

Annual 47 C.F.R. § 64.2009(e) CPNI Certification

EB Docket 06-36

2019 Annual 64.2009(e) CPNI Certification covering the prior calendar year 2018

Name of company covered by this certification: Central Vermont Communications, Inc.

Form 499 Filer ID: 812141

Name of signatory: Stephan J. Suker

Title of signatory: President

I, Stephan J. Suker, certify that I am an officer of the company named above (the "Company"), and acting as an agent of the Company, that I have personal knowledge that the Company has established operating procedures that, to the best of my knowledge, information and belief, are adequate to ensure compliance with the Commission's CPNI rules as I understand them. See 47 C.F.R. § 64.2001 *et seq.* The basis for my certification is summarized below:

The paging and critical messaging services provided by the Company are billed to the customer monthly on a flat-rate basis. As a result, the Company collects at most only minimal information that could be considered CPNI under the FCC's rules. Any use or disclosure of or provision of access to customer-specific information by the Company, whether CPNI or not, requires my approval.

The Company uses, discloses or provides access to CPNI only for the purpose of initiating, rendering, billing or collecting for the paging and critical messaging services provided by the Company. There are two circumstances under which the Company discloses CPNI to third party vendors as an incident of providing its paging and critical messaging services: (1) to the company that provides the customer billing software and system, and (2) to point-of-sale agents that initially sign customers up for the Company's services. In all cases the Company requires these third-party vendors to observe the Company's CPNI obligations and to limit their use of CPNI solely to the purpose for which they are permitted access. The Company also discloses CPNI to law enforcement personnel in compliance with subpoenas.

Except as described in the preceding paragraph, the Company does not disclose or provide access to CPNI to any third parties for any purpose.

The Company does not employ any third parties to market paging or critical messaging service on its behalf. To the extent any marketing of the Company's paging and critical messaging services is done, it is done through direct sales by one or more employees of the Company. Such employees may maintain customer account information for customer service purposes and

for the purpose of selling additions to services already subscribed to by customers, or adjuncts to basic services already subscribed to by the customers.

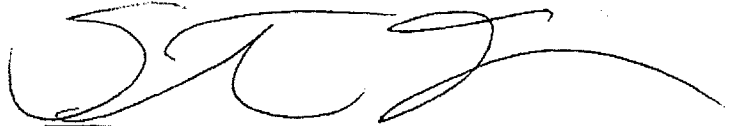
The Company has reviewed its CPNI policies and practices so as to be in compliance with the CPNI rule changes adopted by the FCC in 2007.

The Company did not take any actions (*i.e.*, proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the FCC against data brokers) against data brokers during 2018.

The Company did not have any incidents of "pretexting" during 2018.

The Company did not receive any customer complaints during 2018 concerning the unauthorized release of CPNI.

The Company represents and warrants that the above certification is consistent with 47 C.F.R. §1.17, which requires truthful and accurate statements to the FCC. The Company also acknowledges that false statements and misrepresentations to the FCC are punishable under Title 18 of the U.S. Code and may subject it to enforcement action.



Stephan J. Suker

Date: 2-10-19