



151 Southhall Lane, Ste 450
Maitland, FL 32751
P.O. Drawer 200
Winter Park, FL 32790-0200
www.inteserra.com

February 15, 2018
Via ECFS Filing

Talk America Services, LLC
10802 Executive Center Drive Benton Building Suite 300
Little Rock, Arkansas 72211

FRN: 0023997349
Secretary, Federal Communications Commission
Washington, DC 20554
ATTN: Wireline Competition Bureau

RE: Talk America Services, LLC
Application to Discontinue Service

Dear Sir or Madam:

Enclosed please find the Application to Discontinue Service submitted on behalf of Talk America Services, LLC. This filing is made pursuant to Title 47, Section 63.71.

A copy of this filing has been provided to the Service List provided as Exhibit B.

Any questions you may have regarding this filing should be directed to my attention at 407-740-3031 or via email to Sthomas@inteserra.com. Thank you for your assistance in this matter.

Sincerely,

/s/ Sharon Thomas

Sharon Thomas
Consultant
Inteserra Consulting Group (formerly Technologies Management, Inc. (TMI))

cc: Rodney McDonald, FCC (via Email)

tms: FCCx1802

ST/cc

Before the
FEDERAL COMMUNICATIONS COMMISSION
Washington, D.C. 20554

In the Matter of)
Section 63.71 Application of)
Talk America Services, LLC)
to Discontinue Services)

File No. _____

Section 63.71 Application of Talk America Services, LLC

Talk America Services, LLC ("Talk America Services" or "Applicant"), hereby seeks authorization pursuant to Section 214 (a) of the Communication Act of 1934, as amended, and 47 C.F.R. §63.71, to discontinue the provision of local exchange, digital subscriber line ("DSL") and intrastate and interstate long distance services in certain locations in the Commonwealth of Virginia and in the state of North Dakota. This proposed discontinuance will affect approximately 82 existing customers.

Applicant is considered a non-dominant telecommunications carrier with respect to all of its services, including those affected by the proposed discontinuance.

Talk America Services provides the following information pursuant to Section 63.71 of the Commission's rules:

1. *Name and corporate headquarters address of Carrier*

Talk America Services, LLC
10802 Executive Center Drive
Benton Building, Suite 300
Little Rock, AR 72211

Correspondence concerning this Application should be sent to:

Sharon Thomas
Consultant to Talk America Services, LLC
Inteserra Consulting Group, Inc.
151 Southhall Lane, Suite 450
Maitland, FL 32751
Telephone: 407-740-3031
Facsimile: 407-740-0613
E-Mail: stthomas@inteserra.com

2. *Date of Planned Service Discontinuance, Reduction or Impairment:*

Talk America Services proposes to discontinue the services that are the subject of this Application on or about April 1, 2018, pending required federal and state regulatory approval of the discontinuance.

3. *Points of Geographic Areas of Service Affected:*

The services that are the subject of this discontinuance will be discontinued in certain locations in the Commonwealth of Virginia and in the state of North Dakota. The Applicant does NOT intend to discontinue service to all locations in these states, however, and will continue to offer service in those states where the facilities of its underlying carriers allow.

4. *Brief Description of Types of Service Affected and Reason for Discontinuance:*

Talk America Services proposes to discontinue local exchange, DSL and intrastate and interstate toll services provided to approximately 82 residential customers in the affected locations described above. Approximately 25 customers will be impacted in Virginia and 57 customers in North Dakota.

The services are being discontinued because Talk America Services' wholesale service providers in these areas, which are competitive local exchange carrier affiliates of Windstream Services, LLC, intend to decommission the telecommunications equipment that is used to serve the affected customers. Talk America Services operates as a reseller of the Windstream affiliates' services, and has no ability to provide substitute services to the impacted customers. As described below, Talk America Services is providing all affected customers with ample notice of the discontinuance and has established a dedicated toll free customer service number to support customers impacted by the discontinuance.

