

ROSCHA & ODNE LLP

ATTORNEYS AT LAW

CONCORD CENTER  
2300 CLAYTON ROAD – SUITE 500  
CONCORD, CALIFORNIA 94520  
www.ROLawGroup.com

TELEPHONE: (925) 602-1400

FACSIMILE: (925) 825-0143

February 2, 2017

Federal Communications Commission  
445 12<sup>th</sup> Street S.W.  
Washington, D.C., 20554

Re: **AT&T's Application to Discontinue VOIP Services  
WC Docket No. 17-21**

To Whom It May Concern:

We are a small business located in Concord, California and we currently utilize AT&T Voice DNA for Small Business Services. We have used these services since approximately October, 2011.

On or about January 10, 2017, we received a notice from AT&T regarding their intent to cease AT&T Voice DNA Services to our business, with the possible service discontinuance effective date of February 15, 2017. Although this notice is dated December 28, 2016, we did not receive it in our offices until January 10<sup>th</sup>. We also note for the record that this letter does not contain the docket number nor does it provide any website or e-mail addresses to get into contact with anyone at FCC or AT&T.

Since receipt of this notice, we have been attempting with due haste to locate replacement services from a variety of different telephone and internet service providers. These providers have either not gotten back to us or are just providing proposals for our review and consideration. Those that provide proposals have indicated that it would take 3-45 days from signing a contract to be able to pull wiring, supply equipment and get us up and running. All of this would be at our cost.

There is no possible way that we will have replacement phone service in place and providing service to us as of February 15, 2017. **In all likelihood, we will not have alternate service in place until at least April 5, 2017.**

**Accordingly, any approval from the FCC for service discontinuance of AT&T's Voice DNA Service must take into account these timelines, and AT&T must not be allowed to terminating service without first insuring that we, as well as other small business utilizing their Voice DNA services, have alternate service in place and running.** AT&T cannot be

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allowed to simply turn off our services without first ensuring that we have other services in place, as our small law firm business would dramatically suffer without phone and internet service in place.

We are moving forward with due diligence to effectively replace AT&T's services, but we respectfully request that the FCC carefully consider our comments and insure that AT&T does not discontinue service until we have alternate services in place. Further, we will be incurring costs we otherwise would not incur to replace our current services. Will the FCC obligate AT&T to reimburse us those costs of obtaining replacement services?

Respectfully Submitted,



NICHOLAS ROSCHA

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