

Account Name: JEAN PIAGET ACADEMY

WB ID#: 9906530

CUSTOMER INFORMATION (Service Location)

Address 1 3764 W 12th AVE City HIALEAH
Address 2 State Florida
Primary Contact Name Genesis Lucero ZIP Code 33012
Business Phone 305-823-7888 County
Cell Phone Email Address jeanpiagetacadem@bellsouth.net
Pager Number Primary Fax Number

Technical Contact Name Genesis Lucero Technical Contact On-site? Yes
Technical Contact Business Phone 305-823-7888 Technical Contact Email jeanpiagetacadem@bellsouth.net
Property Manager Contact Name Property Mgr Phone

COMCAST BUSINESS CLASS SERVICES

	Selection (X)
Business Class Voice	X
Business Class Internet	X
Business Class TV	X

Service Term (Months) 36

COMCAST BUSINESS CLASS SERVICE DETAILS

Business Class Voice*

VOICE SELECTIONS	Quantity	Unit Cost	Total Cost
Full Featured Voice Lines	2	\$59.95	\$119.90
Full Featured 4+ Lines		\$24.95	\$0.00
Mobility Lines		\$64.95	\$0.00
Mobility 4+ Lines		\$29.95	\$0.00
Basic Lines		\$24.95	\$0.00
Toll Free Number		\$10.00	\$0.00
Non-Published Directory Listing (No DL or 411)		\$2.00	\$0.00
Non-Listed Directory Listing (No DL, yes 411)		\$2.00	\$0.00
Voice - eMTA Equipment Fee	X	\$14.95	\$14.95
VOICE OPTIONS	Selection (X)	Total Cost	
VoiceMail	0	\$0.00	
Auto-Attendant*			

*Voice offers & options not available in all markets.

Business Class Internet*

INTERNET SELECTIONS	Selection (X)	Total Cost
Basic Connect		
Starter		
Premium		
Deluxe 25		
Deluxe 50	X	\$109.95
Deluxe 75		
Deluxe 100+		
Deluxe 150		
Deluxe 250		
Business Internet 500		
Business Internet 1G		
Internet Equipment Fee		
INTERNET OPTIONS	Selection (X)	Total Cost
Web Hosting - Business		
Web Hosting - Commerce		
Web Hosting - Professional		
Static IP - 1		
Static IP - 5		
Static IP - 13		
Xfinity WiFi		
WiFi Standard		
WiFi Pro		
WiFi Pro Expanded Coverage		
WiFi Pro Equipment Fee		
WiFi Pro Expanded Coverage Equip Fee		

*Business Class Internet speed tier selections not available in all markets.

Business Class Offers

Package Name:
PAGE DESCRIPTION

Business Class TV*

TV SELECTIONS	Selection (X)	Total Cost
Basic	X	\$4.95
Select		
Information and Entertainment		
Variety		
Standard		
Preferred		
Music Choice Standalone		
TV OPTIONS	Selection (X)	Total Cost
Sports Pack**		
Music Choice W/Business Class TV		
Canales Selecto		
Other Programming:		

TV OUTLETS	Quantity	Unit Cost	Total Cost
Additional Outlets	1	\$9.95	\$9.95
HD TV Box Charges		\$5.00	\$0.00

*Not available in home offices or private view establishments. TV selections & options not available in all markets. **Available for Standard & Preferred TV offers only.

mDTA Type	# of Outlets	NRC	MRC

COMCAST BUSINESS CLASS TOTAL SERVICE CHARGES

Business Class Installation	Selection (X)	Unit Cost	Total Cost
Installation Fee	X	\$0.00	\$0.00
Wi-Fi Pro Activation Fee		\$49.95	\$0.00
Voice Activation Fee*		\$29.95	\$0.00
Auto-Attendant Setup Fee		\$24.95	\$0.00
Voice Jack Fee		\$49.95	\$0.00
Directory Listing Suppression Fee		\$24.95	\$0.00
Toll Free Activation Fee		\$9.95	\$0.00

*per line activation fee, up to four (4) line maximum charge.

