

**Before the
FEDERAL COMMUNICATIONS COMMISSION
Washington, DC 20554**

In the Matter of)	
)	
Section 63.71 Application of)	
AT&T Corp.)	File No.
)	
)	
For Authority Pursuant to Section 214 of)	
The Communications Act of 1934, As Amended,)	
To Discontinue the Provision of Service)	

**SECTION 63.71 APPLICATION OF
AT&T CORP.**

AT&T Services, Inc. on behalf of its affiliate AT&T Corp. (“AT&T”), applies for authority under Section 214(a) of the Communications Act, as amended (“the Act”), 47 U.S.C. § 214, and Section 63.71 of the Federal Communications Commission’s (“Commission”) rules, 47 C.F.R. §63.71, to discontinue RingCentral Office@Hand from AT&T (“Office@Hand”), an interconnected VoIP service.

As required by Section 63.71(a) and (b) of the Commission’s rules, AT&T provides the following information:

Name and Address of Carrier:

AT&T Corp.
208 S. Akard Street, 16th Floor
Dallas, TX 75202

Date of Planned Service Discontinuance:

AT&T plans to transition existing customers from Office@Hand service over a twelve-month period beginning when this application is approved (as early as February 2018) and ending January 31, 2019 (“Transition Period”).

Points of Geographic Areas of Service Affected:

AT&T will discontinue this service throughout the United States.

Brief Description of Type of Service Affected:

RingCentral Office@Hand from AT&T is a hosted interconnected VoIP service targeted to small and medium-size businesses. AT&T uses a platform owned and managed by RingCentral, Inc. (“RingCentral”) to provide Office@Hand service. On December 21, 2017, AT&T and RingCentral entered into an agreement, pursuant to which, upon completion of the Transition Period, AT&T will no longer provide Office@Hand service in the United States, and all existing Office@Hand customers will be transitioned to RingCentral.

The public convenience and necessity will not be impaired by this service discontinuance because AT&T’s existing customers will obtain the same service and features from RingCentral, and furthermore, there are many providers of interconnected VoIP services serving the small and medium business market, including other services offered by AT&T.

Brief Description of the Dates and Methods of Notice to All Affected Customers:

AT&T notified its customers of its intention to discontinue this service and transition their service by letter sent via first class U.S. Mail on January 16, 2018.¹ Copies of this Application are being sent, first class U.S. Mail, to the public utilities commissions and governors of the affected states and to the Special Assistant for Telecommunications to the Secretary of Defense, as required by 63.71(a) of the Commission’s rules.

¹ See Attachment A.

Regulatory Classification of Carrier (47 C.F.R. § 63.71(b)(4)):

AT&T is considered non-dominant with respect to the services to be discontinued.

Questions about this application may be addressed to Debbie Clemens, AT&T Services, Inc., Director – Federal Regulatory, 1120 20th Street, NW, Suite 1000, Washington, DC 20036, (202) 457-3066.

Conclusion:

The public convenience and necessity will not be adversely affected by the discontinuance of this service given the many alternative options for interconnected VoIP service for small and medium business customers. AT&T respectfully requests that the Commission approve its Section 63.71 Application to discontinue RingCentral Office@Hand from AT&T.

Respectfully submitted,

By: /s/ Terri L. Hoskins

Terri L. Hoskins
Christopher Heimann
Gary L. Phillips
David Lawson

AT&T Services, Inc.
1120 20th Street, N.W.
Washington, D.C. 20036

(202) 457-3047

Its Attorneys

January 17, 2018

ATTACHMENT A



January 16, 2018

Office@Hand Product Marketing Team
AT&T Services, Inc.
208 Akard St, 14th Floor
Dallas, TX 75202

[Redacted]



**Important information about your
RingCentral Office@Hand from AT&T service**

Dear Office@Hand Customer:

We have important news to share about your RingCentral Office@Hand from AT&T service. On December 21, 2017, AT&T entered into an agreement with RingCentral to transition all RingCentral Office@Hand from AT&T (“Office@Hand”) customers to RingCentral’s Office service over a twelve-month period ending January 31, 2019.

