

**Annual 64.2009(e) CPNI Certification for 2018  
covering the prior calendar year 2017**

1. Date filed: 02/09/2018
2. Name of company(s) covered by this certification: Red-Ban Communications LLC dba NextPhone
3. Form 499 Filer ID: 826053
4. Name of signatory: Rich Redman
5. Title of signatory: Vice President
6. Certification:

I, Rich Redman, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. See 47 CFR § 64.2001et seq

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements (including those mandating the adoption of CPNI procedures, training, safeguards, recordkeeping, and supervisory review) set forth in section 64.2001et seq. of the Commission's rules.

The company has not taken actions (i.e., proceedings instituted, or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year.

The company has not received customer complaints in the past year concerning the unauthorized release of CPNI. The company represents and warrants that the above certification is consistent with 47CFR § 1.17, which requires truthful and accurate statements to the Commission. The company also acknowledges that false statements and misrepresentations to the Commission are punishable under Title 18 of the U.S. Code and may subject it to enforcement action.

Signed \_\_\_\_\_  
Rich Redman, Vice President

Attachments:

Accompanying Statement explaining CPNI procedures



**STATEMENT  
Of  
Red-Ban Communications LLC  
dba NextPhone**

Red-Ban Communications has established operating procedures that ensure compliance with the Federal Communications Commission (FCC) regulations regarding the protection of Customer Proprietary Network Information (CPNI).

Red-Ban Communications has implemented a system whereby customers' directive regarding their CPNI can be determined prior to its release or use. Occasionally, when incidental discussions involving a customer's CPNI are conducted over a telephone line (rather by mail), the identity of the customer is verified by either account security passwords or by callback at their telephone number of record.

Red-Ban Communications continually educates and trains its employees regarding the appropriate treatment of CPNI. Employees receive yearly training on CPNI polies and its importance. This year, the training was provided by a reputable consulting firm utilizing a video training, followed by a quiz to ensure comprehension. Red-Ban Communications has established disciplinary procedures should an employee violate the CPNI procedures established by Red-Ban Communications.

We take CPNI seriously and it is our corporate culture to protect CPNI.

Singed   
Rich Redman, Vice President

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