Outage Reporting
in an
NG9-1-1 Environment

Ex Parte Presentation by

NENA: The 9-1-1 Association

before the

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Reliability and Outage Reporting

E9-1-1 Control database

NG9-1-1 comparison

Relationship to network versus above network

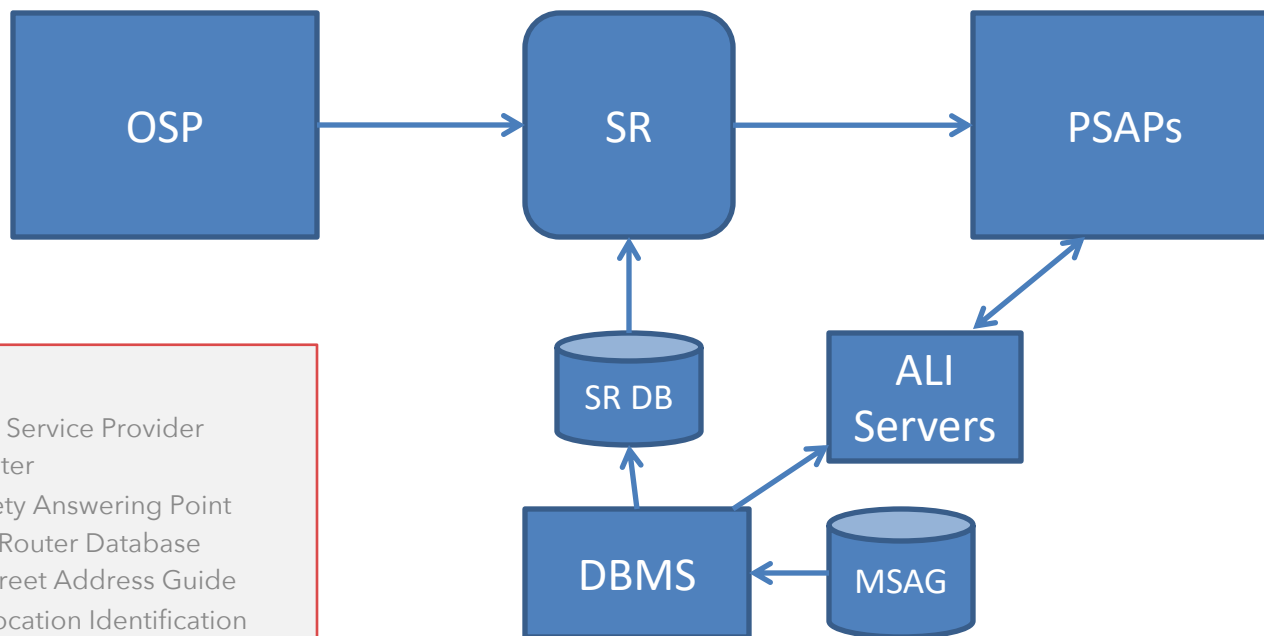Comparisons

Reliability and Outage Reporting: E9-1-1 Control Database

E9-1-1 Control database

The SR database that is used in real time for network call routing is periodically updated from an offline system.

Definitions
OSP: Originating Service Provider
SR: Selective Router
PSAP: Public Safety Answering Point
SR DB: Selective Router Database
MSAG: Master Street Address Guide
ALI: Automatic Location Identification
DBMS: Database Management System

