Dear Ms. Dortch:

Today, we are writing on behalf of NEAD, LLC to inform the Federal Communications Commission (FCC) that the National Emergency Address Database (NEAD) Platform has ceased operation and is no longer available to support wireless providers’ provision of dispatchable location information as the Commission described in the Fourth Report and Order on Wireless 9-1-1 Location Accuracy (4th R&O).

Although the NEAD-based dispatchable location solution achieved the functional capabilities the Commission described in the 4th R&O, the Fifth Further Notice of Proposed Rulemaking (5th FNPRM) recognized that the NEAD faced certain challenges.\(^1\) Consistent with the Privacy and Security Plan for the National Emergency Address Database that was approved by the FCC on November 14, 2017, NEAD, LLC’s vendor has certified destruction of the database consistent with the U.S. Department of Commerce’s National Institute for Standards and Technology (NIST) Guidelines for Media Sanitization (NIST Special Publication 800-88 Revision 1 (2014)).

Dispatchable location and, more broadly, delivery of accurate vertical location information as part of wireless 9-1-1 calls are important objectives for the wireless industry. We look forward to continuing to work with the FCC and other stakeholders to identify ways to deliver

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\(^1\) *Wireless E911 Location Accuracy Requirements*, Fifth Report and Order and Fifth Further Notice of Proposed Rulemaking, 34 FCC Rcd 11592, 11625 ¶ 80 n. 276 (2019) (5th FNPRM) (citing Comments of NENA, PS Docket No. 07-114, at 1 (filed May 20, 2019); Letter from NENA to FCC, PS Docket No. 07-114, at 2 (filed on Oct. 11, 2019); Reply Comments of NCTA – The Internet & Television Association, PS Docket No. 07-114, at 1-3 (filed June 18, 2019); Letter from Charter and Comcast to FCC, PS Docket No. 07-114, at 1 (filed May 24, 2019)).
accurate vertical location information, including dispatchable location from sources other than the NEAD, which can help further enhance location accuracy for wireless 9-1-1 callers and the public safety community.

Sincerely,

/s/ Thomas C. Power  
Thomas C. Power  
Secretary

/s/ Tom Sawanobori  
Thomas K. Sawanobori  
Vice President