

The other party speaks directly to the CapTel user, with all of his words transcribed by a trained operator into text using voice-recognition technology.

The CapTel user speaks directly to the other party using a CapTel phone.

The CapTel user listens with her residual hearing and reads the conversation on the CapTel display screen

I'll lay a bunch of us are going to the movies on Saturday night. Do you want to go? Great I'll pick you up at 7:00

Son speaks to his mother while the relay operator listens.

Mother speaks to her son directly.

The relay operator types everything the son says.

The mother reads on a TTY screen what her son speaks.

Other Relay Features

Deaf-blind relay users' emergency services

711 or 800-852-2233

Deaf-blind relay users often use TTYs equipped with TeleBraille. Specially-trained relay operators are familiar with deaf-blind users' needs, and can provide effective solutions for their calling needs.

Spanish-speaking relay users' emergency services

711 or 800-582-2544

TTY users can type in Spanish and have the conversations relayed in Spanish or English. TTY users can also request Spanish-to-English or English-to-Spanish translation.

TTY users using a TTY payphone

TTY users using a TTY payphone can use Mississippi Relay to assist in connecting calls.

900-230-9191

Relay users can dial a separate toll-free 900 number to connect with Mississippi Relay. A relay operator will then dial the requested outbound 900 service number. The caller is responsible for direct billing.

Mississippi Relay will relay Directory Assistance (DA) calls

Mississippi Relay will relay Directory Assistance (DA) calls between TTY users and a DA operator. After obtaining the number, the caller may choose to place the call through Mississippi Relay or dial directly using a TTY.

Mississippi Relay will relay international calls

605-224-1837

Mississippi Relay allows callers to place and receive calls to and from anywhere in the world in English or Spanish.

Dial 911

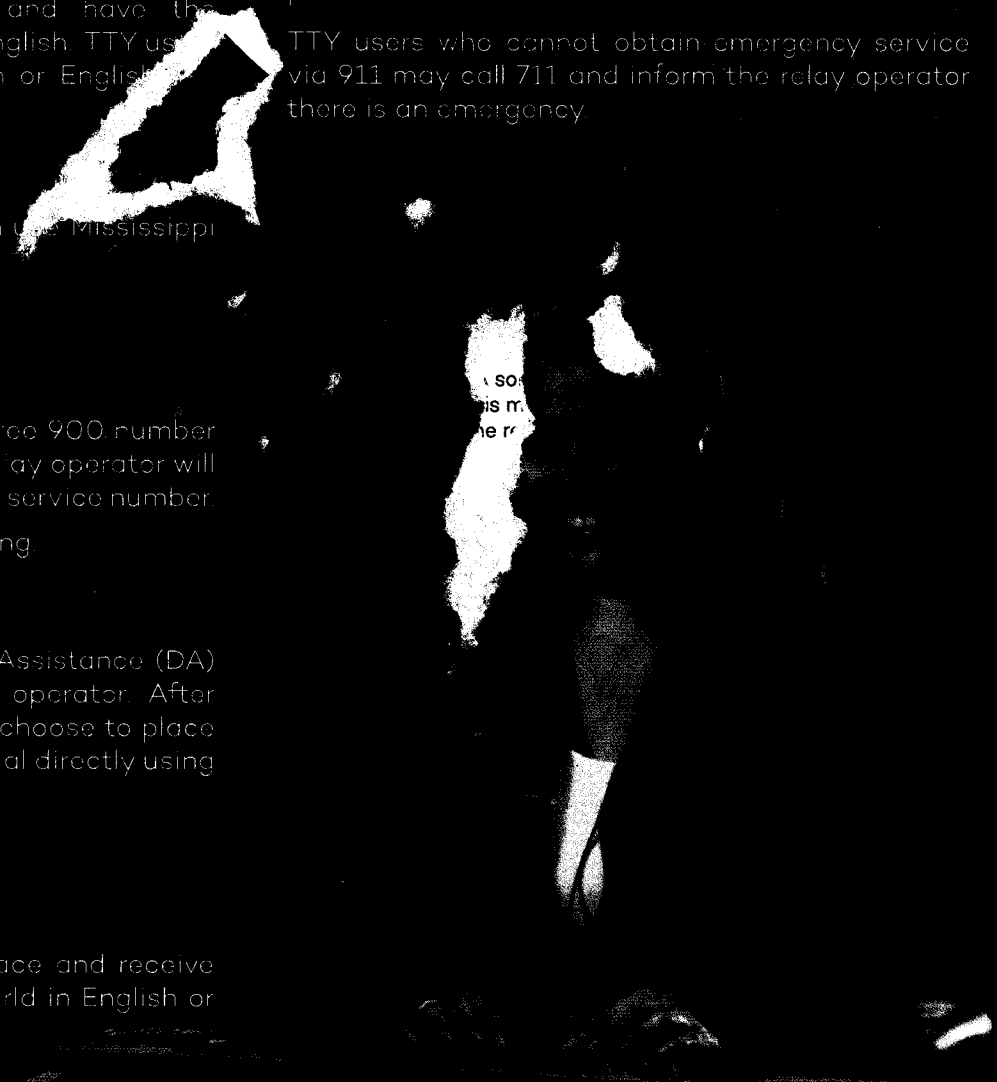
Emergency services

711 is an emergency number.

In case of an emergency, relay users should call the TTY-equipped 911 center or emergency services center in their communities.

NOTE: Mississippi Relay can process emergency calls, but it may take longer for the call to be processed.

TTY users who cannot obtain emergency service via 911 may call 711 and inform the relay operator there is an emergency.



Customer Profile

Customer profiles make relay services better for you.

