



February 15, 2018

Marlene H. Dortch, Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington, D.C. 20554

RE: EB Docket No. 06-36, 2017 Annual CPNI Certification and Accompanying Statement for EMCO, EMCO INC, ELECTRONIC MAINTENANCE COMPANY INC, ELECTRONIC MAINTENANCE CO, ELECTRONIC MAINTENANCE COMPANY, EMCO TECHNOLOGIES.

Dear Ms. Dortch:

Pursuant to 47 C.F.R § 64.2009(e), EMCO, EMCO INC, ELECTRONIC MAINTENANCE COMPANY INC, ELECTRONIC MAINTENANCE CO, ELECTRONIC MAINTENANCE COMPANY, EMCO TECHNOLOGIES hereby submits its CPNI Certification and Accompanying Statement for Filer ID: FRN # 0001720945

Sincerely,

A handwritten signature in black ink, appearing to read 'Patrick C. Cuntz', written over a horizontal line.

Patrick C Cuntz
President

Annual 47 C.F.R. § 64.2009(e) CPNI Certification
EB Docket 06-36

Annual 64.2009(e) CPNI Certification for 2018 covering the prior calendar year 2017.

Date filed: February 15, 2018

Name of company(s) covered by this certification: EMCO, EMCO INC, ELECTRONIC MAINTENANCE COMPANY INC, ELECTRONIC MAINTENANCE CO, ELECTRONIC MAINTENANCE COMPANY, EMCO TECHNOLOGIES

Form 499 Filer ID: FRN # 0001720945

Name of signatory: PAT CUNTZ

Title of signatory: PRESIDENT

I, Pat Cuntz, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. See 47 CFR. § 64.2001 *et seq.*

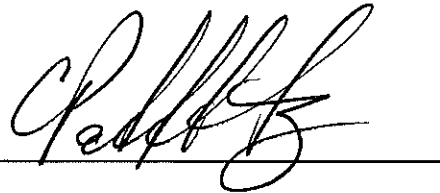
Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements set forth in section 64.2001 *et seq.* of the Commission's rules (statement attached).

The company has not taken any actions (proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year.

The company has not received any customer complaints in the past year concerning the unauthorized release of CPNI.

The company represents and warrants that the above certification is consistent with 47 CFR. § 1.17, which requires truthful and accurate statements to the Commission. The company also acknowledges that false statements and misrepresentations to the Commission are punishable under Title 18 of the U.S Code and may subject it to enforcement action.

Signed _____



Attachments: Accompanying Statement explaining CPNI procedures

Name of Company covered by this filing:

EMCO, EMCO INC, ELECTRONIC MAINTENANCE COMPANY INC, ELECTRONIC MAINTENANCE CO, ELECTRONIC MAINTENANCE COMPANY, EMCO TECHNOLOGIES

FCC Registration Number (0001720945):

Form 499 Filer ID: FRN # 0001720945

Address: 8900 SOUTH CHOCTAW DRIVE
BATON ROUGE, LA. 70815

STATEMENT

Carrier has established operating procedures that ensure compliance with the Federal Communication Commission ("Commission") regulations regarding the protection of customer proprietary network information ("CPNI").

- Carrier has implemented a system whereby the status of a customer's CPNI approval can be determined prior to the use of CPNI.
- Carrier continually educates and trains its employees regarding the appropriate use of CPNI. Carrier has established disciplinary procedures should an employee violate the CPNI procedures established by Carrier.
- Carrier maintains a record of its and its affiliates' sales and marketing campaigns that use its customers' CPNI. Carrier also maintains a record of any and all instances where CPNI was disclosed or provided to third parties, or where third parties were allowed access to CPNI. The record includes a description of each campaign, the specific CPNI that was used in the campaign, and what products and services were offered as a part of the campaign.
- Carrier has established a supervisory review process regarding compliance with the CPNI rules with respect to outbound marketing situations and maintains records of carrier compliance for a minimum period of one year. Specifically, Carrier's sales personnel obtain supervisory approval of any proposed outbound marketing request for customer approval regarding its CPNI, and a process ensures that opt-out elections are recorded and followed.
- Carrier took the following actions against data brokers in 2017, including proceedings instituted or petitions filed by Carrier at a state commission, in the court system, or at the Federal Communications Commission: "NONE"
- The following is information Carrier has with respect to the processes pretexters are using to attempt to access CPNI, and [if any] what steps carriers are taking to protect CPNI: "Carrier has determined that no pretexter has attempted to access CPNI on Carrier's system."
- The following is a summary of all customer complaints received in 2017 regarding the unauthorized release of CPNI:
 - Number of customer complaints Carrier received in 2017 related to unauthorized access to CPNI, or unauthorized disclosure of CPNI: "None"
 - Category of complaint:
 - 0 Number of instances of improper access by employees
 - 0 Number of instances of improper disclosure to individuals not authorized to receive the information
 - 0 Number of instances of improper access to online information by individuals not authorized to view the information
 - 0 Number of other instances of improper access or disclosure
 - Description of instances of improper access or disclosure: