

Annual 47 CFR § 64.2009(e) CPNI Certification

EB Docket06-36

Annual 64.2009(e) CPNI Certification for 2019 covering the prior calendar year 2018.

1. Date filed: 2/15/2019
2. Name of company(s) covered by this certification: Gen Mobile, Inc.
3. Form 499 Filer ID: 832459
4. Name of signatory: MyLoc Dinh
5. Title of signatory: VP of Business & Legal Affairs
6. Certification:

I, MyLoc Dinh, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules.

See 47 CFR § 64.2001 et seq.

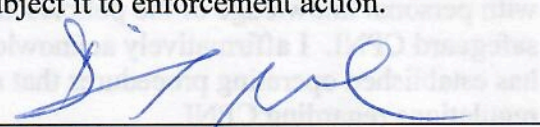
Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements (including those mandating the adoption of CPNI procedures, training, safeguards, recordkeeping, and supervisory review) set forth in section 64.2001 *et seq.* of the Commission's rules.

The company has not taken actions (i.e., proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year.

The company has not received customer complaints in the past year concerning the unauthorized release of CPNI.

The company represents and warrants that the above certification is consistent with 47 CFR § 1.17, which requires truthful and accurate statements to the Commission. The company also acknowledges that false statements and misrepresentations to the Commission are punishable under Title 18 of the U.S. Code and may subject it to enforcement action.

Signed


MyLoc Dinh

Attachment: CPNI Compliance Procedure Statement and Operating Procedures of Gen Mobile, Inc.

CPNI Compliance Procedure Statement and Operating Procedures of Gen Mobile, Inc.

On behalf of Gen Mobile, Inc. ("Company"), I, MyLoc Dinh, VP of Business & Legal Affairs, make the following statement:


1. Company has established policies and procedures to comply with the Federal Communications Commission's ("FCC") rules regarding the use, disclosure, and access to section 64.2001 et seq. of the Commission's rules, 47 C.F.R. § 64.2001 et seq. These procedures ensure that Company is compliant with the FCC's customer proprietary network information ("CPNI") rules. The purpose of this statement is to summarize Company's policies and procedures designed to safeguard CPNI.

2. Company has implemented a system to safeguard its customer's CPNI. Company is engaged in training its employees and personnel as to when they are and are not authorized to use CPNI, and Company has a disciplinary process in place. Company uses CPNI for the limited purposes of initiating, rendering, billing, and collecting for telecommunications services, and may use CPNI, if necessary, to protect its property rights. Company does not disclose CPNI or permit access to such CPNI to any third parties other than as necessary to provide service.

3. Company has established a supervisory review process to ensure its compliance with the CPNI rules regarding outbound marketing situations and maintains records for over one year. For example, employees and/or personnel must obtain supervisory approval of any proposed outbound marketing request for customer approval. Company has established procedures to verify an incoming caller's identity. Company trains its employees and personnel in both the use of CPNI, and protection of its confidentiality. These procedures are detailed in Company's CPNI training material. Company also limits the number of employees that have access to CPNI. Company has implemented measures to protect against unauthorized attempts to access CPNI. If any CPNI breaches occur, Company will track and notify the United States Secret Service ("USSS") and the Federal Bureau of Investigation ("FBI") in accordance with the FCC's rules. Company will track customer complaints regarding CPNI, notify its customers in accordance with the FCC's rules and will maintain a record of notifications to the USSS, FBI, for the time period specified in the FCC's rules.

4. Company has not taken any actions (i.e. proceedings instituted or petitions filed at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year. Company has no knowledge of attempted access of Company's CPNI by Pretexters. Company has not received any customer complaints in the past year concerning the unauthorized release of CPNI.

5. Company will annually submit a CPNI certification to the FCC from an officer with personal knowledge of the policies and procedures that it has implemented to safeguard CPNI. I affirmatively acknowledge that I have personal knowledge that the Company has established operating procedures that are adequate to ensure compliance with FCC rules and regulations regarding CPNI.

Signed 
MyLoc Dinh