













# **APPENDIX H:**

## **Outreach Activities Performed Puerto Rico Relay**

Date	Event	City	Target Audience	Number of Participants	Presentation Demonstration Exhibit	Photos
23 & 24 -Oct-14	Puerto Rico Emergency Management Agency & FEMA	San Juan, PR	Professionals & Volunteers	4	Presentation & Demonstration	
23-Oct-14	Colegio San Gabriel School for the Deaf	San Juan, PR	Students and Teachers	60	Presentation	
24-Oct-14	Evangelical School for the Deaf	Luquillo, PR	Students and Teachers	40	Presentation	

Date	Event	City	Target Audience	Number of Participants	Presentation Demonstration Exhibit	Photos
24-Oct-14	Deaf Passage Travel Gala at Hilton Caribe	San Juan, PR	Tourists, Staff and Volunteers	800	Sponsorship & Exhibition	
27-May-15	Mavi Movimiento para el Alcance de Vida independiente - Hato Rey	Hato Rey, PR	Counselors, Volunteers, Clients and Visitors	50 Brochures and Literature Stand	Puerto Rico Brochure Distribution	
26-May-15	Caribbean Cinema Western Plaza, BO. Sabaneta. Carr #2, KM. 180	Mayaguez, PR	Community Event including Deaf, Hard of Hearing, Teachers and Professionals	60+	Community Event - PR Relay Presentation and Giveaways	

Date	Event	City	Target Audience	Number of Participants	Presentation Demonstration Exhibit	Photos
27-May-15	Mavi Movimiento para el Alcance de Vida independiente, Arecibo, PR	Arecibo, PR	Counselors, Volunteers, Clients and Visitors	50 Brochures and Literature Stand	Puerto Rico Brochure Distribution	
27-May-15	Mavi Movimiento para el Alcance de Vida independiente, Palmer Rio Grande, PR	Rio Grande, PR	Counselors, Volunteers, Clients and Visitors	50 Brochures and Literature Stand	Puerto Rico Brochure Distribution	
28-May-15	Rehabilitacion Vocacional Region de Bayamón Victory Shopping Center Segundo piso Carretera 167 Bayamón	Bayamón, PR	Counselors, Volunteers, Clients and Visitors	50 Brochures and Literature Stand	Puerto Rico Brochure Distribution	

Date	Event	City	Target Audience	Number of Participants	Presentation Demonstration Exhibit	Photos
28-May-15	Rehabilitacion Vocacional Direccion Oficina Central Ave. Ponce de León Edif. Mercantil Plaza	Hato Rey, PR	Counselors, Volunteers, Clients and Visitors	50 Brochures and Literature Stand	Puerto Rico Brochure Distribution	
28-May-15	San Juan Health Center Precision Hearing & Balance Center Audifonos	San Juan, PR	Audifons, Patients and Visitors	50 Brochures and Literature Stand	Puerto Rico Brochure Distribution	
28-May-15	Caribbean Cinema Fine Arts Café Popular Center Torre Norte	Hato Rey, PR	Community Event including Deaf, Hard of Hearing, Teachers and Professionals	100+	Community Event - PR Relay Presentation and Giveaways	




