

Request for Waiver

Harris County Public Library – BEN 141227 – FY2017

January 30, 2019

Waiver request: CC Docket # 02-6
Form 471 #: 171000972
FRN #: 1799003154 and 1799003567
Funding year: 2017
Billed Entity Name: Harris County Public Library
BEN #: 141227

CONTACT INFORMATION:

Services Provider Name: **Phonoscope Inc.**
SPIN Number: 143008740
Contact person name: Mirian Chude
Contact person phone #: 832-615-7723
Contact E-mail: mchude@phonoscope.com

Reason for Request for Waiver:

We are respectfully requesting for invoice extension to allow phonoscope re-invoice the materially significant amount of \$155,520.00 for FRN # 1799003154 & 1799003567. We understand the FCC's guidelines on Invoice Deadline Extensions, but we feel that given internal issues described below this case warrants a waiver.

Harris County Public Library has paid their direct portion; however, we were unable to collect the remaining reimbursement from the SLD. Failure to invoice in a timely manner was due to the following. Phonoscope lost key personnel that understood all the procedures that needed to take place in order to properly receive reimbursement from the SLD in the invoicing time period. Once the systems & people were in place for Phonoscope to catch up on the USAC filings, an administrative change took place at Harris County Public Library. This caused Phonoscope to go through the invoicing process again and Phonoscope did not receive the worksheet certification signed by the IT Manager at Harris County Public Library in a timely manner, and as a result of this Phonoscope was unable to get full reimbursement before the invoicing period closed. Attached are the invoices and the customer service case record that correlates to the \$155,520.00 that Phonoscope is due.

Summary and Requested Action: We are requesting a waiver to allow the re-invoicing of \$155,520 for FRN 1799003154 and 1799003567. We appreciate your time and consideration.

Sincerely,

Mirian Chude
Accounting Analyst
mchude@phonoscope.com