

Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street S.W.
Washington D.C. 20554

WTB Docket No. 19-272:

Dear Secretary Dortch,

My company Silkworldwide LLC is a distributor in the cell phone signal booster industry.

It has come to our attention that a company called Pivotal Commware has filed a waiver that would effectively permit wireless carriers to market Pivotal's signal boosters directly to consumers even though the boosters do not meet the technical requirements for Consumer Signal Boosters, including the critically important Network Protection Standard ("NPS").

These types of boosters do not qualify as FCC-certified Consumer Signal Boosters, consumers may unknowingly purchase those devices even though such boosters could cause significant harmful interference to the wireless networks that consumers rely upon for broadband access.

NPS-compliant Consumer Signal Boosters are more expensive to manufacture than non-NPS-compliant boosters. These additional technical capabilities, however, were deemed necessary by the Commission to ensure the integrity of wireless networks.

NPS-compliant Consumer Signal Boosters have clearly demonstrated the justification for adopting the NPS requirements in that each of the wireless carriers have acknowledged that they have received almost no complaints of harmful interference resulting from NPS-compliant Consumer Signal Boosters.

We consider this a gross abuse of the strict guidelines put in place by the NPS to ensure compliant consumer signal boosters were engineered

Therefore, any company that is permitted to market non-NPS compliant boosters to consumers could place the integrity of wireless networks at risk, while profiting off its unfair advantage in the industry as compared to those companies that satisfied the Commission's mandate by developing and marketing NPS-compliant Consumer Signal Boosters for use by consumers.

We urge you to consider this request urgently.

Respectfully

Andrew Hansen
Chief Operating Officer
Silkworldwide LLC

A handwritten signature in black ink, appearing to read "Andrew Hansen", with a horizontal line drawn underneath the name.