**MARIPOSA CREATIVITY, LLC**

PRESENTE



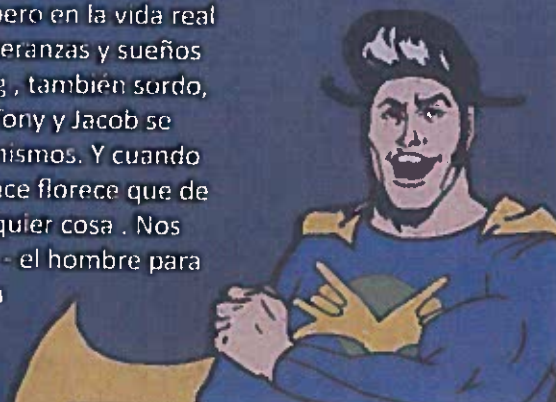
**PRESENTACION  
DE LA PELICULA  
DE**

**NO ORDINARY  
HERO**

*THE SUPER DEAFY MOVIE*

**JOHN MAUCERE MICHELLE NUNES ZANE HENCKER AND MARLEE MATLI**

De Tony Kane juega un superhéroe en la televisión , pero en la vida real , es sólo otra persona que pasa a ser sorda , con esperanzas y sueños que siempre parecen eludirlo . Ocho años Jacob Lang , también sordo, está teniendo dificultades en la escuela. Cuando Tony y Jacob se reunieron , inspiran confianza en los demás y en si mismos. Y cuando Tony se reúne el maestro de Jacob , Jenny , un romance florece que de repente hace de Tony sentir que puede hacer cualquier cosa . Nos encontramos con el hombre detrás del superhéroe - el hombre para quien todo lo ha sentido siempre un poco fuera



### INFORMACION DE PRESENTACION

PATROCINIO ORGANIZACION

**SERVICIO DE RELEVO  
DE PUERTO RICO**

ADMISION

**GRATIS!**

FECHA Y HORA

**26 Y 27 DE MAYO, 2015  
6:30 P.M.**

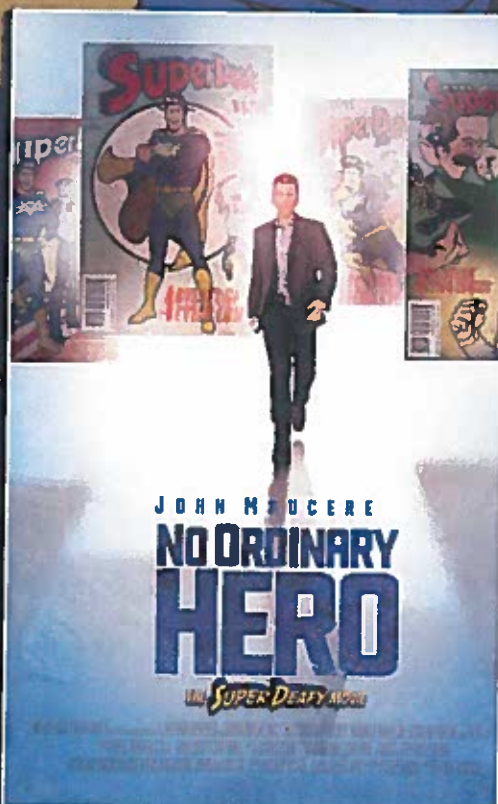
DIRECCION

**26 DE MAYO -  
WESTERN PLAZA  
BO. SABANETA, CARR. #2 KM. 180  
MAYAGÜEZ, PR 00680**

**27 DE MAYO -  
FINE ARTS CAFE  
POPULAR CENTER TORRE NORTE  
HATO REY, PR 00918**

RESERVA

**TODD BADER**



Puerto Rico








**MARIPOSA CREATIVITY, LLC**

PRESENTS



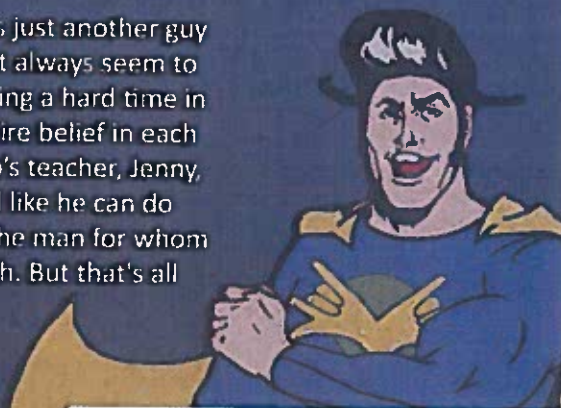
# FILM SCREENING OF

# NO ORDINARY HERO

 THE *SUPER DEAFY* MOVIE

**JOHN MAUCERE MICHELLE NUNES ZANE HENCKER AND MARLEE MATLI**

Tony Kane plays a superhero on TV, but in real life he's just another guy who happens to be deaf, with hopes and dreams that always seem to elude him. Eight-year-old Jacob Lang, also deaf, is having a hard time in school. When Tony and Jacob's paths cross, they inspire belief in each other and in themselves. And when Tony meets Jacob's teacher, Jenny, a romance blossoms that suddenly makes Tony feel like he can do anything. We meet the man behind the superhero -- the man for whom everything has always felt just a little bit out of reach. But that's all about to change.



