortium (now National Energy & Utility Affordability Coalition (2002 - 2013)
- ❖ U.S. EPA National Drinking Water Advisory Council's Small Systems Affordability Work Group (2002 2003) that led to the Recommendations of the National Drinking Water Advisory Council To U.S. EPA on Its National Small Systems Affordability Criteria.

Awards and Honors

- ❖ Sister Pat Kelly Achievement Award, National Energy and Utility Affordability Coalition (2014)
- ❖ CVM Golden Phone for Outstanding Advocacy (2011)
- ❖ Golden Gate School of Law Award for Academic Excellence in Public Interest Law
- ❖ Public Interest Clearinghouse Public Interest Law Scholar
- ❖ Teachers College, Columbia University, Carnegie-Mellon Fellow-in-Teaching
- ❖ Teachers College, Columbia University, Professional Development Award
- ❖ Teachers College, Columbia University, Minority Scholarship

Bar Admissions

District of Columbia

Maryland

California (inactive status as of 2002)

Education

- 1995 Juris Doctor
 Golden Gate School of Law, San Francisco, California
 Golden Gate School of Law Certificate of Specialization
- 1990 Master of Education
 Teachers College, Columbia University, New York, New York
- 1989 Bachelor of Arts
 Barnard College, Columbia University, New York, New York