

# **Craigville Telephone Company, Inc.**

## **STATEMENT OF CPNI COMPLIANCE**

*When referred to in the guidelines set forth below, "Company," "we," or "us" refers to and includes all employees, associates, and agents of Craigville Telephone Company, Inc.*

Craigville Telephone Company, Inc. (the "Company") has a duty to protect the confidential, Customer Proprietary Network Information ("CPNI") of our customers, other telecommunications carriers, and equipment manufacturers, and to ensure adherence with all requirements set forth in section 64.2001 *et seq* of FCC rules. **Therefore, the following guidelines shall be communicated too and followed by all employees and agents of the Company:**

CPNI is any information that relates to the quantity, technical configuration, type, destination, location, and amount of use of a telecommunications service subscribed to by any customer of a telecommunications carrier, and is made available to the carrier by the customer solely by virtue of the carrier-customer relationship. CPNI also includes information contained in customer bills pertaining to the telephone exchange service or telephone toll service received by a customer of a carrier.

- The CPNI of our customers, telecommunications carriers, and equipment manufacturers is protected by Federal law.
- CPNI which the Company obtains from another carrier for the purpose of providing a particular telecommunications service may be used only for the provision of that service, and may not be used for any otherwise unrelated marketing efforts.
- Individually identifiable CPNI that we obtain by providing a telecommunications service may be used, disclosed, or released ***only*** in the circumstances as set forth in the Company's CPNI Operating Guidelines.
- The release of any CPNI by sales personnel must be authorized by a supervisor.

**The Company takes seriously the protection of our customers' CPNI and in accordance with 47 C.F.R. § 64.2009 will be subject to disciplinary review for violation of the policies set forth above. Please contact your supervisor if you have questions or require additional information.**