 Information Systems

2500 South State 385-646-4260

Salt Lake City, UT 84115 fax 385-646-4266 \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

11/16/2017

Russell Stauffer

Granite School District

(385) 646-7049

rstauffer@graniteschools.org

USAC (PIA/PQA) is broken. Working with USAC in securing Category 2 funding has been very disheartening. Currently our district has pending funding commitments and appeals spanning across all previous C2 funding years. Funding has been denied for very simple clerical errors, like using the block 4 entity name of “Youth in Custody” rather than “Salt Lake Observation and Assessment (YIC)”. Same address, same enrollment numbers, same everything. Entity eligibility is never the question to USC only the details of exactly how I made a clerical typing error is. USAC has repeatedly denied our district the use of FCC order (FCC 11-60). For over 3 years and more than 20 USAC requests for the same explanation, same documentation have created disarray with the C2 process. Please re-consider the use of vendors to manage the ERate process. Their processes and daily practices are clearly implemented to divert funding from schools and libraries to administrative overhead.