The Customer Profile feature allows relay service users to submit their preferences, such as:

- Frequently dialed numbers
- Emergency numbers
- Customer notes

Relay callers have the flexibility of updating their preferences at any time by going to or requesting a form through customer service.

The contact information is found on the back of this booklet.

Mississippi Relay Customer Profile

For more information: www.mississippirelay.com/profile



The Customer Profile form allows those of you who access relay through a toll-free number to submit your preferences. You will have the flexibility of updating your preferences as needed. Your information is confidential and secure. When completed, please return to:

Mississippi Relay Customer Service
P.O. Box 26520 • MS03945225-0A
Shreveport, MS 39201-0220
or fax to 877-877-5281

If you have questions or need assistance, contact Mississippi Relay Customer Service:
800-878-3777 (Voice/TTY)
800-878-4280 (Fax)
877-787-8888 (Speech-to-Speech)
866-635-6627 (Voice Carry-Over)
Sprint788Customer@sprint.com (Email)

Important Notice: Please Read Before Using the Customer Profile

Mississippi Relay Service offers a unique Customer Profile application designed for STS users. With Mississippi Relay's system, persons using STS users who have difficulty sharing telephone numbers can be automatically connected to the STS user at the STS user's registered location.

Go to www.mississippirelay.com.

After you enter your username and password, go to the menu bar and click STS Options.

For assistance, call STS Customer Support at 877-887-8888.

Your Personal Information

First Name: Last Name:
Address:
City: State: Zip:
Phone: Fax:
E-mail:

Emergency Contact Information (Fill in your Emergency Contact)

Name	Relationship	Phone Number
1	<input type="text"/>	<input type="text"/>
2	<input type="text"/>	<input type="text"/>
3	<input type="text"/>	<input type="text"/>
4	<input type="text"/>	<input type="text"/>
5	<input type="text"/>	<input type="text"/>

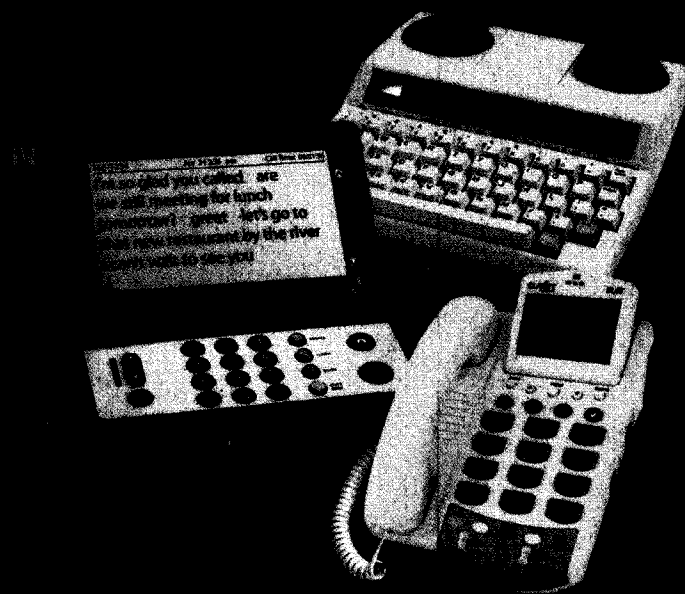
If you need to add more information, go to the additional information option on page 1.

Mississippi Relay Equipment Distribution Program

The Mississippi Relay Equipment Distribution Program (MREDP), established by Sprint Relay with approval from the Mississippi Public Service Commission, provides equal access telephone and emergency services for Deaf and Hard of Hearing individuals. Distributed equipment includes:

- Amplified telephone
- CapTel phone
- TTY
- Specialized phone for speech disabled individuals
- Visual alert systems

To qualify for the program, an applicant must submit a signed MREDP application with proof of hearing status, income, residency and telecommunications use.



For questions or feedback, contact us!



MississippiRelay.com

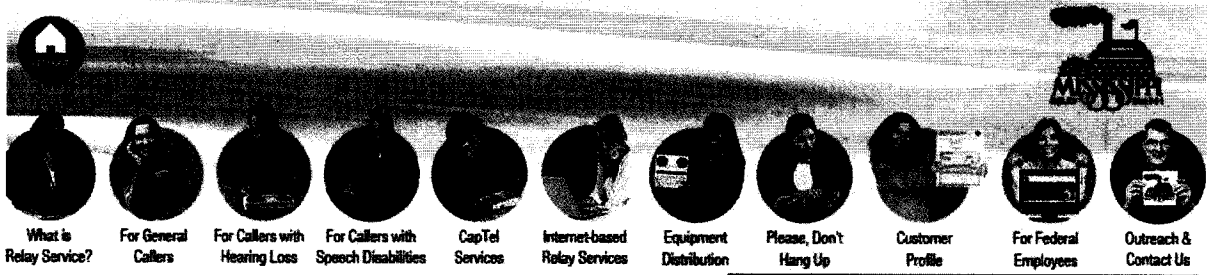
- 800-676-3777 (TTY/Voice)
- 800-676-4290 (Español)
- 877-787-1989 (Speech-to-Speech only)
- 866-931-9027 (Voice Carry-Over only)
- 877-877-3291 (Fax)
- Sprint.TRSCustServ@sprint.com (Email)
- mississippirelay.com (Website)

- 888-269-7477 (CapTel/TTY/Voice)
- 866-670-9134 (Español)
- 608-204-6167 (Fax)
- captel@captel.com (Email)