There’s no need for you to take any action at this time. Please note that all the technology AT&T uses for your Office@Hand service has always been owned and managed by RingCentral. Office@Hand customers will be transitioned to RingCentral on a rolling basis commencing upon Federal Communications Commission approval and ending January 31, 2019. Until your actual transition date, AT&T will continue to support your Office@Hand service under the same terms and conditions of your current AT&T agreement. If your agreement expires before the transition occurs, AT&T will continue to provide service on a month-to-month basis in accordance with the terms and conditions thereof. No other products or services provided to you by AT&T will be affected.

This transition to RingCentral will have minimal impact to your Office@Hand service. Your telephone numbers, voicemail, administrative portal, settings and the Office@Hand product features that you rely upon for your business will remain the same during the transition to RingCentral. Once the transition is complete, RingCentral will provide all services including customer support and billing, and AT&T will discontinue providing Office@Hand in the United States.

Please be sure to keep your eye out for additional information from RingCentral about your transition. Questions or concerns? Please contact your Account Representative or call Advanced Solutions Care at 866-563-4703.

Thank you for your business, it’s been our pleasure to have you as an Office@Hand customer.

Sincerely,

The AT&T Office@Hand Team

(Over)

Federal Communications Commission Notification Requirements

Because Office@Hand service is an Interconnected VoIP service, the Federal Communications Commission requires AT&T to notify all RingCentral Office@Hand customers of its intention to transition support of this service to Ring Central. Therefore, this letter serves as your formal notification of AT&T's intent to transition the RingCentral Office@Hand support to Ring Central following the standard Federal Communications Commission review. We expect the Federal Communications Commission to approve the transition as early as February 2018, at which time we will begin transitioning support to RingCentral.

The Federal Communications Commission will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the Federal Communications Commission's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of AT&T Corp. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.

CERTIFICATE OF SERVICE

I, **Lacretia Hill**, certify that I have, on January 17, 2018 served a copy of the foregoing Section 63.71 Application of AT&T by U.S. Mail postage prepaid to the addresses on the attached sheets:

/s/Lacretia Hill

**Alabama Public Service Commission
100 N. Union Street
Suite 850
Montgomery, AL 36130**

**Office of the Governor
State Capitol
600 Dexter Avenue
Montgomery, AL 36130**

**Arizona Corporation Commission
Commissioners Wing
1200 West Washington
Phoenix, AZ 85007-2996**

**Office of the Governor
1700 West Washington
Phoenix, Arizona 85007**

**Arkansas Public Service Commission
P.O Box 400
Little Rock, AR 72203-0400**

**Governor's Office
500 Woodlane Street, Suite 250
Little Rock, Arkansas 72201**

**Office of the Governor
Governor's Office
State Capitol
Sacramento, CA 95814**

**Michael J. Picker
President, California Public Utilities Commission
505 Van Ness Avenue
San Francisco, CA 94102**

**Colorado Public Utilities Commission
1560 Broadway
Suite 250
Denver, CO 80202**

**Office of the Governor
136 State Capitol
Denver, CO 80203-1792**

**Office of the Governor
State Capitol
210 Capitol Avenue
Hartford, Connecticut 06106**

**Public Utilities Regulatory Authority
Department of Energy and Environmental Protection
Ten Franklin Square
New Britain, CT 06051**

