SP Name: Charter Fiberlink CCO, LLC

SPIN/498 ID: 143027625

Darlene Johnston

314.858.3562

13545 Barrett Parkway Suite 200 Ballwin, MO 63021

[Darlene.Johnston@charter.com](mailto:Darlene.Johnston@charter.com)

I was unable to approve the invoice # 1000032972.  This HCP is still currently receiving service from Charter Fiberlink CCO, LLC and has not had a last day of service yet.  I attempted to approve the invoice on 12/28/17 and was given an error the deadline has passed however this is an Evergreen FRN and their last date to invoice should not have been until 12/30/17.   I was told by RHC assist to submit an appeal in order to re-open the invoice so I can approve it and the HCP may receive their funding they were approved for.

SPIN 143027625

Invoice # 1000032972

FRN 15768411

FY 2016

Funding amount $6,971.77

HCP Name St. Joseph

HCP # 12707

4076_Spect_Business_Email_Signature_EntSol_JC

**Darlene Johnston** | Government Subsidized Programs Spec | 314.858.3562

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