

LAWLER, METZGER, KEENEY & LOGAN, LLC

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October 11, 2018

Via Electronic Filing

Mr. Thomas Sullivan
Chief, International Bureau
Federal Communications Commission
445 12th Street SW
Washington, DC 20554

Re: GUSA Licensee LLC Annual Emergency Call Center Report
CC Docket No. 94-102 and IB Docket No. 99-67

Dear Mr. Sullivan:

Attached please find the Annual Emergency Call Center Report for the period ending September 30, 2018, submitted herewith on behalf of GUSA Licensee LLC pursuant to 47 C.F.R. § 25.284(b).

If you have any questions, please do not hesitate to contact me at 202-777-7730 or sberman@lawlermetzger.com.

Respectfully submitted,

/s/ Stephen J. Berman
Stephen J. Berman
Counsel to GUSA Licensee LLC

Attachment

cc: Karl Kensinger
911callcenterreports@fcc.gov

GUSA Licensee LLC
Annual Emergency Call Center Report
October 1, 2017 - September 30, 2018

Pursuant to 47 C.F.R. § 25.284(b):

- (1) The carrier is

GUSA Licensee LLC
300 Holiday Square Blvd.
Covington, Louisiana 70433
info@globalstar.com

The Emergency Call Center is

GEOS Response
550 Club Drive Suite 470
Montgomery, TX 77356
(936) 582-3190

The GUSA Licensee LLC contact is

Laurent Desmet
Director, Customer Relations
300 Holiday Square Blvd.
Covington, Louisiana 70433
(985) 335-1689

- (2) The aggregate number of calls received in 2017-2018 is

Month	Total calls	PSAP
October 2017	22	21
November 2017	15	14
December 2017	12	9
January 2018	12	11
February 2018	14	9
March 2018	14	12
April 2018	13	11
May 2018	20	17
June 2018	27	24
July 2018	45	40
August 2018	28	28
September 2018	22	22
Grand Total	244	218

- (3) Calls that did not require forwarding were either (a) test calls, or (b) not emergencies or (c) disconnected for some reason and there was no call back within 10 minutes of the original call.