**Delaware Public Service Commission
861 Silver Lake Boulevard
Cannon Building, Suite 1000
Dover, DE 19904**

**Office of the Governor - Dover
150 Martin Luther King Jr. Blvd. South
2nd Floor
Dover, DE 19901**

**District of Columbia
Public Service Commission
1325 G Street NW Suite 800
Washington, DC 20005**

**Office of the Mayor
John A. Wilson Building
1350 Pennsylvania Avenue, NW
Washington, DC 20004**

**Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850**

**Office of the Governor
The Capitol
Tallahassee, FL 32399-0001**

**Office of the Governor
Georgia State Capitol
Atlanta, GA 30334**

**Georgia Public Service Commission
244 Washington Street, SW
Atlanta, GA 30334**

**Idaho Public Utilities Commission
472 W. Washington Street
Boise, ID 83720-0074**

**Office of the Governor
P.O. Box 83720
Boise, Idaho 83720**

**Office of the Governor
207 State House
Springfield, Illinois 62706**

**Illinois Commerce Commission
527 East Capitol Ave
Springfield, IL 62701**

**Office of the Governor
Statehouse
Indianapolis, Indiana 46204**

**Indiana Utility Regulatory Commission
PNC Center
101 West Washington Street
Suite 1500 East
Indianapolis, IN 46204**

**Office of the Governor & Lt. Governor
State Capitol
1007 East Grand Ave.
Des Moines, IA 50319**

**Iowa Utilities Board
1375 E. Court Ave
Room 69
Des Moines, IA 50319**

**Office of the Governor
Capitol, 300 SW 10th Ave., Ste. 241s
Topeka, Kansas 666 12- 1590**

**Kansas Corporation Commission
Commissioners, Utilities Division, Motor
Carriers, Pipeline Safety and Energy
1500 SW Arrowhead Road
Topeka, KS 66604-4027**

**Office of the Governor
700 Capital Avenue
Suite 100
Frankfort, KY 40601**

**Kentucky Public Service Commission
211 Sower Boulevard
Frankfort, KY 40601**

**Louisiana Public Service Commission
Galvez Building, 12th Floor
602 North Fifth Street
P.O. Box 91154
Baton Rouge, LA 70821**

**Office of the Governor
P.O. Box 94004
Baton Rouge, LA 70804-9004**

**Office of the Governor
Room 280
Boston, MA 02133**

**Office of Consumer Affairs and Business
Regulation
10 Park Plaza, Suite 5170
Boston, MA 02116**

**Office of the Governor
State House, 100 State Circle
Annapolis, MD 21401**

**Maryland Public Service Commission
William D. Schaefer Tower
6 St. Paul Street, 16th Fl
Baltimore, MD 21202**

**Office of the Governor
1 State House Station
Augusta, ME 04333-0001**

**Maine Public Utilities Commission
State House Station 18
Augusta, ME 04333**

**Michigan Public Service Commission
P.O. Box 30221
Lansing, MI 48909**

**Office of the Governor
P.O. Box 30013
Lansing, Michigan 48909**

**Minnesota Public Utilities Commission
121 7th Place East
Suite 350
Saint Paul, MN 55101**

**Office of the Governor
130 State Capitol
75 Rev. Dr. Martin Luther King Jr. Blvd.
Saint Paul, MN 55155**

**Office of the Governor
P.O. Box 139
Jackson, MS 39205**

**Mississippi Public Utilities Commission
Woolfolk Building
501 North West Street
Jackson, MS 39201**

**Missouri Public Service Commission
Public Information Office
Governor Office Building
200 Madison Street
PO Box 360
Jefferson City, MO 65102-0360**

