



HARRIS, WILTSHIRE
& GRANNIS LLP

October 21, 2019

Via ECFS

Ms. Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

Re: *Ex Parte Letter in Support of Request for Extension of the At-Home Call Handling Pilot Program*, CG Docket Nos. 10-51 and 03-123

Dear Ms. Dortch:

On behalf of Sorenson Communications, LLC (“Sorenson”), we submit this letter in support of the Request for Extension of the At-Home Call Handling Pilot Program (the “Request”), submitted by CSDVRS, LLC d/b/a/ ZVRS (“ZVRS”) and Purple Communications, Inc. (“Purple”) in the above referenced dockets on October 18, 2019, to extend the limited waiver of the Pilot Program termination date until the pending rulemaking for at-home call handling becomes effective. Sorenson, which was granted a limited waiver to participate in the pilot program as previously extended,¹ views the Request as extending to all providers authorized to participate in the Pilot Program, and in any event requests that any extension apply to all pilot program participants. It submits this letter in support for all the reasons set forth in the Request. Please contact the undersigned with any questions.

Sincerely,

Randall W. Sifers
Counsel to Sorenson Communications, LLC

cc: Eliot Greenwald (via email)
Robert Aldrich (via email)

¹ *Structure and Practices of the Video Relay Service Program; Telecommunications Relay Services and Speech-to-Speech Services for Individuals with Hearing and Speech Disabilities*, CG Docket Nos. 10-51 and 03-123, Order, DA 19-360 (rel. Apr. 30, 2019).