**Call One Inc. Annual 47 C.F.R. 64.2009(e) CPNI Certification**

**2019 Certification for Calendar Year 2018**

**Form 499 Filer ID: 803805**

**DESCRIPTION OF CPNI OPERATING PROCEDURESAND POLICIES**

Call One Inc. ("COI” or the "Company”) maintains the security of CPNI. The Company has security measures in place to protect this data from external attacks to its website and improper verbal request for data via personal contact with COI's customer care. COI’s web portal allows customers to view traffic data. The web portal has login/password security and uses encryption to ensure the security of this information. The web portal limits customers to accessing their specific data only. The Company has procedures in place that allow only customers of record to obtain specific call detail information.

The company's employees have been trained to the proper use of CPNI and the Company will enforce strict disciplinary measures for employees that misuse or mishandle CPNI to any third parties and does not sell CPNI.