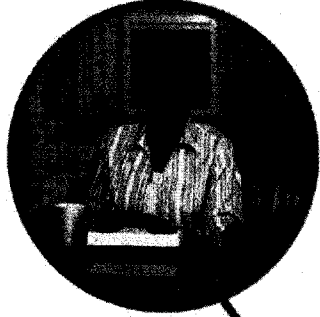
- 460 Briarwood Drive
Suite 400
Jackson, Mississippi 39206

- 601-936-5012 (Voice)
- 601-709-4624 (TTY)
- 601-709-4625 (Fax)
- msrelay@sprint.com (Email)
- mississippirelay.com/edp (Website)

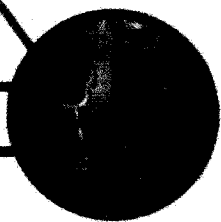




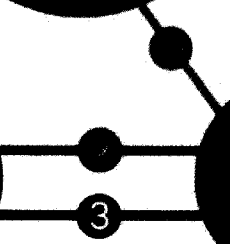
TTY User



Voice User



Relay Operator



HOW DOES TTY TO VOICE RELAY WORK??

When a TTY user calls a business, the relay operator will answer the call and speak to the business owner. The relay operator will then relay the message to the TTY user. The relay operator will also relay the message to the TTY user if the business owner is unable to answer the call.

When a TTY user calls a business, the relay operator will answer the call and speak to the business owner. The relay operator will then relay the message to the TTY user. The relay operator will also relay the message to the TTY user if the business owner is unable to answer the call.



Mississippi Relay
@MississippiRelay711

Home

Posts

Reviews

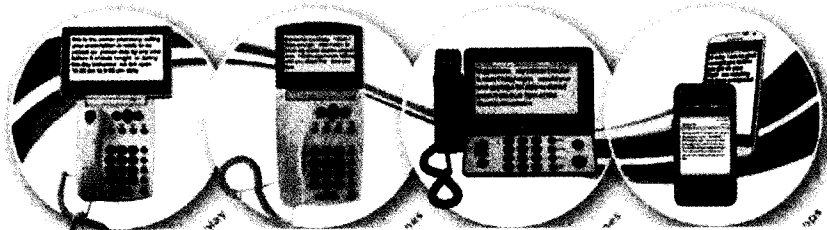
Photos

About

Community

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Captioned Telephones that fit your lifestyle.



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[Suggest Edit](#)

CONTACT INFO

Call 601-936-5012

@MississippiRelay711

Send Message

msrelay@sprint.com

http://www.mississippirelay.com

MORE INFO

STORY

Mississippi Relay is a free service that provides full telephone accessibility to people who are deaf, hard-of-hearing, deaf-blind, and speech-disabled. This service allows text-telephone (TTY) users to communicate with standard telephone users through specially trained relay operators.

Calls can be made anywhere in the world, 24 hours a day, 365 days a year with no restrictions on the number, l...

Document 1 of 7

Source:

Mississippi Code/TITLE 77 PUBLIC UTILITIES AND CARRIERS/CHAPTER 3 REGULATION OF PUBLIC UTILITIES/ARTICLE 11. DUAL PARTY RELAY SYSTEM TO PROVIDE TELECOMMUNICATIONS DEVICES FOR THE DEAF AND HEARING OR SPEECH IMPAIRED

ARTICLE 11.

DUAL PARTY RELAY SYSTEM TO PROVIDE TELECOMMUNICATIONS DEVICES FOR THE DEAF AND HEARING OR SPEECH IMPAIRED

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Document 2 of 7

Source:

Mississippi Code/TITLE 77 PUBLIC UTILITIES AND CARRIERS/CHAPTER 3 REGULATION OF PUBLIC UTILITIES/ARTICLE 11. DUAL PARTY RELAY SYSTEM TO PROVIDE TELECOMMUNICATIONS DEVICES FOR THE DEAF AND HEARING OR SPEECH IMPAIRED/§ 77-3-501. Legislative findings.

§ 77-3-501. Legislative findings.

The Legislature of the State of Mississippi finds:

(a) That telephone service provides a rapid and essential communications link among the general public and with essential offices and organizations such as police, fire and medical facilities;

(b) That all persons should have basic telephone service available to them at a fair and equitable

(c) That a significant portion of Mississippi's hearing and speech impaired population have profound disabilities which render normal telephone equipment useless without additional specialized devices; and

(d) That there exists a need for a program whereby access to basic telephone service for hearing and speech impaired persons is equal in cost to the amount paid by other telephone customers.

Sources: Laws, 1990, ch. 321, § 1, eff from and after passage (approved March 12, 1990).

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Source:

Mississippi Code/TITLE 77 PUBLIC UTILITIES AND CARRIERS/CHAPTER 3 REGULATION OF PUBLIC UTILITIES/ARTICLE 11. DUAL PARTY RELAY SYSTEM TO PROVIDE TELECOMMUNICATIONS DEVICES

FOR THE DEAF AND HEARING OR SPEECH IMPAIRED/§ 77-3-503. Definitions.

§ 77-3-503. Definitions.

