

LAWLER, METZGER, KEENEY & LOGAN, LLC

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October 11, 2017

Via Electronic Filing

Mr. Thomas Sullivan
Chief, International Bureau
Federal Communications Commission
445 12th Street SW
Washington, DC 20554

Re: GUSA Licensee LLC Annual Emergency Call Center Report
CC Docket No. 94-102 and IB Docket No. 99-67

Dear Mr. Sullivan:

Attached please find the Annual Emergency Call Center Report for the period ending September 30, 2017, submitted herewith on behalf of GUSA Licensee LLC pursuant to 47 C.F.R. § 25.284(b).

If you have any questions, please do not hesitate to contact me at 202-777-7730 or sberman@lawlermetzger.com.

Respectfully submitted,

/s/ Stephen J. Berman
Stephen J. Berman
Counsel to GUSA Licensee LLC

Attachment

cc: Karl Kensinger
911callcenterreports@fcc.gov

GUSA Licensee LLC
Annual Emergency Call Center Report
October 1, 2016 - September 30, 2017

Pursuant to 47 C.F.R. § 25.284(b):

- (1) The carrier is

GUSA Licensee LLC
300 Holiday Square Blvd.
Covington, Louisiana 70433
info@globalstar.com

The Emergency Call Center is

GEOS Response
550 Club Drive Suite 470
Montgomery, TX 77356
(936) 582-3190

The GUSA Licensee LLC contact is

Laurent Desmet
Director, Customer Relations
300 Holiday Square Blvd.
Covington, Louisiana 70433
(985) 327-7580

- (2) The aggregate number of calls received in 2016-2017 is

Month	Total calls	PSAP
October 2016	33	32
November 2016	11	9
December 2016	11	11
January 2017	11	10
February 2017	12	9
March 2017	18	7
April 2017	15	13
May 2017	18	18
June 2017	19	18
July 2017	45	44
August 2017	42	38
September 2017	22	21
Grand Total	257	230

- (3) Calls that did not require forwarding were either (a) test calls, or (b) not emergencies or (c) disconnected for some reason and there was no call back within 10 minutes of the original call.