OMB Approval
3060-0819

Annual Lifeline Eligible Telecommunications Carrier Certification Form
All carriers must complete all or portions of all sections
Form must be submitted to USAC and filed with the Federal Communications Commission

IMPORTANT: PLEASE READ INSTRUCTIONS FIRST

Deadline: January 31st (Annually)

401711
Study Area Code (SAC)

143002267
Service Provider Identification Number (SPIN)

(*An Eligible Telecommunications Carrier (ETC) must provide a certification form for **each SAC** through which it provides Lifeline service*).

2016
Recertification Year

AR
State

CenturyTel of Mountain Home Inc.
ETC Name

CenturyLink
DBA, Marketing, or Other Branding Name
(If same as ETC name, list "N/A" Do not leave blank)

CenturyLink
Holding Company Name
(If same as ETC name, list "N/A" Do not leave blank)

Does the reporting company have affiliated ETCs? Yes ☐ No ☐

Provide a list of all ETCs that are affiliated with the reporting ETC, using page 4 and additional sheets if necessary. Affiliation shall be determined in accordance with Section 3(2) of the Communications Act. That Section defines "affiliate" as "a person that (directly or indirectly) owns or controls, is owned or controlled by, or is under common ownership or control with, another person." 47 U.S.C. § 153(2). See also 47 C.F.R. § 76.1200.

Affiliated ETC's SAC	Affiliated ETC's Name
-- See attached worksheet --	

For purposes of this filing, an officer is an occupant of a position listed in the article of incorporation, articles of formation, or other similar legal document. An officer is a person who occupies a position specified in the corporate by-laws (or partnership agreement), and would typically be president, vice president for operations, vice president for finance, comptroller, treasurer, or a comparable position. If the filer is a sole proprietorship, the owner must sign the certification.

Section 1: **Initial Certification** *All ETCs must complete this section*

I certify that the company listed above has certification procedures in place to:

A) Review income and program-based eligibility documentation prior to enrolling a consumer in the Lifeline program, and that, to the best of my knowledge, the company was presented with documentation of each consumer's household income and/or program-based eligibility prior to his or her enrollment in Lifeline; and/or

B) Confirm consumer eligibility by relying upon access to a state database and/or notice of eligibility from the state Lifeline administrator prior to enrolling a consumer in the Lifeline program.

I am an officer of the company named above. I am authorized to make this certification for the Study Area Code listed above.

Initial JMA

Section 2: Annual Recertification

Do not leave empty blocks. If an ETC has nothing to report in a block, enter a zero.

A	B	C	D	E = (A – B – C – D)
Number of subscribers claimed on February FCC Form 497 of current Form 555 calendar year *(February data month)*	**Number of lines claimed on February FCC Form 497 of current Form 555 calendar year provided to wireline resellers**	**Number of subscribers claimed on the February FCC Form 497 that were initially enrolled in the current Form 555 calendar year** *(These subscribers did not have Lifeline service prior to January 1 of the current 555 calendar year.)*	**Number of subscribers de-enrolled prior to recertification attempt by either the ETC, a state administrator, access to an eligibility database, or by USAC**	**Number of subscribers ETC is responsible for recertifying for current Form 555 calendar year**
109	0	0	16	93

Recertification Results:

F	G	H = (F-G)	I	J = (H+I)
Number of subscribers ETC contacted directly to recertify eligibility through attestation	**Number of subscribers responding to ETC contact**	**Number of non-responding subscribers**	**Number of subscribers responding that they are no longer eligible** *(This should be a subset of Block G.)*	**Number of subscribers de-enrolled or scheduled to be de-enrolled as a result of non-response or response of ineligibility from ETC recertification attempt**
0	0	0	0	0

K	L
Number of subscribers whose eligibility was reviewed by state administrator, ETC access to eligibility database, or by USAC	**Number of subscribers de-enrolled or scheduled to be de-enrolled as a result of finding of ineligibility by state administrator, ETC access to eligibility database, or USAC**
93	31

Note: *If any subscriber was reviewed by an ETC accessing a state database or by a state administrator and subsequently contacted directly by the ETC in an attempt to recertify eligibility, those subscribers should be listed in Blocks F through J as appropriate and not in Blocks K and L. As a result, all subscribers subject to recertification who were not de-enrolled prior to the recertification attempt must be accounted for in Block F or Block K.*

The total of Block F and Block K should equal the number reported in Block E.

Certification:

Based on the data entered above, initial the certification(s) below that apply. Both Certification A and B may apply depending on the recertification procedures in place for the SAC reporting on this form. If Certification C applies, neither Certification A nor B may apply.

A) I certify that the company listed above has procedures in place to recertify the continued eligibility of all of its Lifeline subscribers, and that, to the best of my knowledge, the company obtained signed certifications from all subscribers attesting to their continuing eligibility for Lifeline. Results are provided in the chart above in Blocks F through J. I am an officer of the company named above. I am authorized to make this certification for the SAC listed above.