The following terms and phrases when used in this article shall have the following meaning ascribed to them, except where the context clearly indicates a different meaning:

- (a) "Deaf person" means an individual who is unable to hear and understand oral communication, with or without the assistance of amplification devices.
- (b) "Dual party relay system" means a procedure whereby a deaf, hearing or speech impaired TDD user can communicate with an intermediary party, who then orally relays the first party's message or request to a third party, or vice versa.
- (c) "Exchange access facility" means the access from a particular telephone subscriber's premise to the telephone system of a local exchange telephone company. Exchange access facilities include local exchange company provided access lines, private branch exchange trunks and centrex network access registers, all as defined by tariffs of telephone companies as approved by the commission.
- (d) "Hard of hearing person" means an individual who has suffered a permanent hearing loss which is severe enough to necessitate the use of amplification devices to hear oral communication.
- (e) "Hearing impaired person" means a person who is deaf or hard of hearing.
- (f) "Ring signaling device" means a mechanism such as a flashing light which visually indicates that a communication is being received through a telephone line. This phrase also means a mechanism such as adjustable volume ringers and buzzers which audibly and loudly indicate an incoming telephone communication.
- (g) "Speech impaired person" means an individual who has suffered a loss of oral communication ability which prohibits normal usage of a standard telephone handset.
- (h) "Telecommunications device" or "telecommunications device for the deaf, hearing or speech impaired" or "TDD" means a keyboard mechanism attached to or in place of a standard telephone by some coupling device used to transmit or receive signals through telephone lines.
- (i) "Telephone company" means every corporation, company, association, joint stock association, partnership, and person and their lessees, trustees or receivers appointed by any court whatsoever, and every city or town owning, operating or managing any telephone line or part of a telephone line used in the conduct of the business of affording telephonic communication service for hire within this state.
- (j) "Telephone line" includes conduits, ducts, poles, wires, cables, crossarms, receivers, transmitters, instruments, machines, appliances, instrumentalities and all devices, including radio and other advancements of the art of telephony, real estate, easements, apparatus, property and routes used and operated to facilitate the business of affording telephonic communication services to the public for hire within this state.
- (k) "Trust fund" means the Dual Party Relay Service Trust Fund which is a specific trust to be created by the Public Service Commission and to be established, invested, managed and maintained for the exclusive purpose of fulfilling the provisions of this article according to Public Service Commission rules and regulations.

Sources: Laws, 1990, ch. 321, § 2, eff from and after passage (approved March 12, 1990).

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Source:

Mississippi Code/TITLE 77 PUBLIC UTILITIES AND CARRIERS/CHAPTER 3 REGULATION OF PUBLIC UTILITIES/ARTICLE 11. DUAL PARTY RELAY SYSTEM TO PROVIDE TELECOMMUNICATIONS DEVICES FOR THE DEAF AND HEARING OR SPEECH IMPAIRED/§ 77-3-505. Statewide program to provide telephone access to speech or hearing impaired persons; commission not liable for claims, actions, etc. arising out of program.

§ 77-3-505. Statewide program to provide telephone access to speech or hearing impaired persons; commission not liable for claims, actions, etc. arising out of program.

(1) The Mississippi Public Service Commission shall establish, implement, administer, regulate and promote a statewide program to provide telephone access to persons who are speech or hearing impaired.

(2) The program shall include but not be limited to:

(a) A statewide dual party relay service;

(b) The establishment of characteristics and performance standards for TDD ring signaling devices and volume control handsets;

(c) A single supplier statewide relay system to handle all intrastate TDD calls; and

(d) The promulgation of procedures, regulations, rules, guidelines and criteria to establish, implement, administer, regulate and promote all aspects of the dual party relay service and this article where not prohibited by law.

(3) The commission may use assistance from public agencies of the state and federal government or from private organizations and industry to accomplish the purposes of this article.

(4) The commission shall not be liable for any claims, actions, damages or causes of action, civil or criminal, arising out of or resulting from the establishment, participation in or operation of the Dual Party Relay System Service.

(5) The provider of the Dual Party Relay System Service, and the employees of the provider, shall not be liable for any claims, actions, damages or causes of action, civil or criminal, for:

(a) Maintaining the confidentiality of each relayed conversation;

(b) Relaying any message from one party to another in a relayed conversation; or

(c) Any error made in the transcription, transmission or transliteration of any message from one party to

another in a relayed conversation, except for errors resulting from gross negligence, intentional acts or willful misconduct.

Sources: Laws, 1990, ch. 321, § 3; Laws, 1991, ch. 485, § 1, eff from and after July 1,

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Source:

Mississippi Code/TITLE 77 PUBLIC UTILITIES AND CARRIERS/CHAPTER 3 REGULATION OF PUBLIC UTILITIES/ARTICLE 11. DUAL PARTY RELAY SYSTEM TO PROVIDE TELECOMMUNICATIONS DEVICES FOR THE DEAF AND HEARING OR SPEECH IMPAIRED/§ 77-3-507. Maintenance surcharge on local exchange access facilities; Dual Party Relay Service Trust Fund; source of funds; use of funds; charges for use of relay service.

§ 77-3-507. Maintenance surcharge on local exchange access facilities; Dual Party Relay Service Trust Fund; source of funds; use of funds; charges for use of relay service.

(1) The Public Service Commission may impose upon all local exchange telephone companies operating in the State of Mississippi a monthly relay service fee in an amount to be determined by the commission based upon the amount of funding necessary to accomplish the purposes of this article and to provide dual party telephone relay services on a continuous basis. Such fees shall be paid by the local exchange companies to the credit of the Dual Party Relay Service Trust Fund. The commission may authorize local exchange companies to recover relay service fees through a surcharge on their customers in the manner prescribed by the commission. The relay service fees remitted by the local exchange companies shall not be subject to any tax, fee or assessment, nor shall it be considered revenue of the local exchange companies. The Dual Party Relay Service Trust Fund shall be credited with all interest income and earnings of the fund. The fund shall be established, invested and managed for the exclusive purpose of fulfilling the provisions of this article according to rules and regulations established by the Public Service Commission.

(2) Monies in the fund shall also include any appropriations authorized by the Legislature, any available funds authorized by the Public Service Commission, grants from other governmental or private entities, and any contributions or donations received by the Public Service Commission for the dual party relay service. All monies in the Dual Party Relay Service Trust Fund shall be used solely for the administration and operation of a statewide program to provide telecommunications access to persons who are speech and hearing impaired or similarly impaired.

