

HUFFMAN & SOIGNIER

(A PROFESSIONAL ACCOUNTING CORPORATION)
CERTIFIED PUBLIC ACCOUNTANTS

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Received & Inspected

January 4, 2017

JAN 11 2017

FCC Mail Room

Ms Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, SW TW-A325
Washington, DC 20554

RE: CC Docket No. 96-128


DOCKET FILE COPY ORIGINAL

Dear Ms Dortch:

Attached please find the Independent Accountants' Report on TEC of Jackson, Inc.'s payphone call tracking system prepared in compliance with Sec. 64.1320(f) of the Commission's rules.

This notice is being filed pursuant to the Commission's rules. If you have any questions regarding this filing please do not hesitate to contact me.

Very truly yours,



Francis I. Huffman, CPA

enclosures:

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TEC OF JACKSON, INC.

**Independent Accountants' Report
For Payphone Compensation
Docket No. 96-128
Year Ended June 30, 2016**

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Independent Accountants' Report

**TEC of Jackson, Inc.
700 South West Street
Jackson, MS 39201**

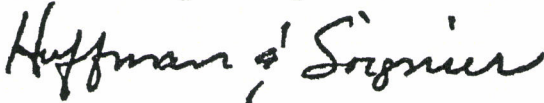
We have examined management's assertion that the payphone call tracking system of TEC of Jackson, Inc. (TEC) meets the Federal Communications Commission (FCC) requirements as outlined in Section 64.1310 (a) (1) of the Code of Federal Regulations and as outlined in the attached Exhibit I, for the year ended June 30, 2016. Management of TEC is responsible for the assertion. Our responsibility is to express an opinion on the assertion based on our examination. Compliance with FCC regulations is the responsibility of TEC.

Our examination was conducted in accordance with attestation standards established by the American Institute of Certified Public Accountants and, accordingly, included examining, on a test basis, evidence supporting management's assertion about compliance with the specified requirements and performing such other procedures as we considered necessary in the circumstances. We believe that our examination provides a reasonable basis for our opinion. Our examination does not provide a legal determination on TEC's compliance with the specified requirements.

Our examination disclosed noncompliance with the FCC's Declaratory Ruling Order, WC Docket No. 11-141, in that TEC is not capturing and compensating Payphone Service Providers whether or not the Flex ANI coding digits were transmitted or received by TEC.

In our opinion, management's assertion of compliance with the specified requirements listed in the attached Exhibit I is fairly stated, in all material respects, for the year ended June 30, 2016.

This report is intended solely for the information and use of management of TEC, the FCC and certain Payphone Service Providers and is not intended to be and should not be used by anyone other than those specified parties.



(A Professional Accounting Corporation)

December 8, 2016

Specified Compliance Requirements
Federal Communications Commission CC Docket No. 96-128
The Pay Telephone Reclassification and Compensation Provisions of the
Telecommunications Act of 1996

1. TEC of Jackson, Inc.'s (TEC) call tracking system and related procedures accurately track calls to completion

All of TEC's payphone compensation traffic is recorded on our Metaswitch. TEC currently originates toll-free traffic on our own facilities-based services in Mississippi, Louisiana and western Tennessee. For toll-free calls originating outside of these areas, we use off-net carriers of our selection, currently Verizon (0222) and Level 3 (5102). TEC does not provide any wholesale transit services to other Switch-Based Resellers (SBRs) at this time.

Monthly, we search completed toll-free/800 access code payphone calls that directly terminate to the called party (calls recorded with information digits 27, 29 or 70 with an answer type of 02 (software answer – voice detected); 04 (hardware answer); 10 (IMT (Intermachine Trunk) software answer); 11 (IMT hardware answer) and terminating either to the end user or to our calling card platform) using programs developed internally. This software reads an entire month of CDR (Call Detail Record) files and extracts payphone call records based on the criteria described above and creates an ASCII file that is imported into a database.

The entire CDR record is captured and relevant information (time, date, ANI (Automatic Number Identification), dialed number/universal access number, toll-free field, originating trunk group, etc.) is placed into a storage file to wait for quarterly compensation reporting. This process details a report that indicates the date, day of week, and counts of coinless and calling card calls.