## SCREENING INFORMATION

### SPONSORING ORGANIZATION

**PUERTO RICO RELAY SERVICE**

### ADMISSION

**FREE!**

### DATE & TIME

**MAY 26 AND 27, 2015  
6:30 P.M.**

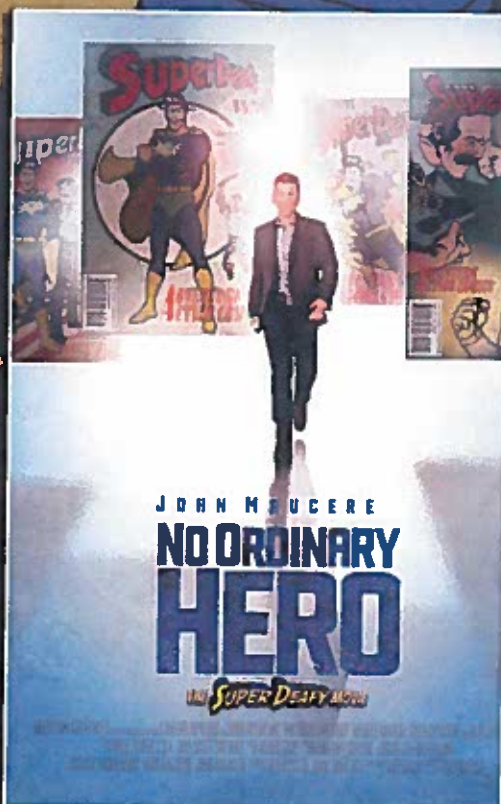
### ADDRESS

**MAY 26TH -  
WESTERN PLAZA  
BO. SABANETA, CARR #2 KM. 180  
MAYAGUEZ, PR 00680**
**MAY 27TH -  
FINE ARTS CAFE  
POPULAR CENTER TORRE NORTE  
HATO REY, PR 00918**

### RESERVATIONS

**TODD BADER**

Puerto Rico















Movimiento para el Alcance de Vido Independiente



Todd Bader (Puerto Rico Relay and Sprint Accessibility) with Maria del Carmen Cruz Rodriguez, MAVI Técnica de Vida Independiente **[MAVI Assistive Technical Program]**

Todd Bader (Puerto Rico Relay and Sprint Accessibility) with Betzaida Ramos Chárriez, Executive Director with Movimiento para el Alcance de Vido Independient (MAVI) **[Independent Living Center for People with Disabilities including assistive technology program ]**



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*Todd Bader met with Maria who is hard of hearing and oversees all assistive technology program including presentation, demonstrations and hand-on training. She work with many clients including deaf, hard of hearing, low vision, and deaf-blind.*

*Maria received 200 (Spanish) and 100 (English) Puerto Rico Relay Brochures and forms. These collaterals will be distributed among MAVI 4 centers.*

*On other hand, Maria also shared with Todd Bader that she get a lot of requests about Captioned Phone because [the other CapTel company] has not been responsive to their clients. Todd Bader provided her total of 25 package of Sprint CapTel Spanish Brochures and he already explained that this is an optional available through Sprint which is not available through Puerto Rico Relay program.*

*Todd Bader met with Betzaida who is the executive director for MAVI and oversees all program and services throughout Puerto Rico including:*

- MAVI – San Juan (Headquarters)
- MAVI – Arecibo
- MAVI – Rio Grande
- MAVI – CAGUAS
- MAVI – MOBILE Vehicle (Travels to towns and cities where customers are not able to travel to nearest Independent Centers)

*Betzaida invited Todd Bader via Puerto Rico Relay to be part of the group to work initiative and partnerships with the medical centers and hospitals in Puerto Rico, will provide training and information to make sure that the communication is accessible for staff and patients including usage of 711 and other means of communications for deaf, hard of hearing, deaf-Blind, and Person Speech Disability.*