(3) The users of the relay service shall be charged for telephone services, without additional charges for the use of the relay service other than any surcharge which may be imposed upon them under this section. The calling or called party shall bear an expense for making intrastate nonlocal calls considered and approved by the Public Service Commission as being equitable in comparison with non-TDD or DPR service customers.

Sources: Laws, 1990, ch. 321, § 4; Laws, 1991, ch. 386, § 1; Laws, 1992, ch. 331, § 1, eff from and after passage (approved April 20, 1992).

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Source:

Mississippi Code/TITLE 77 PUBLIC UTILITIES AND CARRIERS/CHAPTER 3 REGULATION OF PUBLIC UTILITIES/ARTICLE 11. DUAL PARTY RELAY SYSTEM TO PROVIDE TELECOMMUNICATIONS DEVICES FOR THE DEAF AND HEARING OR SPEECH IMPAIRED/§ 77-3-509. Advisory committee on telecommunications services for hearing or speech impaired persons; members; terms; compensation.

§ 77-3-509. Advisory committee on telecommunications services for hearing or speech impaired persons; members; terms; compensation.

(1) On or before August 1, 1990, the Public Service Commission shall appoint an advisory committee to monitor the statewide telecommunications relay access service and advise and make recommendations to the Public Service Commission in pursuing services which meet the needs of the hearing or speech impaired and others similarly impaired in communicating with other users of telecommunications services.

(2) The advisory committee shall be composed of:

- (a) One (1) deaf person recommended by the Mississippi Association of the Deaf;
- (b) One (1) speech or hearing impaired person recommended by the Mississippi Association for Retired Persons;
- (c) One (1) person recommended by the Coalition of Citizens with Disabilities;
- (d) One (1) representative of telecommunications utilities chosen from a list of candidates provided by the Mississippi/Alabama Telephone Association;
- (e) One (1) representative of the Mississippi Speech and Hearing Association;
- (f) One (1) representative of the Veterans Administration;
- (g) One (1) representative from Vocational Rehabilitation Deaf Services;
- (h) One (1) hearing impaired representative of the Mississippi School for the Deaf;
- (i) Two (2) representatives chosen from the Public Service Commission's staff and employees;
- (j) One (1) person appointed by the Speaker of the House of Representatives;
- (k) One (1) person appointed by the Lieutenant Governor of the Senate;
- (l) One (1) representative from the provider of the DPR service; and
- (m) Three (3) "at large" individuals who have particular skills, knowledge, experience or ability but who are not necessarily speech or hearing impaired or otherwise affiliated with an organization serving the speech or hearing impaired.

The commission, in its discretion, may name a successor or similar organization to be represented on the committee if an organization or agency named in this subsection ceases to exist.

(3) The committee shall be appointed based on candidate names submitted by the recommending agency or organization. Each member of the advisory committee shall serve for a term of two (2) years. A member whose term has expired shall continue to serve until a qualified replacement is appointed. The members of the advisory committee shall serve without compensation but shall be entitled to reimbursement for travel and expenses incurred in the performance of their official duties and per diem, which shall be paid out of the trust fund on the same basis established for state employees.

Sources: Laws, 1990, ch. 321, § 5; Laws, 2000, ch. 520, § 1, eff from and after passage (approved Apr. 30, 2000.)

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Source:

Mississippi Code/TITLE 77 PUBLIC UTILITIES AND CARRIERS/CHAPTER 3 REGULATION OF PUBLIC UTILITIES/ARTICLE 11. DUAL PARTY RELAY SYSTEM TO PROVIDE TELECOMMUNICATIONS DEVICES FOR THE DEAF AND HEARING OR SPEECH IMPAIRED/§ 77-3-511. Commission to implement relay service within one year; report to Legislature.

§ 77-3-511. Commission to implement relay service within one year; report to Legislature.

(1) The Public Service Commission shall commit all acts necessary to implement a dual party relay service in as expeditious a manner as possible not exceeding one (1) year from the date of passage of this article.

(2) The Public Service Commission shall report to the Legislature on or before January 1, 1991, the status and conditions of the dual party relay service and other aspects of the programs specified in this article.

Sources: Laws, 1990, ch. 321, § 6, eff from and after passage (approved March 12, 1990).

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Appendix K: FCC's 2013 TRS Recertification Approving Mississippi



PUBLIC NOTICE

Federal Communications Commission

445 12th Street, S.W.
Washington, D.C. 20554

News Media Information 202-418-0500 Internet: <http://www.fcc.gov>
TTY: 1-888-835-5322

DA 13-1530

Released: July 8, 2013

NOTICE OF CERTIFICATION OF STATE TELECOMMUNICATIONS RELAY SERVICES (TRS) PROGRAMS CG DOCKET NO. 03-123

The Federal Communications Commission's (FCC or Commission) Consumer and Governmental Affairs Bureau (Bureau) hereby grants certification to the state telecommunication relay services (TRS) programs listed below,¹ pursuant to Title IV of the Americans with Disabilities Act (ADA), 47 U.S.C. § 225(f)(2), and section 64.606(b) of the Commission's rules.² On the basis of the state applications received, the Bureau has determined that:

- (1) The TRS programs of the listed states meet or exceed all operational, technical, and functional minimum standards contained in section 64.604 of the Commission's rules;³
- (2) The TRS programs of the listed states make available adequate procedures and remedies for enforcing the requirements of their state programs;⁴ and
- (3) The TRS programs of the listed states in no way conflict with federal law.