Total Installation Charges:* \$0.00

* Does not include Custom Installation Fees.

Total Monthly Service Charge \$259.70

Promotion Code (if applicable)
Discount on Internet (if applicable)
Discount on Video (if applicable)
Discount on Voice (if applicable)
Total Discount

Total Recurring Monthly Bill:* \$259.70

*Applicable federal, state, and local taxes and fees may apply.

General Special Instructions

The Comcast Cable Communications, LLC SPIN No. is 143013564. The estimated Service Commencement Date shall be on or after July 1, 2017.
The Services hereunder shall be provided by Comcast IP Phone, LLC.

9906530

146369

Account Name: JEAN PIAGET ACADEMY

WB ID#: 9906530

COMCAST BUSINESS CLASS INTERNET CONFIGURATION DETAILS

Equipment Selection	D3.0 Gateway
Business Class Webhosting	WH None
Transfer Existing Comcast.net Email	No
Number of Static IP's*	

*If 5 or 13 Static IP's are requested a static IP justification form is required

COMCAST BUSINESS CLASS TV CONFIGURATION DETAILS

Outlet Details	Location	Outlet Type
Outlet 1 - Primary		DTA
Outlet 2 - Additional		DTA
Outlet 3 - Additional		
Outlet 4 - Additional		
Outlet 5 - Additional		
Outlet 6 - Additional		
Outlet 7 - Additional		
Outlet 8 - Additional		

Additional Comments:

Outlet Details for Outlets 9 & Up	Quantity
Analog	
Digital	
HDTV	
DTA	

COMCAST BUSINESS CLASS VOICE CONFIGURATION DETAILS

[illegible]

Toll Free #	Calling Origination Area	Associated TN

Directory Listing and Yellow Page Details

Directory Listing	Published
Directory Listing Phone Number	305-823-7888
Directory Listing Display Name	JEAN PIAGET ACADEMY
PLA Display Name	
DA/DL Header Text Information	
DA/DL Header Code Information	
Standard Industry Code Information	

Customer Equipment

Phone System Type (Key System, PBX, Other)
Phone System Manufacturer
Fax Machine Manufacturer
Alarm System Vendor
Point of Sale Device
Teleco Closet Location

Hunt Group Configuration Details

Hunt Group Features Requested (Yes, No)	No
Hunt Group 1 Configuration Type	
Hunt Group 1 Pilot Number	
Hunt Group 2 Configuration Type	
Hunt Group 2 Pilot Number	

Additional Voice Details

Caller ID	Yes
Caller ID Display Name (max 15 characters)	JEANPIAGETACADE
Call Blocking	No
Auto-Attendant	No

RCF Configuration Details

RCF Number	Forward To Number

Account Name: JEAN PIAGET ACADEMY

WB ID#: 9906530

CUSTOMER BILLING INFORMATION

Billing Account Name JEAN PIAGET ACADEMY	City HIALEAH
Billing Name (3rd Party Accounts)	State Florida
Address 1 3764 W 12th AVE	ZIP Code 33012
Address 2	Billing Contact Email jeanpiagetacadem@bellsouth.net
Billing Contact Name Genesis Lucero	Billing Contact Bus. Phone 305-823-7888
Tax Exempt? No	Billing Fax Number

*If yes, please provide and attach tax exemption certificate.