Initial _____

AND/OR

B) I certify that the company listed above has procedures in place to recertify consumer eligibility by relying on: USAC. *(List database or name of administrator here)* Results are provided in the chart above in Blocks K through L. I am an officer of the company named above. I am authorized to make this certification for the SAC listed above.

Initial JMA

OR

C) I certify that my company did not claim federal low income support for any Lifeline subscribers for the February Form 497 data month for the current Form 555 calendar year. I am an officer of the company named above. I am authorized to make this certification for the SAC listed above.

Initial _____

Section 3: De-enroll Percentage

Using the data entered in Section 2, complete the chart below to find the percentage of subscribers de-enrolled for this ETC.

M = (F+K)	N = (J+L)	O = ((N ÷ M) * 100)
Number of subscribers that the ETC attempted to recertify directly or through a state administrator, ETC access to a state database, or by USAC (*This should equal the number reported in Block E)*	Number of subscribers de-enrolled or scheduled to be de-enrolled as a result of non-response or ineligibility	**Percentage of subscribers de-enrolled or scheduled to be de-enrolled as a result of ineligibility or non-response**
93	31	33.33%

Section 4: ETCs Subject to the Non-Usage Requirements

All ETCs must complete the appropriate check-box. ETCs that do not assess and collect a monthly fee from their Lifeline subscribers are subject to the non-usage requirements. ETCs subject to the non-usage requirements must indicate the number of subscribers de-enrolled by month in Section 4. ETCs that only assess a fee but do not collect such fees are subject to the non-usage requirements and must also indicate the number of subscribers de-enrolled by month.

Is the ETC subject to the non-usage requirements? Yes ☐ No ☒

If yes, record the number of subscribers de-enrolled for non-usage by month in Block Q below.

P	Q
Month	Subscribers De-Enrolled for Non-Usage
January	0
February	0
March	0
April	0
May	0
June	0
July	0
August	0
September	0
October	0
November	0
December	0
Total Subscribers	0

Signature Block

By signing below, I certify that the company listed above is in compliance with all federal Lifeline certification procedures. I am an officer of the company named above. I am authorized to make this certification for the Study Area Code (SAC) listed above.

Signed,

Certified Online
Signature of Officer

Jerry M. Allen, VP of Revenues
Printed Name and Title of Officer

Jerry.Allen@centurylink.com
Email Address of Officer

01/17/2017
Date

Pam Hankins
Person Completing This Certification Form

318-388-9174
Contact Phone Number

Affiliated ETCs

SAC	Name
160138	CenturyLink United Telphone Co. of New Jersey (FKA Em
170209	CenturyLink United Telephone Co. of Pennsylvania FKA E
190254	CenturyLink Central Telephone Co. of Virginia (FKA Emb
190567	CenturyLink United Telephone-Southeast Inc. (FKA Emba
210341	CenturyLink-Embarq Florida Inc. (FKA Embarq)
220356	CenturyLink Coastal Utilities Inc.
230470	CenturyLink Carolina Telephone and Telegraph Co FKA E
230471	CenturyLink Central Telephone Co.-North Carolina(FKA E
230485	CenturyLink MebTel Inc.
240506	CenturyLink United Telephone of the Carolinas-SC (FKA E
250298	CenturyLink Gulf Telephone Company
259788	CenturyLink CenturyTel of Alabama (Northern and Southe
259789	CenturyLink CenturyTel of Alabama (Northern and Southe
270423	CenturyLink CenturyTel of Central Louisiana LLC
270424	CenturyLink CenturyTel of Southeast Louisiana LLC
270427	CenturyLink CenturyTel of Chatham LLC
270431	CenturyLink CenturyTel of Northwest Louisiana Inc.
270434	CenturyLink CenturyTel of Evangeline LLC
270436	CenturyLink CenturyTel of North Louisana LLC
270439	CenturyLink CenturyTel of Ringgold LLC
270440	CenturyLink CenturyTel of East Louisiana LLC
270442	CenturyLink CenturyTel of Southwest Louisiana LLC
280458	CenturyLink CenturyTel of North Mississippi Inc.
290552	CenturyLink CenturyTel of Adamsville Inc.
290557	CenturyLink CenturyTel of Claiborne Inc.
290567	CenturyLink United Telephone-Southeast Inc. (FKA Emba
290574	CenturyLink CenturyTel of Ooltewah-Collegdale Inc.
300630	CenturyLink CenturyTel of Ohio Inc.
300661	CenturyLink United Telephone Co. of Ohio FKA Embarq
310671	CenturyLink CenturyTel of Midwest-Michigan Inc.
310689	CenturyLink CenturyTel of Upper Michigan Inc.
310702	CenturyLink CenturyTel of Michigan Inc.
310705	CenturyLink CenturyTel of Northern Michigan Inc.
320747	CenturyTel of Central Indiana Inc.
320801	CenturyLink CenturyTel of Odon Inc.
320832	CenturyLink United Telephone Co. of Indiana (FKA Emba
330841	CenturyLink CenturyTel of the Midwest-Wisconsin (North
330857	CenturyLink CenturyTel of the Midwest-Wisconsin (North
330877	CenturyLink CenturyTel of Fairwater-Brandon-Alto LLC
330884	CenturyLink CenturyTel of Forestville LLC
330895	CenturyLink CenturyTel of Wisconsin LLC
330898	CenturyLink CenturyTel of Laresen-Readfield LLC
330913	CenturyLink CenturyTel of Monroe County LLC
330922	CenturyLink CenturyTel of the Midwest-Wisconsin (North
330924	CenturyLink CenturyTel of the Midwest-Kendall LLC
330931	CenturyLink CenturyTel of Southern Wisconsin LLC
330934	CenturyLink CenturyTel of the Midwest-Wisconsin (North
330950	CenturyLink CenturyTel of Northwest Wisconsin LLC
330956	CenturyLink CenturyTel of Northern Wisconsin LLC
330959	CenturyLink CenturyTel of the Midwest-Wisconsin (North

