

TransWorld Network, Corp.

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February 13, 2018

Via Electronic Submission (ECFS)

Marlene H. Dortch  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, SW, Suite TW-A325  
Washington, DC 20554

Re: CPNI Compliance Certification Annual Filing  
EB Docket No. 06-36

Dear Ms. Dortch:

Pursuant to 47 C.F.R. §64.2009(e), TransWorld Network, Corp. ("TransWorld") hereby submits its 2018 Annual CPNI Certification covering the prior calendar year 2017.

Respectfully submitted,

Colin Wood  
Chief Executive Officer

Enclosure

**Annual 47 C.F.R. § 64.2009(e) CPNI Certification**

**EB Docket 06-36**

Annual 64.2009(e) CPNI Certification for **2018** covering the prior calendar year **2017**

Date filed: **FEBRUARY 13, 2018**

Name of company covered by this certification: **TRANSWORLD NETWORK, CORP.**

Form 499 Filer ID: **801255**

Name of signatory: **COLIN WOOD**

Title of signatory: **CEO**

I, **COLIN WOOD**, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. *See 47 C.F.R. § 64.2001 et seq.*


Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements (including those mandating the adoption of CPNI procedures, training, safeguards, recordkeeping, and supervisory review) set forth in section 64.2001 *et seq.* of the Commission's rules.

The company **has not** taken any actions (i.e. proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year.

The company **has not** received any customer complaints in the past year concerning the unauthorized release of CPNI.

The company represents and warrants that the above certification is consistent with 47 C.F.R. § 1.17, which requires truthful and accurate statements to the Commission. The company also acknowledges that false statements and misrepresentations to the Commission are punishable under Title 18 of the U.S. Code and may subject it to enforcement action.

Signed

  
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**Colin Wood, CEO**

**Attachments:** Accompanying Statement explaining CPNI procedures

# **TransWorld Network Corp.**

## **CPNI Statement**

February 2018

TransWorld Network Corp. ("TransWorld" or "Company") has implemented internal processes and procedures to ensure compliance with rules and orders of the Federal Communications Commission ("FCC") governing the use and protection of customer proprietary network information ("CPNI"). Specifically;

1. TransWorld maintains processes and procedures governing:
  - a. the use, disclosure, and access to CPNI consistent with the requirements of 47 C.F.R. § 64.2005;
  - b. customer approval of the use of CPNI, including opt-out and/or out-in processes, consistent with 47 C.F.R. § 64.2007; and
  - c. customer notice of the use of CPNI in accordance with 47 C.F.R. § 64.2008.

TransWorld's process and procedures achieve compliance by providing for the necessary and ongoing training and education of its employees with regards to CPNI, providing customer notifications as required, and performing periodic quality reviews to ensure adherence to policies.

2. TransWorld has established safeguards for the use of CPNI consistent with 47 C.F.R. §§ 64.2009 and 64.2010, which include, but are not limited to:
  - a. designating a compliance person to oversee the use of CPNI;
  - b. educating and training employees regarding the appropriate use of CPNI;
  - c. establishing a supervisory review process for addressing issues involving CPNI, including any violation of the CPNI rules;
  - d. maintaining records of the use of CPNI; and
  - e. notifying customers of changes in their account information.

3. TransWorld has established procedures for authenticating customers by telephone, online, or in-person prior to the disclosure or use of CPNI, consistent with 47 C.F.R. § 64.2010.

TransWorld's procedures achieve compliance by providing for the necessary and ongoing training and education of its employees with regards to its customer authentication policies and the performance of periodic quality reviews to ensure adherence to these policies.

4. TransWorld has established procedures to notify law enforcement and customers of unauthorized disclosure of CPNI, consistent with 47 C.F.R. § 64.2011.

In the event that an unauthorized disclosure of CPNI is discovered, TransWorld's procedures provide for notification of law enforcement through a central reporting facility, subsequently providing notice to customers, and maintaining record of the breach discovered for a minimum of 2 years.