Quarterly, we process the PSP (Payphone Service Provider) CD's/emails to PayPhoneCompTJ@tec.com directly at TEC using our internally developed systems. Our personnel are trained in using the ANI listings supplied in these files and the rules under which compensation has been paid under both first SBR and last SBR rules. Since TEC has served in both capacities over the last several years, we have had the responsibility of remitting some compensation to our off-net providers and some compensation directly to PSP's that have phones in our service areas. Our existing systems continue as previously established, with the incorporation of off-net provided calls as well and the termination of compensation to these off-net providers. The output of this quarterly process provides electronic invoices and detailed call information that is provided to our Accounting department for payment and mailing to the respective PSPs/Clearinghouses.

Lists supplied by the various PSPs are compared to the completed CDR files noted above; matches are flagged to be paid. The PSPs provide a list of their payphone ANIs that belong to them and were active in a particular quarter. In the event of an NPA

(Numbering Plan Area) split, they are to provide the ANI on both sides of the split to cover delays in EO (End Office) conversion.

2. TEC has a person or persons with responsibility for tracking, compensating, reporting and resolving disputes concerning payphone completed calls

Brent Fisher, Director of Network Operations - 601-326-4178 and John Cole, Telecom Network Manager - 731-677-9000 – primarily responsible for TEC's processes.

Sharon Martin – Billing Coordinator – 601-326-4814 - actual operations of systems.

Betty Hinton – Director, Billing Operations Support – 601-354-2620 – billing oversight.

Martin keeps a folder with all CD's received from PSPs; as well as an electronic folder for data received via email should a dispute arise. TEC maintains a folder with relevant correspondence that is retained. Bob Healea (through December 31, 2014) and James Garner (Vice President of Operations of TEC, 601-354-9070) have authority to settle disputes.

3. TEC has established data monitoring procedures

The two processes described above offer two reports that insure validity of our calls being compensated correctly. The first details call counts by calendar day for the month being processed, and these numbers are compared with previous months to review average counts for business day and non-business day traffic counts. Further, TEC maintains all CDR call records (complete and incomplete) for three years on permanent optical storage.

The quarterly process provides a historical tracking database of compensation paid for each quarters ANI submissions, with adequate summary reporting. The CDRs are tagged with an internal coding that indicates which PSP received compensation for each call in the file, and this code is checked to assure duplicate payments are not issued on particular calls. Since these records are maintained in detail, customized reporting to facilitate dispute resolution is available when necessary. Fraud detection will be addressed by call count by ANI reporting and working with the toll-free customer in the event of high-volume ANI detection.

4. TEC adheres to established protocols to ensure that any software, personnel or any other network changes do not adversely affect its payphone compensation call tracking ability

Since the source of our payphone compensation information is directly from records produced by our switches, this process remains unaffected by modifications or enhancements to our retail or wholesale billing systems. Changes to the actual switch loads that produce these records go through rigorous testing during the upgrade process from both the switch vendor as well as our acceptance processing for a software load

upgrade. Our personnel are cross-trained, and both the lead programmer and the Telecom Network Manager are able to process these applications should the need arise. The Telecom Network Manager is intimately involved in the daily operations of the systems and will approve any changes to same that might adversely affect the payphone compensation system.

5. TEC has created a compensable payphone call file by matching CDRs against payphone identifiers

Our database of payphone calls that is created maintains the date, time, originating ANI, infodigits received, and originating Trunk Group information along with TEC's CDR record source as recorded in our switches. Additional fields to track the PSP compensated, and the quarter in which the call was compensated, are loaded when the call is matched against PSP ANI lists.

We have not determined how we will fully comply with the FCC's Declaratory Ruling, WC Docket No. 11-141, regarding how to capture Flex ANI coding digits.

6. TEC has developed procedures to incorporate call data into required reports

TEC will provide the call record information described above in a data file along with the invoice on electronic media.

The lists of payphone owners and ANIs are created using each PSP's CD's/email "invoice" as provided quarterly to TEC.

The processes described above outputs an invoice sheet with total calls, monies due along and with the PSP mailing address. These are provided to our accounting department along with the CD's/email, and compensation is paid in our subsequent Accounts Payable run.

7. TEC has implemented procedures and controls needed to resolve payphone compensation disputes

TEC maintains these records for three years and will work with PSPs to resolve disputes as they are raised. James Garner is our primary dispute contact, and will be provided with all documentation necessary to resolve any disputes as they arise.

8. TEC has designed and implemented a payphone call tracking system that can be tested by an independent third-party auditor as regards critical controls and procedures to enable the auditor to conclude that TEC has complied with the FCC rules in all material respects

The call tracking system is designed so that the auditor can determine proper infodigits (if used) were captured; that dial-around calls are properly captured; that incomplete calls are not captured; that switch data is generally populated into payphone compensation file accurately; and that commissioned calls are excluded.