AGREEMENT

1. This Comcast Business Service Order Agreement ("Agreement") sets forth the terms and conditions under which Comcast Cable Communications Management, LLC and its operating affiliates ("Comcast") will provide the Services to Customer. The Agreement consists of this document ("SOA"), the standard Comcast Business Customer Terms and Conditions ("Terms and Conditions") located at <http://business.comcast.com/terms-conditions-smb> (or any successor URL), and any other Service Orders entered under the Agreement. In the event of inconsistency among these documents, precedence will be as follows: (1) Terms and Conditions, (3) the SOA, and (4) any other Service Orders entered under the Agreement. This Agreement shall commence and become a legally binding agreement upon Customer's execution of the SOA. The Agreement shall terminate as set forth in the Terms and Conditions. All capitalized terms not defined in this SOA shall reflect the definitions given to them in the Terms and Conditions. Use of the Services is also subject to the Business Acceptable Use Policy located at <http://business.comcast.com/customer-notifications/acceptable-use-policy> (or any successor URL), and the Business Privacy Policy located at <http://business.comcast.com/customer-notifications/customer-privacy-statement> (or any successor URL), both of which Comcast may update from time to time and become effective upon posting.

2. Each Comcast Business Service carries a 30 day money back guarantee. If within the first thirty (30) days following Service activation Customer is not completely satisfied, Customer may cancel the Service and Comcast will issue a refund for recurring service charges actually paid by Customer, custom installation, voice usage charges, and optional service fees excluded. In order to be eligible for the refund, Customer must return any Comcast-provided equipment in good working order. In no event shall the refund exceed \$500.00.

3. FOR CUSTOMERS SUBSCRIBING TO COMCAST'S BUSINESS CLASS VOICE SERVICE CUSTOMER ACKNOWLEDGES RECEIPT AND UNDERSTAND OF THE FOLLOWING E911 NOTICE:

Comcast Business Voice Services (including Enhanced Voice Services such as Business VoiceEdge™) may have the E911 limitations specified below:

- In order for 911 calls to be properly directed to emergency services using Voice Services, Comcast must have the correct service address (i.e. street address, floor and/or office number) for each telephone number and extension used by the Customer. If Voice Services are moved to a different location without Customer providing the correct information, 911 calls may be directed to the wrong emergency authority, may transmit the wrong address, emergency responders may be unable to locate the emergency on the premises, and/or Voice Services (including 911) may fail altogether. Customer is solely responsible for programming its telephone system to map each telephone number and extension to the correct location (floor and/or office number), and for updating the system as necessary to reflect a potential 911 caller's location on the premises, as well as subsequent moves or additions of stations within the premises.
- Voice Services uses electrical power in the Customer's premises. If there is an electrical power outage, 911 calling may be interrupted if the battery back-up in the associated multimedia terminal adapter is not installed, fails, or is exhausted after several hours.
- Voice Services calls, including calls to 911, may not be completed if there is a problem with network facilities, including network congestion, network/equipment/power failure, or another technical problem.
- Comcast only supports 911 emergency calling with Voice Services in those areas in the U.S. where Comcast can direct your company's 911 call to the appropriate PSAP in a manner consistent with applicable laws, rules, and regulations, including, without limitation, FCC rules and requirements. In an area where Comcast cannot support 911 calls, Customer will be notified before the completion of the update call. In this case, Customer must use an alternative means of accessing 911.
- Failure by Customer to make subsequent address updates, including updates to restore service address to the original registered Service Location, or failure to allow sufficient time for the Service Location update provisioning to complete may result in emergency services being dispatched to the incorrect Service Location.
- If the Registered Service Location provided in conjunction with the user of nomadic Comcast Equipment is deemed to be in an area Comcast cannot support for 911 calls, Customer will be notified before the completion of the update call. In this case, Customer must use an alternative means of accessing 911.
- Customers should call Comcast at 1-800-391-3000 or 1-866-207-5515 (for Customers using nomadic functionality) if they have any questions or need to update a service address in the e911 system. USE OF VOICE SERVICES AFTER EXECUTION OF THIS DOCUMENT CONSTITUTES CUSTOMER ACKNOWLEDGEMENT OF THE E911 NOTICE FOR VOICE SERVICES.

4. Customer must execute a Comcast Letter of Authorization ("LOA") and submit it to Comcast, or Comcast's third party order entry integrator, as directed by Comcast.