**Office of the Governor
Room 216, State Capitol Building
Jefferson City, Missouri 65 101**

**Office of the Governor
Montana State Capitol Bldg.
P.O. Box 200801
Helena, MT 59620**

**Public Service Commission
1701 Prospect Avenue
P.O. Box 202601
Helena, MT 59620**

**Nebraska Public Service Commission
1200 N Street, Suite 300
Lincoln, NE 68508**

**Office of the Governor
P.O. Box 94848
Lincoln, NE 68509-4848**

**Office of the Governor
State Capitol
101 N. Carson Street
Carson City, NV 89701**

**Public Utilities Commission of Nevada
1150 E. William Street
Carson City, NV 89701**

**New Hampshire Public Utilities
Commission
21 South Fruit Street, Suite 10
Concord, NH 03301-2429**

**Office of the Governor
State House
25 Capitol Street
Concord, NH 03301**

**Office of the Governor
PO Box 001
Trenton, NJ 08625**

**New Jersey Board of Public Utilities
44 S. Clinton Avenue
Trenton, NJ 08625**

**New Mexico Public Regulation Commission
1120 Pasco De Peralta
P.O. Box 1269
Santa Fe, NM 87501**

**Office of the Governor
490 Old Santa Fe Trail
Room 400
Santa Fe, NM 87501**

**Office of the Governor
State Capitol
Albany, NY 12224**

**New York State Public Service Commission
Empire State Plaza
Agency Building 3
Albany, NY 12223-1350**

**North Carolina Utilities Commission
430 North Salisbury Street
Dobbs Building
Raleigh, NC 27603-5918**

**Office of the Governor
20301 Mail Service Center
Raleigh, NC 27699-0301**

**North Dakota Public Service Commission
600 E. Boulevard, Dept. 408
Bismarck, ND 58505**

**Office of the Governor
Dept. 101
600 E. Boulevard Ave.
Bismarck, ND 58505**

**Office of the Governor
30th Floor
77 South High Street
Columbus, Ohio 43215-6108**

**Public Utilities Commission of Ohio
180 East Broad Street
Columbus, Ohio 43215**

**Oklahoma Corporation Commission
P.O. Box 52000
Oklahoma City, OK 73152-2000**

**Office of the Governor
State Capitol Building
2300 N. Lincoln Blvd., Room 212
Oklahoma City, Oklahoma 73105**

**Office of the Governor
160 State Capitol
900 Court Street
Salem, Oregon 97301-4047**

**Public Utility Commission of Oregon
550 Capitol St NE #215
PO Box 2148
Salem OR 97308-2148**

**Office of the Governor
508 Main Capitol Building
Harrisburg, PA 17120**

**Pennsylvania Public Utility Commission
PO Box 3265
Harrisburg, PA 17105-3265**

**Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888**

**Office of the Governor
State House, Room 115
Providence, RI 02903**

**Public Service Commission of South
Carolina,
101 Executive Center Dr., Suite 100
Columbia, SC 29210**

**Office of the Governor
1205 Pendleton Street
Columbia, SC 29201**

**Public Utilities Commission
Capitol Building, 1st floor
500 East Capitol Avenue
Pierre, SD 57501-5070**

**Office of the Governor
500 E. Capitol Ave.
Pierre, SD 57501**

**Governor's Office
Tennessee State Capitol
Nashville, TN 37243-0001**

**Tennessee Regulatory Authority
502 Deaderick Street
Nashville, TN 37243**

**Public Utility Commission of Texas
1701 N. Congress Avenue
PO Box 13326
Austin, TX 78711-3326**

**Office of the Governor
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Austin, Texas 78711 -2428**

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Montpelier, VT 05609-0101**

**Vermont Public Service Board
112 State Street (Chittenden Bank Building)
4th floor
Montpelier, VT 05620-2701**

**Virginia State Corporation Commission
Tyler Building,
1300 E. Main Street
Richmond, Virginia 23219**

**Office of the Governor
Patrick Henry Building, 3rd Floor
1111 East Broad Street
Richmond, Virginia 23219**

**Office of the Governor
PO Box 40002
Olympia, WA 98504-0002**

**Washington Utilities and Transportation
Commission
PO Box 47250
Olympia, WA 98504-7250**

**Office of the Governor
1900 Kanawha Blvd, East
Charleston, WV 25305**

**West Virginia Public Service Commission
201 Brooks Street
Charleston, WV 25301**

**Wyoming Public Service Commission
Hansen Building
215 Warren Avenue
Suite 300
Cheyenne, WY82002**

**Office of the Governor
Governor's Office
State Capitol, 200 West 24th Street
Cheyenne, WY 82002-0010**

**Public Service Commission of Wisconsin
610 North Whitney Way. P.O. Box 7854
Madison, Wisconsin 53707-7854**

**Office of the Governor
Madison Office
P.O. Box 7863
Madison, WI 53707**

**Department of Defense Chief Information Officer
Attn: Military Assistant/Mobility Team
The Pentagon
Washington, D.C. 20301**

**Utah Division of Public Utilities
Box 146751
Salt Lake City, UT 84114-6751**

**Office of the Governor
State Capitol Complex
East Office Building, Suite E220
PO Box 142220
Salt Lake City, Utah 84114-2220**

**Hawaii Public Utilities Commission
465 South King Street, Room 103
Honolulu, Hawaii 96813**

**Office of the Governor
Governor, State of Hawaii
Executive Chambers
State Capitol
Honolulu, Hawaii 96813**

**Regulatory Commission of Alaska
701 West 8th Avenue
Suite 300
Anchorage, AK 99501-3469**

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P.O. Box 110001
Juneau, AK 99811-0001**