



October 12, 2017

Marlene H. Dortch
Office of the Secretary
Federal Communications Commission
445 12th Street, S.W., Room TW B-204
Washington, DC 20554

Re: Notification of Subscriber Transfer
CC Docket No. 00-257

Dear Ms. Dortch:

Pursuant to Section 64.1120(e) of the Commission's Rules, 47 C.F.R. § 64.1120(c), this letter provides notification of the upcoming transfer of certain Ohio long distance subscribers of Sycamore Telephone Company ("Sycamore")/Bright Long Distance ("BLD") to STC Long Distance ("STC"). STC will become the new provider for intrastate and interstate retail long distance service in Ohio. Sycamore certifies that it will provide advance subscriber notice in accordance with Section 64.1120(e)(3), 47 C.F.R. § 64.1120(e)(3), and that it will comply with the obligations specified in that notice and other statutory and Commission requirements that apply to the streamlined carrier change process.

Sycamore/BLD will provide at least 30 days advance notice that it will become the new provider of certain Ohio long distance services and will transfer BLD customers to STC unless the customer chooses another carrier before December 1, 2017 (when BLD customers will migrate to STC). The proposed transfer will affect all current Sycamore customers in Ohio, none of whom will experience any change to the terms and conditions of their services because of the transfer. The transfer is scheduled to occur upon the receipt of all necessary regulatory approvals.

The Customer Notice (attached to this filing) will advise affected customers that STC will become the default service provider unless the customer chooses another provider before December 1, 2017.

Please contact me with any questions.

Sincerely,

Rick Ekleberry
General Manager

(Customer Notification)

Dear Bright Long Distance Customer:

Your current long distance company, Bright Long Distance LTD (BLD) has agreed to transfer a portion of its customer base to Sycamore Telephone Company. Beginning on or after December 1, 2017, STC Long Distance (STC LD), a division of Sycamore Telephone Company (STC), will become your new domestic (US) long distance telecommunication service provider. The specific date of the transfer may differ depending upon when we receive the necessary Federal & State regulatory approvals. This transaction will not affect the service you currently receive. You will continue to receive services with the same rates, features, terms and conditions as you currently enjoy. Billing will continue to be provided by STC just as it has been. In the event that changes are made to your service, you will be notified by separate mailing or bill message at least thirty (30) days prior to the changes becoming effective. BLD will continue to provide your international long distance service and STC will continue to act as their agent for billing & collection as well as customer service. You will not incur any charges for the transfer of your long distance account to STC LD. All charges associated with that transfer will be borne by STC LD. Although you have the right to select the long distance carrier of your choice, we value your business and hope that STC LD may continue to serve you. If you choose another long distance provider, you will need to contact that carrier directly to arrange for the change prior to the transfer of your services to STC LD. You may also incur service initiation fees from that provider for establishing a new service account. If you have a preferred carrier freeze on your account it will be automatically lifted to implement the transfer to STC LD. You will need to contact STC LD or the long distance provider you selected to arrange for a new freeze. STC will be responsible for responding to any customer inquiries or complaints prior to and during the transfer of service from BLD to STC LD. Our toll free customer service number is 844-927-6012 (or 419-927-6012), which will remain the same after your services are transferred. We welcome you to STC LD and look forward to providing the same high quality service to which you have grown accustomed with BLD.