*After Todd Bader learned that Sprint Puerto Rico will be relocating to new office during first quarter of 2017 and there will be no storage available or office spaces. To keep Puerto Rico Relay running and remains active, Todd and Betzaida discussed possible partnerships and contract with MAVI to conduct on-going outreach and support for Puerto Rico Relay. MAVI have ample storage space where all of Puerto Rico Relay Outreach Supplies and equipment can be stored and maintained. We have discussed the several win to win solutions below in order to meet customer's needs with the minimal cost to align with Puerto Rico Relay's budget:*

- 1) MAVI will ADD Puerto Rico Relay EDP Demo equipment to all MAVI center's demo room. Training is covered by other source of fund that MAVI Received (Department of Education and Federal Grant) as providing assistive technology training and support. Puerto Relay will provide equipment and collaterals.*
- 2) MAVI in San Juan as a main office, will take care of distributions and replenishments of Puerto Rico collaterals to all MAVI Centers as well as all other related agencies/partnerships including:*



**PRATP - Programa de Asistencia Tecnológica de Puerto Rico [Assistive Technology Program for Low Vision and Deaf-Blind] – San Juan, PR**

**API - Asociación de Personas Impedidas, Inc. [Disabled People Association, Inc] San Germán, PR – (Mayagüez)**



**CEPVI – Centro Ponceño de Vida Independiente [Ponce Center for Independent Living] Ponce, PR**

- 3) To provide additional communications access options for their clients that is not available through Puerto Rico Relay, MAVI will add Sprint CapTel, Sprint Vision, SprintIP Relay and Sprint Deaf-Blind to their information and referral program and in their demonstration room because they have other competitors' equipment and information.*
- 4) WIPA Program (Through the WIPA program coordinators work incentives analyze the specific situation of each beneficiary and orient themselves according to their particular in order to improve their quality of life scenario. These will make an analysis of its benefits as a written plan of their potential work incentives. They also make referrals to employment networks, Vocational Rehabilitation or other entities that can support the efforts of the beneficiary. MAVI is the only private organization in Puerto Rico that has personnel certified by the Social Security Administration to provide these services.)*



Todd Bader (Puerto Rico Relay and Sprint Accessibility) with Sila Otero, Executive Director with PRATP - Programa de Asistencia Tecnológica de Puerto Rico [Assistive Technology Program for Low Vision and Deaf-Blind]

*Todd Bader met with Sila. The agency is part of the ICanConnect distribution programs for Puerto Rico. PRATP also travel to towns and cities with Mobile Vehicle.*

*Todd Bader provided her updated Puerto Rico Relay information and contacts. In addition, provided details about Puerto Rico Relay Speech to Speech Services and Telebraille.*

*Todd Bader also provided additional information for people with low vision, blind and Deaf-Blind products and services that is not available through Puerto Rico Relay including Sprint CapTel (Braille), Sprint Vision, and SprintIP Relay for Deaf-Blind and Sprint Deaf-Blind. Sila would like to include these information as part information and referral program and in their demonstration room because they have other competitors' equipment and information.*

*Sila received 50 (Spanish) and 25 (English) Puerto Rico Relay Brochures and forms.*



*Todd Bader met with Attorney Juan Touche Villeneuve from sociedad para asistencia legal de puerto rico [Legal Aid Society of Puerto Rico] who represent 5 Deaf prisoners in Puerto Rico Prison. The issue is that these prisoners do not have access to TTY to communicate with the family while there are telephones for other prisoners. Attorney Villeneuve requested assistance and information to place TTY in the Prison System to provide functional equivalence for Deaf and hard of hearing. In addition possible to train in-house staff and guards about Puerto Rico Relay 711 and TTY. (Video Relay Service or any video streaming is prohibited in Prison system)*



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*Meet Josefina Belaval, who will be the new contractor  
and her position will be Deaf Outreach Specialist and Sales  
for the following products and services:*

