



GVNW CONSULTING, INC.

2270 LA MONTANA WAY #200  
COLORADO SPRINGS, CO 80918  
TEL. 719.594.5800  
FAX 719.594.5803  
[www.gvnw.com](http://www.gvnw.com)

February 16, 2018

**FILED ELECTRONICALLY**

Ms. Marlene H. Dortch  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street SW, Suite TW-A325  
Washington, D.C. 20554

Re: EB Docket No. 06-36  
Annual Section 64-2009(e) CPNI Certification  
New London Telephone Company (499 Filer ID: 805464)

Dear Ms. Dortch:

On behalf of New London Telephone Company ("New London") and pursuant to 47 C.F.R. Section 64.2009(e) of the Commission's rules, I am attaching New London's Annual CPNI Certification and Accompanying Statement.

Please contact me with any questions or concerns.

Sincerely,

Judi Ushio  
[jushio@gvnw.com](mailto:jushio@gvnw.com)  
719.594.5814

Encl.

**Annual 47 C.F.R. § 64.2009(e) CPNI Certification**  
**EB Docket 06-36**

Annual 64.2009(e) CPNI 2018 Certification covering the prior calendar year 2017

Date filed: February 15, 2018

Name of company covered by this certification: New London Telephone Company

Form 499 Filer ID: 805464

Name of signatory: Wendy Ottman

Title of signatory: CFO

I, Wendy Ottman, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. See 47 C.F.R. § 64.2001 *et seq.*

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements (including those mandating the adoption of CPNI procedures, training, safeguards, recordkeeping, and supervisory review) set forth in section 64.2001 *et seq.* of the Commission's rules.

The company has not taken actions (*i.e.*, proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year.

The Company has not received customer complaints in the past year concerning the unauthorized release of CPNI.

The company represents and warrants that the above certification is consistent with 47 C.F.R. §1.17 which requires truthful and accurate statements to the Commission. The company also acknowledges that false statements and misrepresentations to the Commission are punishable under Title 18 of the U.S. Code and may subject it to enforcement action.

Signed Wendy Ottman  
Wendy Ottman

## **CPNI Compliance Accompanying Statement**

Year: 2017

New London Telephone Company

This accompanying statement explains New London Telephone Company's operating procedures ensure that the company is in compliance with the rules governing CPNI as found in Subpart U – Customer Proprietary Network Information – Part 64 of Title 47 of the Code of Federal Regulations.

New London Telephone Company adheres to all CPNI rules as stated in section 64.2001 – 64.2011 concerning the proper use of our customer's CPNI. Specifically, our notice for use of CPNI approval process meets all requirements as listed in Section 64.2008. To further protect our customer's privacy, we have implemented all safeguards required in Section 64.2009. This includes:

- The implementation of a system by which the status of a customer's CPNI approval can be clearly established prior to the use of CPNI;
- The training of appropriate personnel as to when they are, and are not, authorized to use CPNI and the documentation of this training;
- The implementation of an express disciplinary process for CPNI violations up to and including termination;
- The maintenance of a record, for at least one year, of our own, and our affiliates' sales and marketing campaigns ;
- The establishment of a supervisory review process regarding carrier compliance with the federal CPNI rules for outbound marketing situations;
- The establishment of annual certification by a corporate officer with personal knowledge of New London Telephone Company's policies and procedures to ensure compliance with the federal CPNI rules; and
- The establishment of procedures for notification of the Commission within 5 business days of any instance where opt-out mechanisms do not work properly, to such a degree that consumers' inability to opt-out is more than an anomaly.