Reliability and Outage Reporting: Wireless E9-1-1

Wireless E9-1-1

Definitions
SR: Selective Router
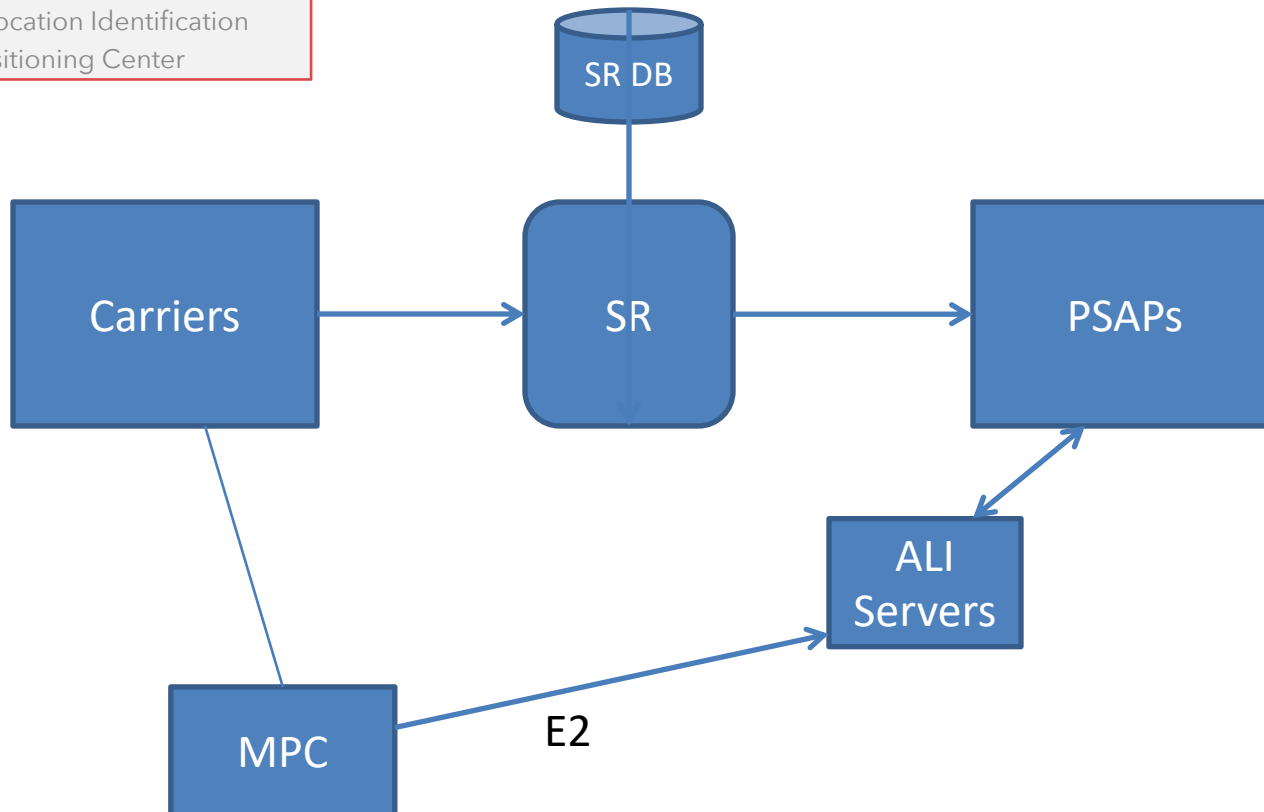PSAP: Public Safety Answering Point