The Bureau also has determined that, where applicable, the intrastate funding mechanisms of the listed states are labeled in a manner that promotes national understanding of TRS and does not offend the public, consistent with section 64.606(d) of the Commission's rules.⁵

Because the Commission may adopt changes to the rules governing relay programs, including state relay programs, the certification granted herein is conditioned on a demonstration of ongoing compliance with any additional new rules that are adopted by the Commission. The Commission will provide guidance to the states, as needed, to ensure compliance with such rule changes.

This certification, as conditioned herein, shall remain in effect for a five (5) year period, beginning July 26, 2013, and ending July 25, 2018, pursuant to 47 C.F.R. § 64.606(c). One year prior to the expiration of this certification, July 25, 2017, the states may apply for renewal of their TRS program

¹ For purposes of this proceeding, the term "state" refers to states, U.S. territories, and the District of Columbia, where applicable.

² 47 C.F.R. § 64.606(b).

³ 47 U.S.C. § 225(f)(2)(A); 47 C.F.R. § 64.604.

⁴ 47 U.S.C. § 225(f)(2)(B).

⁵ 47 C.F.R. § 64.606(d).

certification by filing documentation in accordance with the Commission's rules, pursuant to 47 C.F.R. §§ 64.606(a) and (b).

STATES APPROVED FOR CERTIFICATION

File No: TRS-46-12

Alabama Public Service Commission
State of Alabama

File No: TRS-47-12

Arkansas Deaf and Hearing Impaired
State of Arkansas

File No: TRS-32-12

California Public Utilities Commission
State of California

File No: TRS-48-12

Connecticut Department of Public Utility

File No: TRS-19-12

Department of Commerce
State of Alaska

File No: TRS-02-12

Commission for the Deaf and Hard of Hearing
State of Arizona

File No: TRS-23-12

Colorado Public Utilities Commission
State of Colorado

File No: TRS-35-12

Delaware Public Service Commission

State of Connecticut
File No: TRS-49-12
Public Service Commission
District of Columbia
File No: TRS-51-12
Georgia Public Service Commission
State of Georgia
File No: TRS-43-12
Idaho Public Service Commission
State of Idaho
File No: TRS-08-12
Indiana Telephone Relay Access Corporation
State of Indiana
File No: TRS-07-12
Kansas Relay Services, Inc.
State of Kansas
File No: TRS-13-12
Louisiana Relay Administration Board
State of Louisiana
File No: TRS-33-12
Telecommunications Access of Maryland
State of Maryland
File No: TRS-54-12
Michigan Public Service Commission
State of Michigan
File No: TRS-55-12
Mississippi Public Service Commission
State of Mississippi
File No: TRS-56-12
Telecommunications Access Program
State of Montana
File No: TRS-25-12
Relay Nevada
State of Nevada
File No: TRS-45-12
New Jersey Board of Utilities
State of New Jersey
File No: TRS-16-12
New York State Department of Public Service
State of New York
File No: TRS-12-12
Information Technology Department
State of North Dakota
File No: TRS-57-12
Oklahoma Telephone Association
State of Oklahoma
File No: TRS-58-12
Pennsylvania Bureau of Consumer Services
Commonwealth of Pennsylvania
File No: TRS-59-12
Division of Public Utilities and Carriers
State of Rhode Island
File No: TRS-11-12
South Carolina Office of Regulatory Staff
State of South Carolina
File No: TRS-20-12

State of Delaware
File No: TRS-50-12
Florida Public Service Commission
State of Florida
File No: TRS-22-12
Hawaii Public Utilities Commission
State of Hawaii
File No: TRS-10-12
Illinois Commerce Commission
State of Illinois
File No: TRS-03-12
Iowa Utilities Board
State of Iowa
File No: TRS-52-12
Kentucky Public Service Commission
Commonwealth of Kentucky
File No: TRS-53-12
Maine Public Utilities Commission
State of Maine
File No: TRS-34-12
Department of Telecommunications and Energy
Commonwealth of Massachusetts
File No: TRS-39-12
Minnesota Department of Commerce
State of Minnesota
File No: TRS-15-12
Missouri Public Service Commission
State of Missouri
File No: TRS-40-12
Nebraska Public Service Commission
State of Nebraska
File No: TRS-42-12
New Hampshire Public Service Commission
State of New Hampshire
File No: TRS-14-12
Commission for the Deaf and Hard of Hearing
State of New Mexico
File No: TRS-30-12
Department of Health and Human Service
State of North Carolina
File No: TRS-37-12
Public Utilities Commission of Ohio
State of Ohio
File No: TRS-36-12
Oregon Public Utilities Commission
State of Oregon
File No: TRS-28-12
Telecommunications Regulatory Board
Puerto Rico
File No: TRS-62-12
Micronesian Telecommunications Corporation
Saipan
File No: TRS-60-12
Department of Human Services
State of South Dakota
File No: TRS-17-12

Tennessee Regulatory Authority
State of Tennessee
File No: TRS-61-12
Virgin Islands Public Service Commission
U.S. Virgin Islands
File No: TRS-44-12
Vermont Department of Public Service
State of Vermont
File No: TRS-27-12
Office of the Deaf and Hard of Hearing
State of Washington
File No: TRS-01-12
Wisconsin Department of Administration
State of Wisconsin

Texas Public Utility Commission
State of Texas
File No: TRS-09-12
Public Service Commission
State of Utah
File No: TRS-04-12
Department for the Deaf and Hard of Hearing
Commonwealth of Virginia
File No: TRS-06-12
Public Service Commission of West Virginia
State of West Virginia
File No: TRS-18-12
Division of Vocational Rehabilitation
State of Wyoming

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To request materials in accessible formats for people with disabilities (Braille, large print, electronic files, audio format), send an e-mail to fcc504@fcc.gov or call the Consumer and Governmental Affairs Bureau at (202) 418-0530 (voice), (202) 418-0432 (TTY). This *Public Notice* can also be downloaded in Word and Portable Document Format (PDF) at <http://www.fcc.gov/encyclopedia/telecommunications-relay-services-trs>.

