

OCT 03 2017

STATE OF CALIFORNIA

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PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3298

September 29, 2017

Ms. Marlene H. Dortch
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Room TW-A325
Washington, DC 20554

DOCKET FILE COPY ORIGINAL

RE: California Application for TRS Recertification - CG DOCKET NO. 03-123

Dear Ms. Dortch,

Pursuant to section 225 of the Federal Communications Act, the California Public Utilities Commission (CPUC) respectfully submits the enclosed application for recertification of the CPUC's Telecommunications Relay (TRS) program for five years, beginning July 26, 2018. The CPUC also requests that the certification be issued under the name "California Relay Service," which is how the CPUC refers to the program as it is provided within the State of California.¹ The provider of CRS, Hamilton Relay, is under contract with the State of California to provide Telecommunications Relay Service, and has corporate offices located at 1001 12th Street, Aurora, NE 68818.

As is explained in considerable detail in the attached application, as well as in the supporting documents, CRS complies fully with all statutory and FCC requirements for TRS. The supporting documents for this application well exceed 1,000 pages. It is very difficult, if not impossible, to submit such a large quantity of material through the FCC's Electronic Comment Filing System (ECFS). Accordingly, we will submit the supporting documents to the FCC on a compact disc (CD), which will be sent separately by overnight mail. Here we are submitting electronically this cover letter, the application itself, and a document showing the contents of the CD that will be sent separately.

If you have any questions about this submission, please feel free to contact me at 415.703.1319 or by e-mail at helen.mickiewicz@cpuc.ca.gov. Alternatively, the FCC

¹ See also, Public Notice DA 17-697, released: July 19, 2017.

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may contact Dixie Ziegler of Hamilton Relay at 800-618-4781 V/TTY. Thank you for your attention to this matter.

Sincerely,

/s/ Helen M. Mickiewicz

Helen M. Mickiewicz
Assistant General Counsel

HMM:mal

The CD included in this package contains the following –

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1. CG Docket No. 03-123 California TRS Recertification Application
2. FCC Public Notice DA-17-697A1
3. Attachment A 2015-2016 DDTP Annual Report
4. Attachment B CRS4_RFP_14PS4006_March 2015
5. Attachment C Hamilton's Response to Technical Requirements 2015
6. Attachment D-1 California CapTel Brochure
7. Attachment D-2 CRS General Brochure
8. Attachment D-3 CRS_STS Card
9. Attachment D-4 CRS VA STS flyer
10. Attachment D-5 CRS_STS Card Spanish
11. Attachment D-6 STS_StarterKit
12. Attachment E DDTP & Hamilton Web Sites

DOCKET NO. 03-123

Attachment A

DOCUMENT OFF-LINE

This page has been substituted for one of the following:

- o This filing contains confidential information (Not For Public Inspection)
- o An oversize page or document (such as a map) which was too large to be scanned into the ECFS system.
- o Microfilm, microform, certain photographs or videotape.
- ~~o Other materials which, for one reason or another, could not be scanned into the ECFS system.~~

The actual document, page(s) or materials may be reviewed by contacting an Information Technician at the FCC Reference Information Center, at 445 12th Street, SW, Washington, DC, Room CY-A257. Please note the applicable docket or rulemaking number, document type and any other relevant information about the document in order to ensure speedy retrieval by the Information Technician.

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