5. New telephone numbers are subject to change prior to the install. Customers should not print their new number on stationery or cards until after the install is complete.

6. Modifications: All modifications to the Agreement, if any, must be captured in a written Amendment, executed by an authorized Comcast Senior Vice President and the Customer. All other attempts to modify the Agreement shall be void and non-binding on Comcast. Customer by signing below, agrees and accepts the terms and conditions.

CUSTOMER SIGNATURE

By signing below, customer agrees and accepts the Terms and Conditions of this Agreement. General Terms and Conditions can be found at <http://www.comcast.com/business/legal>.

Signature: Angeles A
Print: Angeles Alvarez
Title: Director
Date: 4/5/17

FOR COMCAST USE ONLY

Brianna Freitas
Sales Representative: _____
Sales Representative Code: _____
Sales Manager/Director: _____
Sales Manager/Director Approval: _____
Division: Central
Lead ID: 9906530
Contract Generation Date: 3/28/2017

Comcast Business Communications, LLC
One Comcast Center
1701 JFK Boulevard
Philadelphia, PA 19103

Re: Applicant Service Request
E-rate Funding Year: July 1, 2017-June 30, 2018

1

To Whom It May Concern:

We hereby request Comcast Cable Communications Management, LLC and its applicable operating affiliates and subsidiaries offering services as contracted to one of the following; School, District, Consortium or Healthcare Provider; request for services to be installed, upgraded and/or activated for service, prior to July 1, 2017 and/or the receipt of our [USAC] Funding Commitment Decision Letter.

With this request, we understand that the terms of our contract shall not be modified or amended. We understand that the service provider will not pre-discount or authorize reimbursements for such services(s) until the following four conditions are met: (1) the Funding Decision Commitment Letter that approves funding is received; (2) the FCC Form 486 is filed; (3) the FCC Form 486 Notification Letter is received; and (4) the customer completes the Comcast REIMBURSEMENT FORM and submits to Erate.Funding@cable.comcast.com

If SPI is preferred, beginning with either the first billing month after the above four conditions are met, or in the case that the first billing month is not feasible, then the second billing month, Comcast will begin providing discounted bills and will reflect a credit for the prior month's prepayment for the E-rate discount amount by the **customer**. Therefore, we agree to be responsible for all applicable payments as invoiced in accordance to the "payment term" as defined within our executed service agreement.

We understand upon service activation, Comcast Cable Communications, LLC and its applicable operating affiliates and subsidiaries shall require the applicant to execute a Customer Acceptance Form. The execution of the [CA] indicates to our regulatory billing department that the customers' service has been installed, accepted and invoicing may begin. Copies of all documents are retained as required by the FCC, USAC and CTF document retention guidelines.

On behalf of:

Entity Name: Jean Piaget Academy

Signature: A. Aguirre

Title: Director Date 4/5/17

Date: _____

Internal Distribution: A copy of this document must be faxed or emailed to the following:

Erate.Funding@cable.comcast.com

Comcast Cable Communications, LLC and its applicable operating affiliates and subsidiaries;
Comcast Business Communications, LLC, Comcast Phone, LLC, Comcast IP Phone, LLC, and Comcast Cable Communications, LLC

ETL E-Rate- / Funding Year 2017-2018

BUSINESS CLASS TRUNKS
SERVICE ORDER AGREEMENT

Account Rep Name: Brianna Freitas
Comcast
Telephone Number: 954-299-7040
Email Address: brianna.freitas@comcast.com

CUSTOMER INFORMATION

Account Name **JEAN PIAGET ACADEMY**
Primary Contact Name **Genesis Lucero**
Address 1 **3764 W 12th AVE**
Address 2
City **HIALEAH**
State **Florida**
Zip **33012**
Business Phone **305-823-7888**
Cell Phone
Fax Number
Email **jeanpiagetacadem@bellsouth.net**

