



The Nation's Voice for People with Hearing Loss

January 18, 2017

Via electronic filing

Marlene H. Dortch, Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, S.W., Rm TW-A325
Washington, D.C. 20554

Re: Notice of *Ex Parte* Meeting
Access to Telecommunications Equipment and Service by Persons with Disabilities;
Amendment of the Commission's Rules Governing Hearing Aid Compatible Mobile
Handsets; Comment Sought on 2010 Review of hearing Aid Compatibility Regulations
FCC Docket Nos. CG 13-46 and WT Docket Nos. 07-250 and 10-254

Dear Ms. Dortch:

On Friday, January 13, 2017, Lise Hamlin, Hearing Loss Association of America, Linda Kozma-Spytek, Gallaudet/DHH Technology RERC, Dr. Christian Vogler, Gallaudet/DHH Technology RERC, Zainab Alkebsi, National Association of the Deaf, David Bahar, Communication Service for the Deaf, and Blake Reid, counsel to Telecommunications for the Deaf and Hard of Hearing, Inc. (TDI) (collectively, "Consumer Groups") met with Karen Peltz Strauss, CGB, Robert Aldrich, CGB, Suzy Rosen Singleton, DRO, and Susan Bahr, DRO to review the above captioned item on circulation.

Consumer Groups noted the adoption of standards for volume control for wireless phones is a critical issue for consumers. An HLAA survey of consumers (filed with our 8/22/2016 ex parte), found that of 728 people surveyed, 44% reported that the volume was "comfortably loud" only half the time or less. In addition, we understand that two formulating groups, TIA TR-41.3.14 and ANSI C63.19, are discussing development of a volume control standard for wireless phones, so we see a natural path forward. However, without regulations in place we are concerned that the marketplace, which has not responded on its own for at least eight years, will continue to leave people with hearing loss behind.

We appreciate the opportunity to discuss this important issue with staff and look forward to working with the Commission and industry stakeholders to finalize this item.

Respectfully submitted,

/s/

Lise Hamlin



The Nation's Voice for People with Hearing Loss

cc (via email) Karen Peltz Strauss
Robert Aldrich
Suzy Rosen Singleton
Susan Bahr

Daudeline Meme
Brendan Carr
Erin McGrath