



Potomac Law Group, PLLC
1300 Pennsylvania Avenue, NW, Suite 700
Washington, D.C. 20004
Telephone: (202) 204-3005
Fax: (202) 318-7707

February 5, 2018

PUBLIC VERSION –
CONFIDENTIAL INFORMATION REMOVED

VIA ECFS AND HAND DELIVERY

Marlene Dortch
Secretary
Federal Communications Commission
445 12th Street SW
Washington, DC 20554

Re: *Notice of Ex Parte* – Telecommunications Relay Services and Speech-to-Speech
Services for Individuals with Hearing and Speech Disabilities, CG Docket No. 03-123

Dear Ms. Dortch:

On February 1, 2018, Erik Strand and Tony Garcia of MachineGenius, Inc. and the undersigned met with Karen Peltz Strauss, Deputy Bureau Chief of the Consumer and Government Affairs Bureau (“CGB”), Eliot Greenwald, Deputy Chief, Disability Rights Division of CGB and Michael Scott of the Consumer and Government Affairs Bureau, and David Schmidt of the Office of Managing Director, to discuss the use of automated speech recognition (“ASR”) and its applications in providing telecommunications relay services.

We also discussed MachineGenius’ pending Application to become certified as an IP CTS provider, and its merits as outlined in the Application itself.¹ As discussed in the Application, MachineGenius has developed its Olelo application to utilize ASR in place of Communications Assistants to generate call captions, resulting in lower costs and latency in delivery of the captioning of calls.

Mr. Strand presented information regarding functionality, technical implementation, delivery costs, availability, and goodness-of-fit of Olelo in the provision of IP CTS services. Mr.

¹ MachineGenius’ Application was filed in this docket on October 13, 2017.

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Strand and Mr. Garcia answered questions relating to scalability and accuracy relating to the use of ASR in delivering IP CTS services. Mr. Strand also presented slides related to the Olelo solution; because the slides contain commercially-sensitive non-public data that has not been disclosed in any public forum, the disclosure of which could cause substantial harm the Company's competitive position, we request that these slides be accorded confidential treatment pursuant to Section 0.459 of the Commission's Rules.² The non-public version of this Notice has been hand-delivered to the Commission.

Thank you for your assistance in this matter and please do not hesitate to contact me if you have any questions or concerns.

Respectfully submitted,

A handwritten signature in blue ink, reading "Katherine E. Barker Marshall".

Katherine Barker Marshall, Counsel to MachineGenius, Inc.

cc: Erik Strand, MachineGenius, Inc.
Tony Garcia, MachineGenius, Inc.
Karen Peltz Strauss, Deputy Bureau Chief,
Consumer and Government Affairs Bureau (Hand-Delivered)
Eliot Greenwald, Deputy Chief, Disability Rights Division of CGB (Hand-Delivered)
Michael Scott, Consumer and Government Affairs Bureau (Hand-Delivered)
David Schmidt, Office of Managing Director (Hand-Delivered)

² 47 C.F.R. §0.459.