January 2017

The Commission Secretary
Office of the Secretary
Federal Communications Commission
445 12th St. SW
Washington, DC 20554

Aloha FCC Commissioners,

Subject: Response to FCC orders on Sandwich Isles Communications, WC Docket No. 10-90

I am a subscriber to Sandwich Isles Communications (SIC) and am writing in support of their continuation as an "Incumbent Local Exchange Carrier" in order to receive high-cost universal service support. I understand Congress created this program specifically for situations like ours, because we live in an extremely remote area of Maui up on the side of a mountain. Our entire Kahikinui community is off the gird because we were awarded these lots from the Department of Hawaiian Homelands with no infrastructure. SIC is the only utility company that built infrastructure to serve us. Due to the geography and location of our community, no other telecommunications company will provide us service because it is not profitable for them to do so and it is extremely costly. Having reliable service is of utmost importance to us because we live far away from any emergency health care facility and public safety such as police and fire stations. We appreciate the critical service that SIC has provided and ask that you ensure that they continue to operate so that we may continue to receive uninterrupted service.

Mahalo,

Donna D. Sterling Signature

DONNA DEAN STERLING Print Name

LOT #41 NAWIN, Rd Address

Kahikinui, HI 96[illegible] Address

cc: Senator Brian Schatz
Senator Mazie Hirono
Representative Tulsi Gabbard
Representative Colleen Hanabusa
Governor David Ige
Chair Jobie MasagataniChair Randall Iwase
Senate President Ron Kouchi
House Speaker Joseph Souki