

February 13, 2019

Annual 64.2009(e) CPNI Certification for 2019

Date filed: February 13, 2019

Name of company covered by this certification: Eastern Oregon Telecom, LLC

Form 499 Filer ID: 821346

Eastern Oregon Telecom’s procedures ensure that the company is in compliance with the requirements set forth in 64.2001 *et seq.* of the Commission’s rules. We have:

• Trained employees on the CPNI rules.

• Established a disciplinary process for inappropriate use of CPNI.

• Notified customers of their CPNI rights and requested approval to use CPNI.

• Will retain records for a minimum of one year.

• Established a system that can clearly and easily show the status of a customer's CPNI approval.

• Established a supervisory review process for outbound marketing plans.

• Established a process for maintaining records of the company's own marketing campaigns that use customers' CPNI, which must be retained for a minimum of one year.

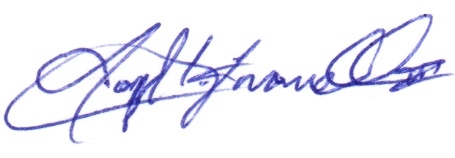
• Will maintain a copy of the annual compliance certificate, signed by corporate officer, in the company office.

• Established a process for authenticating customers.

• Established a process for notification of account changes.

• Established a process for notification of breaches.

Signed;



Joseph Franell

CEO

P.O. Box 848

2180 SE Kelli Blvd

Hermiston, OR 97838