



VIA ECFS

October 19, 2017

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, S.W.
Washington, DC 20554

Re: Hargray Telephone Company, Inc. Certification of Copper Retirement
WC Docket No. 17-190, Report No. NCD-2741

Hargray Telephone Company, Inc. (Hargray) respectfully files the enclosed Copper Retirement Certification in compliance with Section 51.332(d) of the Commission's rules (47 C.F.R. § 51.332(d)). This certification pertains to Hargray's July 17, 2017 Notice of Copper Retirements for the Hilton Head Plantation, Sea Pines and Palmetto Dunes areas of Hilton Head, South Carolina locations.

Sincerely,

Jean Thaxton
Sr. Regulatory Manager

Enclosures

Hargray TELEPHONE COMPANY, INC.
CERTIFICATION OF PUBLIC NOTICE OF COPPER RETIREMENT
NETWORK CHANGE UNDER RULE 51.332(d)

1. Hargray Telephone Company, Inc. (Hargray) proposed network changes will retire deteriorating copper facilities at locations within the Hilton Head Plantation, Palmetto Dunes and Sea Pines areas of Hilton Head, South Carolina. Customers at these locations will be migrated to fiber facilities.
2. On July 17, 2017, notice was filed with the Commission in compliance with Code of Federal Regulations Title 47 §51.332(b)(1).
3. On July 17, 2017, Hargray timely served a copy of its notice filed pursuant to §51.332(b)(2) upon each entity within the affected service area that directly interconnects with Hargray's network.
4. The name and address of each entity referred to in item 3., above, is provided at Attachment A.
5. On July 17, 2017, Hargray timely notified and submitted a copy of its public notice to the South Carolina Public Service Commission, to the Honorable Henry McMaster, Governor of South Carolina, and to the Secretary of Defense in compliance with §51.332(b)(4). No Tribal Nation is impacted by this copper retirement.
6. On October 18, 2017, Hargray timely served the notice to all non-consenting residential retail customers to whom notice is required by §51.332(b)(3). No non-residential customers are impacted by this copper retirement.
7. A copy of the customer notice required by §51.332(b)(3) is provided at Attachment B.
8. The notification requirements of §68.110(b) do not apply.
9. Hargray has complied with the good faith communication requirements of §51.332(g) and will continue to do so until implementation of the planned copper retirement is complete.
10. The Commission has assigned WC Docket No. 17-190 and Report No. NCD-2741 to Hargray's notice provided to the Commission pursuant to §51.332(b)(1).

I certify under penalty of perjury that, to the best of my knowledge, information, and belief, the foregoing is true and correct. Executed on October 19, 2017.



Jean Thaxton – Sr. Manager Regulatory
Hargray Telephone Company, Inc.
870 William Hilton Parkway, Building C
Post Office Box 5986
Hilton Head Island, SC 29938

ATTACHMENT A

**Interconnecting Carriers Notified Pursuant to
§51.332(b)(2)**

Time Warner Cable Information Services (South Carolina), LLC
60 Columbus Circle
New York, NY 10023

Sprint Communications Company, L.P.
Post Office Box 7954
Shawnee Mission, DC 66207-0954

MCImetro Access Transmission Services, LLC
Director-National Carrier Contracts & Initiatives
22001 Loudoun County Parkway, G2-3-614
Ashburn, VA 20147

Embarq
Director, Interconnection Management
9300 Metcalf
Mailstop: KSOPKB0402-4670
Overland Park, KS 66212

Cricket Communications, Inc.
10307 Pacific Center Ct
San Diego, CA 92121
Attn: Director of Interconnect

ATTACHMENT B

Retail Customers Notified

Pursuant to §51.332(b)(3)

NOTICE OF COPPER MIGRATION ACTION REQUIRED BEFORE JANUARY 19

October 18, 2017

Dear Valued Hargray Customer,

This is an important notice required by the Federal Communications Commission ("FCC") concerning your local telecommunications services. On or after **January 19, 2018**, Hargray will implement changes to the local network that delivers your telecommunications services. Specifically, services provided now over copper facilities will be transitioned to fiber-to-the-home facilities in Hargray's Hilton Head Plantation service area.

Once transitioned to the fiber facilities, copper facilities will no longer be available and will not be maintained. However, all of the services you currently receive will continue over the new fiber facilities. The new fiber facilities will allow Hargray to offer increased high speed data speed and other new features in addition to the services offered today.

Please contact us at **800.375.6207** or **lowcountry.broadband@htc.hargray.com** to speak to one of our locally based customer service representatives and schedule an appointment at your convenience - including nights and weekends as available.

It is important to note that this migration is **REQUIRED**. The installation process is simple and requires you to schedule an appointment, so please give us a call today if you have not already.

Please view the Frequently Asked Questions for additional information about the fiber upgrade at hargray.com/copper. If you have complaints or concerns that we are unable to address, you may also contact the Federal Communications Commission toll-free at 1.888.225.5322, or you may file a complaint at the FCC consumer complaint portal at consumercomplaints.fcc.gov/hc/en-us. You may also contact the South Carolina Public Service Commission Office of Regulatory Staff toll-free at 1.800.922.1531.

Thank you for being a loyal Hargray customer, we greatly appreciate your business.

Sincerely,



April Cooler
Director, Residential Sales

Call: **800.375.6207** or
Email: **lowcountry.broadband@htc.hargray.com**



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Once transitioned to the fiber facilities, copper facilities will no longer be available and will not be maintained. However, all of the services you currently receive will continue over the new fiber facilities. The new fiber facilities will allow Hargray to offer increased high speed data speed and other new features in addition to the services offered today.

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Once transitioned to the fiber facilities, copper facilities will no longer be available and will not be maintained. However, all of the services you currently receive will continue over the new fiber facilities. The new fiber facilities will allow Hargray to offer increased high speed data speed and other new features in addition to the services offered today.

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