

[illegible]

[illegible]

	B. Subscribers de-enrolled prior to 12/31/2019
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[illegible]

o recertification attempts

C. Total number of subscribers ETC is responsible for re

[illegible]

D. Subscribers recertified through access to database by anniversary month

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[illegible]

[illegible]

[illegible]

[illegible]

[illegible]

L. St

[illegible]

O. Percent of subscribers due for recertification who were de-enrolled
(O = M / N * 100)

40.00%

#DIV/0!

#DIV/0!

#DIV/0!

#DIV/0!

#DIV/0!

#DIV/0!

#DIV/0!