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February 11, 2019

**Ex Parte**

Marlene H. Dortch  
Secretary  
Federal Communications Commission  
445 Twelfth Street, SW  
Washington, DC 20554

Re: *Reliability and Continuity of Communications Networks, Including Broadband Technology*, PS Docket No. 11-60; *Hurricane Michael Preparation and Response*, PS Docket No. 18-339

Dear Ms. Dortch:

On February 7, 2019, Richard K. Kildow (via teleconference), Chris Oberg and I of Verizon met with the following Public Safety and Homeland Security Bureau staff to discuss issues in the above proceedings: Jeffery Goldthorp, Austin Randozzo (via teleconference), Michael Connelly, Robert Finley, John Healy, and Ryan Hedgpeth.

Participants discussed Verizon's experience restoring wireless service in the Florida Panhandle area after Hurricane Michael, as described in our December 17, 2018 comments and November 26, 2018 letter in these proceedings. The discussion principally focused on Verizon's challenges in repairing and maintaining fiber backhaul in the hardest-hit areas in Florida, coordination with electric utilities, roaming arrangements in the storm's aftermath, and steps we are considering to address those issues going forward. The discussion was consistent with our prior filings. (See Verizon Comments in PS Docket No. 18-339, at 10-14, filed Dec. 17, 2018; and Letter from Robert Morse to Marlene Dortch in PS Docket No. 11-60, Response at 2-8, filed Nov. 26, 2018.)

Ms. Marlene H. Dortch

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This letter is being filed electronically pursuant to Section 1.1206 of the Commission's rules. Please contact me if you have any questions.

Sincerely,

A handwritten signature in blue ink that reads "Robert A. Morse". The signature is written in a cursive style with a large initial "R" and "M".

cc: Jeffery Goldthorp  
Austin Randozzo  
Michael Connelly  
Robert Finley  
John Healy  
Ryan Hedgpeth