For further information regarding this *Public Notice*, contact Dana Wilson, Consumer and Governmental Affairs Bureau, Disabilities Rights Office, (202) 418-2247 (voice), or e-mail Dana.Wilson@fcc.gov.

- FCC -



Page 1 of 5
 Account Number [REDACTED]
 Billing Date Sep 4, 2017
 Web Site att.com

Monthly Statement

Bill-At-A-Glance

Previous Bill	329.45
Payment Received 8-21 Thank You!	329.45CR
Adjustments	.00
Balance	.00
Current Charges	345.06
Total Amount Due	\$345.06
Amount Due in Full by	Sep 24, 2017

Billing Summary

Online: att.com/myatt	Page	
Plans and Services	1	51.74
1 800 288-2020 PIN: 8680		
Repair Service:		
1 877 737-2478		
AT&T Long Distance Service	1	13.35
1 800 288-2020		
Internet Services	2	56.00
1 888 321-2375		
AT&T Wireless Services	2	223.97
1 800 288-2020		
Total Current Charges		345.06

News You Can Use Summary

- PREVENT DISCONNECT
 - ELECTRONIC PAYMENTS
 - ONLINE BILL SUPPORT
 - CUSTOMER SUPPORT
 - CARRIER INFORMATION
 - MOVING SOON?
 - MAKING PAYMENTS EASY
- See "News You Can Use" for additional information.

Save when you bundle your TV, Internet, Wireless and home phone services.

AT&T Benefits

• CALL US AND SAVE!

Looking to save money? We've got you covered. Call us at 800.475.1827 and we'll help you find the right bundle of DIRECTV, wireless and other services that fit your needs and budget. Or go to att.com/LookingForSavings

Plans and Services

Monthly Service - Sep 4 thru Oct 3

1. Complete Choice® Enhanced	38.00
Residential Line	
Three-Way Calling	
Call Forwarding	
Call Waiting ID	
Call Return	
Call Transfer	
Call Blocking	
Caller-ID Name-Number Delivery	
Anonymous Call Blocking	

Surcharges and Other Fees

Item	No.	Description	Quantity	
	2.	Cost Assessment Charge	1	.42
	3.	Federal Universal Service Fee	1	1.11
	4.	Federal Subscriber Line Charge	1	6.50
Total Surcharges and Other Fees				8.03

Government Fees and Taxes

Item	No.	Description	Quantity	
	5.	Federal Excise Tax		1.34
	6.	MS - State/Local Tax		3.22
	7.	Telecommunications Relay Svc	1	.10
	8.	Emergency 911 Service	1	1.00
	9.	MS Emergency Telecommunicator		.05
Total Government Fees and Taxes				5.71

Total Plans and Services 51.74

AT&T Long Distance Service

Monthly Service

Charges for 601 898-9714

Type of Service	Period	
10. Unlimited NW Call Plus 1 Monthly Fee	08/15-09/14	9.00

Local Services provided by AT&T Mississippi.

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE
STATE OF MISSISSIPPI**

DOCKET NUMBER: 1990-UA-156

IN RE: DUAL PARTY RELAY SERVICE MONTHLY MAINTENANCE SURCHARGE

AMENDED ORDER

THIS DAY, this cause came on before this Commission, upon its own motion, concerning the monthly maintenance surcharge collected by local exchange companies ("LECs") and competitive local exchange companies ("CLECs") from all residential and business local exchange access facilities and transferred to the Dual Party Relay Service Trust Fund ("the Fund") on a monthly basis. The Fund was established and is invested and managed for the exclusive purpose of fulfilling the provisions of Miss. Code Ann. § 77-3-501, et. seq., as amended ("the Statute"), as same relates to a statewide program to provide telephone access to persons who are speech and hearing impaired.

This Commission is authorized by the Statute to impose upon all LECs and CLECs operating in Mississippi a monthly surcharge in an amount to be determined by this Commission based upon the amount of funding necessary to fulfill the requirements of the Statute including the provision of Dual Party Relay Service. The Statute further requires LECs and CLECs to collect said surcharge from its customers and transfer said monies collected to the Fund.

Pursuant to its duty under the Statute, this Commission, by its Order dated March 15, 2007, in Docket Number 1990-UA-156, directed all LECs and CLECs operating in Mississippi to collect a three cent (\$0.03) monthly surcharge on each residential and business local exchange

line for which the Federal End User Common Line Charge is applicable, beginning June 1, 2007. The LECs and CLECs were further directed to transfer the surcharges collected to the Fund on a monthly basis.

This Commission has now been administering the Statute for twenty-two (22) years, and, following careful study, the Commission has determined that the goals established by the Statute including the provision of Dual Party Relay Service will be adequately met by increasing the monthly maintenance surcharge from three cents (\$0.03) to ten cents (\$0.10).