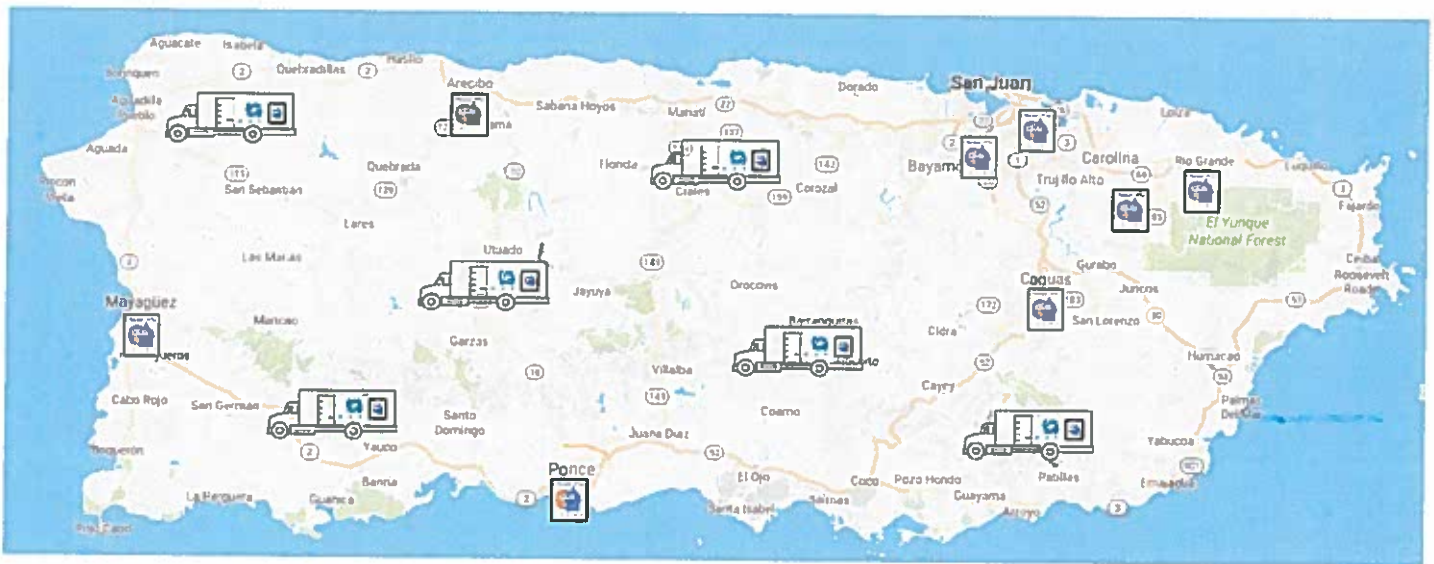
- 1) *Sprint Relay Store*
- 2) *SprintIP Relay*
- 3) *Puerto Rico Relay Spokesperson for Special "Deaf Social Events"*

*While MAVI will take care of the EDP and Outreach for Deaf,  
Hard of Hearing, Low Vision, Blind and person with Speech disability.*



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*Puerto Rico Relay on the MAP (See below) with partnerships with MAVI, PRATP and other Agencies to expand  
Puerto Rico Relay and EDP Island-wide. The rest of the rural area. Puerto Rico Relay will be riding with and  
handled by MAVI and PRATP Mobile visiting each underserved area.*



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*Deep Gratitude and Appreciation to these interpreters Sign  
Language Interpreter, Inc. during those three days!*

*Jennifer Martinez (Center):  
Three Full Days including Baby Boomer Expo*

*Wanda Torres Concepcion (Right):  
Two Full Days at Baby Boomer Expo*





**Baby Boomer Expo 2016 – San Juan, PR  
Convention Center. 10/8-10/9**

**Number of Attendees:**  
17,000

**Puerto Rico Relay  
Brochures Including Forms**  
English: 0  
Spanish: 651\*

**Sprint CapTel and Forms**  
English: 1  
Spanish: 590

**Note:** Offered VCO phone for HH or Late Deafened Senior citizens but many said TTY and Uniphone screen too small and hard to read. Liked the CapTel, easy to read and no need to type.



AARP was next door and met with the State Chapter Coordinator who provided Todd Bader contact information to reach José A Acarion, PR AARP Director to discuss about Sprint CapTel opportunity with PR AARP next year in PR. The State Chapter delivered the message to Jose.











