

Before the  
FEDERAL COMMUNICATIONS COMMISSION  
Washington, DC 20554

In the Matter of	)	
	)	
Section 63.63 Application of	)	
Greenfield Communications Inc.	)	File No.
	)	
For Authority Pursuant to Section 214 of	)	
The Communications Act of 1934, As Amended,	)	
To Discontinue the Provision of Service	)	

**SECTION 63.63 APPLICATION OF  
GREENFIELD COMMUNICATIONS, INC.**

Greenfield Communications, Inc. seeks emergency authorization under Section 214(a) of the Communications Act, as amended ("the Act"), 47 U.S.C. § 214, and Section 63.63 of the Federal Communications Commission's ("Commission") rules, to discontinue telecommunication services.

As required by Section 63.63(a) of the Commission's rules, Greenfield Communications, Inc. provides the following information:

**(1) The effective date of such discontinuance, reduction, or impairment, and the identification of the service area affected;**

January 16, 2018; Greenfield Communications, Inc. (Greenfield) was notified by Fibersphere Communications LLC (Fibersphere) that the fiber optic network upon which Fibersphere owns, was being retrofitted, resulting in the inability to provide VoIP traffic over Fibersphere's in home optical converters.

Greenfield uses the Fibersphere fiber optic network to deliver VoIP services as a non-dominant provider. There are five communities impacted by the Fibersphere retrofit and as a result Greenfield will need to discontinue service to 412 VoIP customers. These communities are as follows:

Fairway Canyon in Beaumont, CA (155 customers)

Amerige Heights in Fullerton, CA (30 customers)

College Park in Chino, CA (30 customers)

Riverbend in Orange, CA (13 customers)

Lincoln Crossing (155 customers)

**(2) The nature and estimated duration of the conditions causing the discontinuance, reduction, or impairment;**

On January 16, 2018, Fibersphere notified Greenfield they were retrofitting the fiber optic network over which Greenfield provides VoIP services. Fibersphere was made aware of the impact of their retrofit to the delivery of Greenfield's voice service but decided to move forward anyway with their system retrofit. Fibersphere has informed Greenfield that work pertaining to the retrofit would commence immediately.

The Fibersphere fiber optic network is located in streets also served by dominant Telephone and Cable TV providers that also offer voice services.

Greenfield has issued notification to the affected customers and is assisting them to transfer service if they desire.

**(3) The facts showing that such conditions could not reasonably have been foreseen by the carrier in sufficient time to prevent such discontinuance, reduction, or impairment;**

As noted above, the discontinuance of service was caused by the owner of the fiber optic network over which Greenfield provides VoIP service to retrofit the network preventing VoIP traffic over their in-home optical converters, which was completely beyond Greenfield's control.

**(4) A description of the services involved;**

Greenfield's VoIP services in the affected areas.

**(5) The nature of service which will be available or substituted;**

Greenfield's VoIP service will be discontinued in these areas. Greenfield's business model is to provide VoIP service over only fiber optic networks that deploy SIP software in their ONT's located at each home. The elimination of the SIP software as part of the Fibersphere retrofit will cause VoIP service to be discontinued in these areas.

**(6) The effect upon rates to any person in the community;**

Rates will not be impacted as service is being discontinued.

**(7) The efforts made and to be made by applicant to restore the original service or establish comparable service as expeditiously as possible.**

Greenfield is working with each affected VoIP customer to insure a smooth transition to a new voice provider if they so choose.

**Conclusion:**

Greenfield respectfully requests that the Commission grant Greenfield's  
Section 63.63 Application to discontinue VoIP service to the areas outlined above.

Respectfully submitted,  
By: Mike Powers

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January 16, 2018