5. *Brief Description of Dates and Methods of Notice to All Affected Customers:*

The Applicant has provided written customer notice of the planned discontinuance in accordance with the requirements of section 63.71 (a) of the Commission's Rules. Notice was provided via 1st class U.S. mail to affected customers on February 15, 2018. The notice is attached as Exhibit A.

A copy of this Application is being sent to the Virginia and North Dakota state regulatory commissions and the respective Governor's offices, as well as to the Department of Defense, as required under Section

63.71, concurrent with this filing. A service list is provided in Exhibit B.

Conclusion

Talk America Services, LLC respectfully requests that the Commission approve its Section 63.71 Application to discontinue the services described herein. Pursuant to Section 214(a) of the Communication Act of 1934, as amended, and 47 C.F.R. §63.71, Talk America Services understands that this application will be automatically granted on the 31st day after the Public Notice is released, with no Commission notification to the Company, unless the Commission has notified the Company that the grant will not be automatically effective.

Dated this 15th day February, 2018.

By: /s/ Jeffrey R. Strenkowski

Jeffrey R. Strenkowski
Vice President, Deputy General Counsel of
Governmental Affairs
Talk America Services, LLC

Sharon Thomas, Consultant to
Inteserra Consulting Group, Inc.
151 Southhall Lane, Suite 450
Maitland, FL 32751
Telephone: 407-740-3031
Facsimile: 407-740-0613
E-Mail: stthomas@inteserra.com

Exhibit A
Customer Notice



2134 W Laburnum Ave. , Richmond, VA 23227

February 15, 2018

Customer Name
Customer Address
City, State Zip

URGENT: Your telephone services will be impacted unless you take action!

Dear Valued Customer,

Talk America Services, LLC will discontinue offering local exchange (dialtone), digital subscriber line (DSL) internet access and long distance services in certain areas within the Commonwealth of Virginia and the State of North Dakota on or after April 1, 2018, pending applicable regulatory approvals, due to the decommissioning of equipment by our wholesale service provider. **Your service will be affected by this discontinuance.**

To avoid a **permanent disruption of your telephone services**, please contact Talk America Services at 1-800-962-4772 as soon as possible to discuss your available options for an alternative service provider. Failure to do so may result in insufficient time to transition your services to an alternative provider and could result in the complete loss of your dialtone, internet access and long distance services, including your telephone number, with no short-term ability to restore them. You will need to migrate your telephone service to an alternative provider **before April 1, 2018.**

A filing is being made with the FCC for approval of this discontinuance of service. The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the §63.71 Application of Talk America Services, LLC. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

Talk America Services' customer service can be reached at 1-800-962-4772 or customercare@talkamericaservices.com or in writing at 2134 W Laburnum Ave., Richmond, VA 23227.

Sincerely,
Talk America Services, LLC

Exhibit B – Service List

Mr. Darrell Nitschke, Executive Secretary
North Dakota Public Service Commission
600 E. Boulevard Avenue, Dept. 408
Bismarck, North Dakota 58505-0480

Mr. Joel H. Peck, Esq, Clerk of the Commission
Virginia State Corporation Commission
Tyler Building, 9th Floor 1300 E. Main Street
Richmond, Virginia 23219

Office of the Governor
State Capitol
600 E. Boulevard Avenue
Bismarck, ND 58505-0001

Office of the Governor
Patrick Henry Building
1111 East Broad Street, 3rd Floor
Richmond, VA 23219

U.S. Department of Defense
Pentagon
Attn. Special Assistant for Telecom.
Washington, DC 20301

CERTIFICATE OF SERVICE

STATE OF FLORIDA)

COUNTY OF ORANGE)

On this date, February 15, 2018, Notice of the foregoing Section 63.71 Application was sent by U.S.
Mail postage prepaid to the service list contained in Exhibit B.

/s/Keith Rice

For Shipping Department
Technologies Management, Inc.