

**ATILLA TINIC**  
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A visionary information technology executive in the telecommunications industry that has a proven track record of success in a career that spans over twenty years. Robust business and technical background has been demonstrated in the strategic areas of IT architecture, mergers and acquisitions, system engineering and data management. As well, highly successful in executing tactical efforts by leading diverse teams in system development, implementations, data migrations, operations, data analytics, audit functions, and cost containment.

## **WORK EXPERIENCE**

### **Level 3 Communications, Inc.**

2014 to PRESENT

#### **Chief Information Officer (CIO)**

Reports to the President and CEO and is a member of the company's executive team. Is responsible for providing vision, leadership, strategic planning, budget oversight, and management for all information technology-related initiatives, activities, and services for Level 3. This includes directing a team with over 800 global information technology professionals and an operating budget of \$190M per year. The global team is located in North America, Latin America (LATAM) and Europe (EMEA). Specific responsibilities include the following:

- Develop strategic vision and roadmap for target global IT architecture predicated on a service oriented architecture
- System design, development and support for Business Support Systems. This includes opportunity management, quoting, ordering, billing, portal, API's, mobility, and the corporate data warehouse
- System design, development and support for Operations Support Systems. This includes inventory, work management and access management
- Provide end to end systems analysis, development and delivery for corporate systems. This includes, finance and accounting, human resources and supply chain management
- Support and oversight of data center infrastructure, end user support, corporate applications, and application performance
- Global IT oversight for LATAM and EMEA

#### **Senior Vice President of IT**

Directs a team with over 400 global information technology professionals and an operating budget of \$70M per year. The global team is located in North America, Latin America (LATAM) and Europe (EMEA). The scope of responsibilities include system implementations and support for the following domains: sales, ordering, finance, human resources, billing, customer care, data management, portal, API's and mobile systems. Recent accomplishments include:

- Consolidated Customer Relationship Management (CRM) platform to single instance for North America. This effort was accomplished in four months and was a critical step in order to consolidate over 1000 sales professionals to a single solution for lead, account and opportunity management
- Integrated all target front office applications (includes: CRM, configure, price and quote tool, product catalog, contract generation, location management, account management, costing platform, capital platform, and target ordering platform)
- Migrated \$3.3B of annualized billing from three legacy billing platforms to target billing platform. One platform was based in Latin America. The three billing migrations were executed within fifteen month window

- Integrated target ordering platforms to billing with approximately 99% automated flow-through
- Consolidated two large scale enterprise resource planning (ERP) systems to target financial management platform. One ERP solution was from LATAM and the other was based in North America. The two ERP migrations were executed less than four months apart. Both programs enhanced supply chain automation in the target ERP.
- Consolidated to one global human resource and payroll platform
- Executed and continue to deliver on over ten concurrent product programs that support integration strategies as well as revenue growth efforts
- Consolidated customer portal in North America and EMEA so that the approximately 70K active users have a consistent and positive experience
- Advanced global products and systems into LATAM and EMEA, replacing regional platforms
- Implemented streamlined IT development processes in order to ensure more expeditious software and project delivery

**tw telecom Inc.**

2004 to 2014

#### **Vice President of IT**

Directed a team with over 150 information technology professionals and an operating budget of over \$30M per year in gross operating expense. The scope of responsibilities included platforms that supported sales, ordering, finance, human resources, billing, customer portal, and revenue assurance. Additional responsibilities included enterprise data management, revenue assurance and billing operations. Accomplishments included:

- Created the vision and plan for the internal development of sales, front office, ordering and billing applications. These platforms were instrumental in the company's continual revenue growth and market leading EBITDA performance
- Executed complete re-implementation of PeopleSoft ERP platform in order to restructure chart of accounts, upgrade platform and enable supply chain capabilities
- Led the IT side of all product initiatives, including customer self-service capabilities that allowed customers to manage aspects of their network services
- Pioneered the implementation and enhancements to customer electronic billing and payment solutions
- Implemented revenue assurance and data management platform for the company. This included multi-million dollar EBITDA benefits from revenue assurance efforts
- Successfully aided contract negotiations that resulted in millions of dollars in savings
- Developed various business intelligence solutions including marts and enhanced monitoring capabilities
- Recognized as Industry leader and key presenter in Telestrategies Revenue Assurance & Management conference as well as TM Forum

#### **Senior Director of IT**

Responsible for IT management of financial, human resources, billing and revenue assurance systems. A milestone accomplishment in this role was based on the acquisition and subsequent consolidation of another telecommunication company. In an eight month window the team fully consolidated all back office systems. These included the following:

- Six billing and mediation system conversions and consolidations
- Financial and human resource system conversion and consolidation
- Payroll system consolidation
- Consolidation of system product catalogs

## **American Management Systems, Inc. (AMS)**

2000 to 2004

### **Principal Consultant**

#### **Outsourcing**

Negotiated and managed an outsourcing arrangement on behalf of AMS to handle an order to bill function for a large competitive local exchange carrier (CLEC). The order to bill function ensured timeliness in customers billing process and expedited error resolution.

#### **Data Integrity**

Instituted three different AMS projects and teams through data integrity and clean up efforts for a large CLEC. These included the following activities:

#### **Data Conversion**

Executed two significant billing conversion projects for a large CLEC. They were the result of internal consolidation as well as M&A activity.

### **OTHER PROFESSIONAL EXPERIENCE**

Saville Systems PLC

1999 to 2000

Bell Canada & Bell Sygma

1994 to 1998

### **MEMBER OF THE BOARD OF DIRECTORS**

Universal Service Administration Corporation (USAC)

2015 to Current

### **EDUCATION**

UNIVERSITY OF WESTERN ONTARIO, LONDON, ONTARIO

Bachelor of Arts in Economics and Psychology

UNIVERSITY OF DENVER, DENVER, COLORADO

Masters of Applied Science in Information and Communication Technology

Concentration in Software Design and Programming