

Resurgence Hall is a new charter that opened for the 2017 school year. When we initially filed our category 2 e-rate application, our estimated discount percentage was 85%. USAC's approved FCDL adjusted our discount percentage to 20% when in fact we have Department of Education documentation that proves our discount to be 66%.

Being completely new to the e-rate process and not fully understanding the filing process nor the next steps needing to get our discount percentage adjusted we met with our State Coordinator. We then discovered where to find/generate our FCDL and understood we needed to appeal the FCDL decision. However, this came right at the 60-day appeal deadline, which was during the Christmas/New Year holiday break. Our school was out during that time and the State Coordinator was out on leave.

We initially appealed to USAC on 1/9/18. USAC informed us that the appeal is after the 60-day deadline, therefore we are now appealing to the FCC. I am pleading with you to review and grant this appeal. In addition, I have attached the Department of Education documentation that proves our free and reduced lunch totals.

If there are any additional questions, please contact me at Charlie.jackson@usg.edu.