SR DB: Selective Router Database
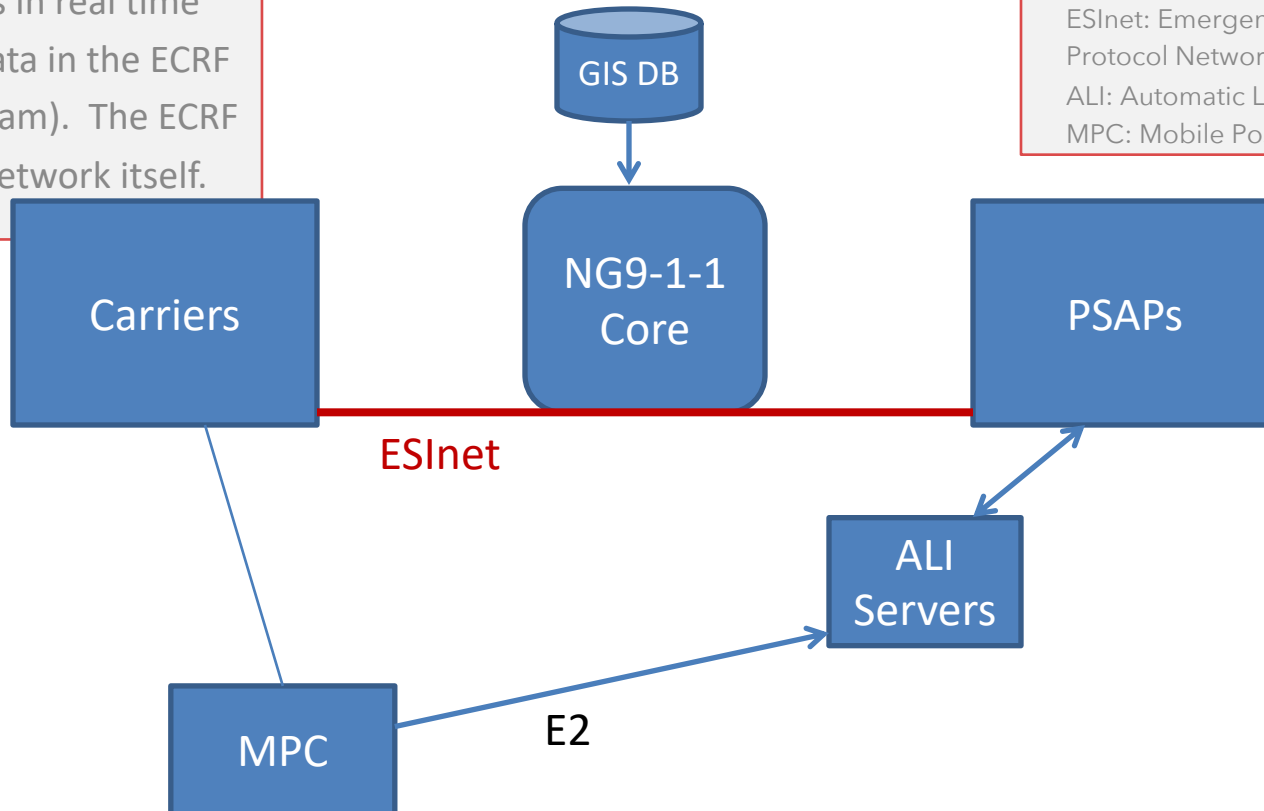ALI: Automatic Location Identification
MPC: Mobile Positioning Center