Technical Contact Name **Genesis Lucero**
Technical Contact Phone **305-823-7888**
Technical Contact Email **jeanpiagetacadem@bellsouth.net**
Technical Contact On-Site? **Yes**

BILLING INFORMATION

Billing Address Details Same as Service Location? **Yes**
Billing Account Name **JEAN PIAGET ACADEMY**
Billing Name (3rd Party Accounts)
Billing Contact Name **Genesis Lucero**
Billing Address 1 **3764 W 12th AVE**
Billing Address 2
City **HIALEAH**
State **Florida**
Zip **33012**
Billing Contact Phone **305-823-7888**
Billing Contact Fax
Billing Contact Email **jeanpiagetacadem@bellsouth.net**
Tax Exempt*? **No**
*If yes, please provide and attach all applicable tax exemption certificates

BUSINESS CLASS TRUNKS SERVICE DETAILS

Business Class Trunks

PRI Interface

Request Type:

Action:

Transport Type Change Request:

Internet/Trunk Package Option

Voice Selections

Quantity	Unit Price	Total Price
Fractional PRI*	\$349.00	
# of Additional Channels PORT 1	\$14.00	
# of Additional Channels PORT 2	\$14.00	
Full PRI*	\$489.00	
# of 20 Native TN Blocks*	\$5.00	
# of 100 Native TN Blocks	\$20.00	
# of 200 Native TN Blocks	\$40.00	
# of 500 Native TN Blocks	\$100.00	
# of 1000 Native TN Blocks	\$200.00	
# RCF TNs	\$0.00	
# of Toll Free Numbers	\$10.00	
# of Trunk Groups	Included	
# of Trunk Groups with DNIS	\$50.00	
Non-Published Directory Listing (No DL or 411)	\$2.00	
Non-Listed Directory Listing (No DL, yes 411)	\$2.00	
Government/ School Listing	\$0.00	
Direct Termination Overflow	\$10.00	
Call Forward Not Reachable	\$0.00	
Monthly Call Detail Record (CDR)	1 \$0.00	

*20 TN Block Included in Price

Service Term (12/24/36/60 Months)	36
Monthly Recurring Charge*	
Monthly Equipment Fee:	
Package Discount:	\$0
Total Monthly Recurring Charge*	
*Applicable federal, state, and local taxes and fees may apply; usage fees not included.	
RCF Fee Charge (\$19.95 per RCF TN):	
Toll Free Charge:	
Directory Listing Suppression Fee	
Site Installation Charges*	\$0.00
Total Trunk Services Standard Installation Fees:	
*Does not include Custom Installation Fees (if applicable)	

Date of Quote: 3/28/2017

The terms set forth in this Agreement are valid for 30 days from Date of Quote

Directory Listing

DL Number

DL Display Name

DA/DL Header Text Information

Caller ID Display (15 Character Limit)

Caller ID (Yes/No)

Customer requests International Dialing?

Customer may change its International Dialing preference by contacting Comcast in writing.

**BUSINESS CLASS TRUNKS
SERVICE ORDER AGREEMENT**

Account Rep Name: Brianna Freitas
Comcast
Telephone Number: 954-299-7040
Email Address: brianna.freitas@comcast.com

TERMS & CONDITIONS**AGREEMENT**

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FOR COMCAST USE ONLY

Sales Representative Code: _____

Sales Manager/Director: _____
Sales Manager/Director Approval: _____
Division: Central
Lead ID: _____
Contract Generation Date: 3/28/2017

CUSTOMER SIGNATURE

By signing below, Customer agrees to the terms and conditions of this Agreement.

Signature: Angela A
Print: Angela Aivarez
Title: Director
Date: 4/5/17

SPECIAL ORDER NOTES

The Services hereunder shall be provided by Comcast IP Phone, LLC. The Comcast IP Phone, LLC SPIN No. is 143035551. The estimated Service Commencement Date shall be on or after July 1, 2017.

-Site Installation Charges Waived