Affiliated ETCs

SAC	Name
330970	CenturyLink CenturyTel of the Midwest-Wisconsin (Northv
331155	CenturyLink Telephone USA of Wisconsin, LLC
331159	CenturyLink CenturyTel of Central Wisconsin, LLC
341057	CenturyLink Gallatin River Communications, LLC
351126	CenturyLink CenturyTel of Chester, Inc.
351274	CenturyLink CenturyTel of Postville, Inc.
355141	CenturyLink Qwest Corporation
361445	CenturyLink CenturyTel of Minnesota, Inc.
361456	CenturyLink - Embarq Minnesota, Inc (FKA Embarq)
365142	CenturyLink Qwest Corporation
371595	CenturyLink United Telephone Co. of the West (FKA Emb
375143	CenturyLink Qwest Corporation
385144	CenturyLink Qwest Corporation
395145	CenturyLink Qwest Corporation
401142	CenturyTel of Northwest Arkansas, LLC
401143	CenturyTel of Northwest Arkansas, LLC
401144	CenturyTel of Central Arkansas, LLC
401705	CenturyLink CenturyTel of Arkansas, Inc.
401711	CenturyTel of Mountain Home, Inc.
401720	CenturyLink CenturyTel of Redfield, Inc.
401727	CenturyLink CenturyTel of South Arkansas, Inc.
411317	CenturyLink United Telephone Co-Eastern Kansas (FKA E
411842	CenturyLink United Telephone Co. - Kansas (FKA Embarq
411957	CenturyLink-Embarq Missouri, Inc (FKA Embarq)
421151	Spectra Communications Group, LLC d/b/a CenturyLink
421957	CenturyLink-Embarq Missouri, Inc (FKA Embarq)
429784	CenturyLink CenturyTel of Missouri, LLC
429785	CenturyLink CenturyTel of Missouri, LLC
429786	CenturyLink CenturyTel of Missouri, LLC
429787	CenturyLink CenturyTel of Missouri, LLC
442084	CenturyLink United Telephone Co of Texas, Inc. FKA Emb
442101	Century Link CenturyTel of Lake Dallas, Inc.
442114	CenturyLink Central Telephone Co. of Texas FKA Embarq
442117	CenturyLink CenturyTel of Port Aransas, Inc.
442140	CenturyLink CenturyTel of San Marcos, Inc.
455101	CenturyLink Qwest Corporation
462185	CenturyLink CenturyTel of Eagle, Inc.
462187	CenturyLink The El Paso County Telephone Company
462208	CenturyLink CenturyTel of Colorado, Inc.
465102	CenturyLink Qwest Corporation
472223	CenturyLink CenturyTel of the Gem State (Nevada)
472225	CenturyLink CenturyTel of Idaho, Inc.
475103	CenturyLink Qwest Corporation
475162	CenturyLink Qwest Corporation
482249	CenturyLink CenturyTel of Montana, Inc.
485104	CenturyLink Qwest Corporation
492274	CenturyLink CenturyTel of the Southwest (New Mexico)
495105	CenturyLink Qwest Corporation
505107	CenturyLink Qwest Corporation
511595	CenturyLink United Telephone Co. of the West (FKA Emb

Affiliated ETCs

SAC	Name
512299	CenturyLink CenturyTel of Wyoming, Inc.
515108	CenturyLink Qwest Corporation
522400	CenturyLink United Telephone Co of the Northwest(FKA E
522408	CenturyLink CenturyTel of Washington, Inc.
522410	CenturyLink CenturyTel of Cowiche, Inc.
525161	CenturyLink Qwest Corporation
532361	CenturyLink CenturyTel of Oregon, Inc., CenturyTel of Eas
532400	CenturyLink United Telephone Co of the Northwest(FKA E
535163	CenturyLink Qwest Corporation
552223	CenturyLink CenturyTel of the Gem State (Nevada)
552348	CenturyLink Central Telephone Co. of Nevada (FKA)