SR DB

Carriers → SR → PSAPs

MPC — E2 → ALI Servers → PSAPs

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Reliability and Outage Reporting: Next Generation 9-1-1

In NG9-1-1, the real-time data used to instruct the IP network is from the ESRP, which interacts in real time with the GIS data in the ECRF (see next diagram). The ECRF is NOT in the network itself.
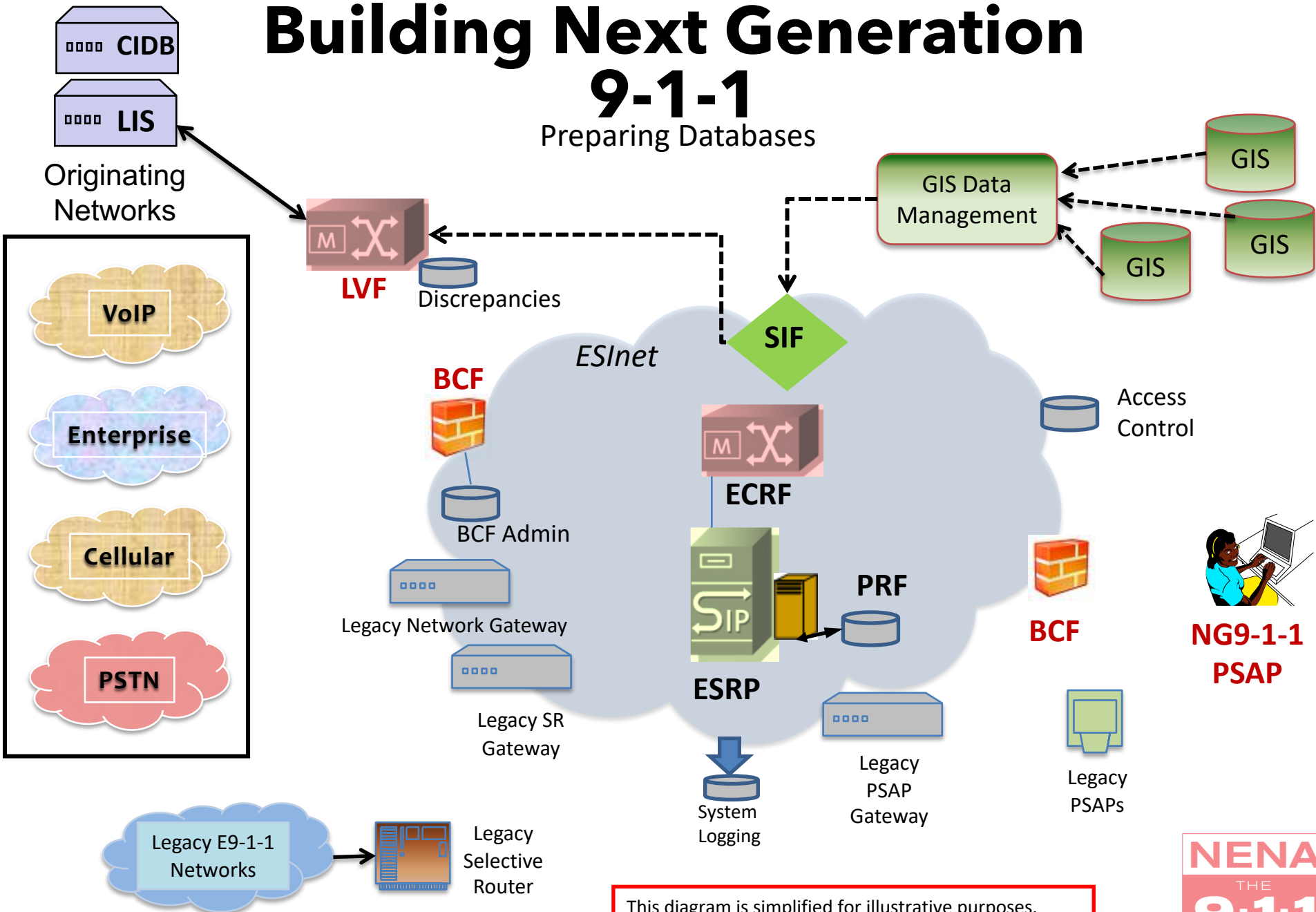
Definitions
GIS DB: Geographic Information System Database
PSAP: Public Safety Answering Point
ESInet: Emergency Services Internet Protocol Network
ALI: Automatic Location Identification
MPC: Mobile Positioning Center

GIS DB

NG9-1-1 Core

Carriers

PSAPs

ESInet

ALI Servers

MPC

E2

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Building Next Generation 9-1-1

9-1-1
Preparing Databases

CIDB

LIS

Originating Networks

VoIP

Enterprise

Cellular

PSTN

LVF

Discrepancies

GIS Data Management

GIS

GIS

GIS

GIS

SIF

ESInet

Access Control

BCF

BCF Admin

ECRF

PRF

BCF

NG9-1-1 PSAP

Legacy Network Gateway

Legacy SR Gateway

ESRP

SIP

System Logging

Legacy PSAP Gateway

Legacy PSAPs

Legacy E9-1-1 Networks

Legacy Selective Router

This diagram is simplified for illustrative purposes.

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