

STATEMENT CONCERNING OPERATING PROCEDURES

Kentec Communications, Inc. (Carrier) has established procedures for its operations which ensure compliance with the rules of the Federal Communications Commission which govern the protection of customer proprietary network information (CPNI).

Carrier employs systems by means of which Carrier can establish the status of each customer's CPNI approval before Carrier uses that CPNI. Carrier trains its employees in the authorized use of CPNI and has established procedures for the disciplining of any employee which does not adhere to the Carrier's CPNI safeguard procedures.

Carrier retains a record of the sales and marketing campaigns of itself and its affiliates which use the CPNI of its customers. Carrier retains a record of each instance in which CPNI was disclosed or provided to third parties, or where third parties were provided with access to CPNI. Carrier's record includes a description of each sales or marketing campaign and the products or services that were offered as part of the campaign.

Carrier has established a supervisory review process regarding compliance with the Commission's CPNI rules for outbound marketing situations and carrier maintains a record of Carrier's compliance for a minimum of one year. Sales personnel are required to obtain supervisory approval of any proposed outbound marketing request.

CERTIFICATION

I, Richard Powell, hereby certify this 8th day of February 2019, that I am President and Owner of Kentec Communications, Inc. and that I have personal knowledge that Kentec Communications Inc. has established operating procedures that are adequate to assure compliance with the rules codified at 47 C.F.R. Sections 64.2001-2009 which regulate Customer Proprietary Network Information.



Richard Powell, President
Kentec Communications, Inc.