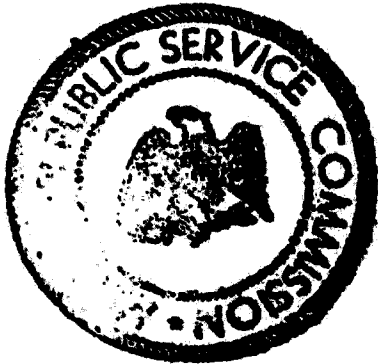
IT IS THEREFORE ORDERED that all LECs and CLECs operating in Mississippi are directed to impose and collect a monthly surcharge on all residential and business local exchange access lines to which the Federal End User Common Line Charge is applicable, in the amount of ten cents (\$0.10) each month per access line instead of three cents (\$0.03). The ten cents (\$0.10) surcharge shall be effective with all bills rendered on or after May 1, 2013, on a billing cycle basis. All LECs and CLECs in this state are directed to continue to transfer the surcharge funds so collected to the Dual Party Relay Services Trust Fund on a monthly basis.

This Order shall be deemed issued on the day it is served upon the parties herein by the Executive Secretary of this Commission who shall note the service date in the file of this Docket.


Chairman Leonard Bentz voted AY; Vice Chairman Lynn Posey voted AY; and Commissioner Brandon Presley voted AY.

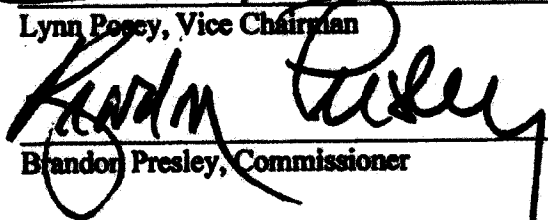
Dated this the 9th day of April, 2013.

MISSISSIPPI PUBLIC SERVICE COMMISSION

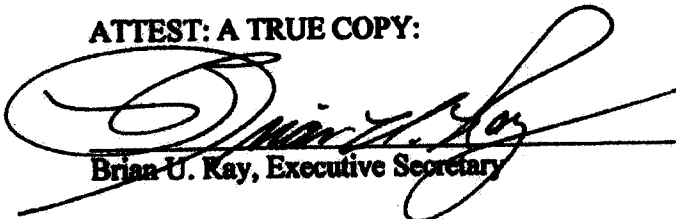



Leonard Bentz, Chairman


Lynn Posey, Vice Chairman


Brandon Presley, Commissioner

ATTEST: A TRUE COPY:


Brian U. Kay, Executive Secretary

This Order is effective the 9th day of April, 2013.

**FOURTH AMENDMENT TO
STATEWIDE TELECOMMUNICATIONS RELAY SERVICES
CONTRACT #CNMS062310-TRS**

This Fourth Amendment is made to the Statewide Telecommunications Relay Services Contract No. CNMS062310-TRS between SPRINT COMMUNICATIONS COMPANY, L.P. ("Sprint") and the MISSISSIPPI PUBLIC SERVICE COMMISSION ("Customer"), signed by Customer on August 3, 2010 and Sprint on July 22, 2010, as amended (the "Agreement").

The following modified and added terms and conditions are made a part of the Agreement effective on the last day this Amendment is signed by Sprint and Customer ("Fourth Amendment Effective Date").

Sprint and Customer agree as follows:

1. Pursuant to Section III ("Term") of the Agreement, the Parties agree to renew the Agreement for an additional three year period effective July 1, 2017 through June 30, 2020 ("Three-Year Renewal Term") at the same terms and conditions.
2. The Agreement is amended by deleting Section VII ("Compensation"), Subsection 7.0 in its entirety and replacing it to read as follows:

7.0 Sprint shall be compensated monthly by the State at a rate of \$1.05 per session minute ("Relay Rate") for the provision of relay service in Mississippi for the Three-Year Renewal Term of the Agreement. The Relay Rate excludes the monthly recurring charge for the Equipment Distribution Program and Outreach Program. CapTel shall be compensated at a rate of \$1.85 per session minute ("CapTel Rate") for the Three-Year Renewal Term of the Agreement. The Relay Rate and the CapTel Rate shall be firm for the Three-Year Renewal Term of this Agreement. Sprint reserves the right to negotiate with the State in good faith the Relay Rate and the CapTel Rate for any additional renewals beyond this Three-Year Renewal Term as outlined in Article III, Subsection 3.1.

3. The Agreement is amended by deleting Section VII ("Compensation"), Subsection 7.1.1 in its entirety and replacing it to read as follows:

- 7.1.1 Sprint shall be compensated by the State with a monthly recurring charge ("MRC") of \$17,000.00 during each month of the Three-Year Renewal Term of the Agreement. The MRC will include the following:
- \$125,000 Annual Outreach budget (Outreach Specialists, EDP Coordinator, public service announcements, marketing materials and sponsorships)
 - Up to twenty five (25) TRS and CapTel-related pieces of equipment per month
 - Up to ten (10) 3G wireless devices (or 4G devices when readily available)
 - Customer Care

Sprint reserves the right to negotiate with the State in good faith the MRC for any additional renewals beyond this Three-Year Renewal Term as outlined in Article III, Subsection 3.1.

4. All other terms and conditions in the Agreement, not amended above, will remain in effect. This Amendment and any information concerning its terms and conditions are Sprint's proprietary information. Alterations to this Amendment will not be valid unless accepted in writing by a Sprint officer or authorized designee. To become effective, this Amendment must be signed by a Customer representative; and signed by a Sprint officer or authorized designee.

MISSISSIPPI PUBLIC SERVICE COMMISSION

SPRINT COMMUNICATIONS COMPANY, L.P.

By: 
Authorized Signature

By: 
Authorized Signature

Name: Katherine Collier

Name: Michaela Clairmonte - Manager, Contract
Negotiations & Management

Date: 6/23/2017

Date: 6/27/2017

Address: 501 N. West St. Ste 201-A
Jackson, MS 39201

Address: 12502 Sunrise Valley Drive
Reston, VA 20196

Approved as to Legal Form
Sprint Law Dept. - DV - 6/23/17