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Serving Maine's
Telecommunications needs since 1904



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Federal Communications Commission
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Washington, DC 20554

Annual 47 C.F.R. Section 64.2009(e) CPNI Certification
EB Docket 06-36

Annual 64.2009(e) CPNI Certification for 2018 covering the prior calendar Year 2017

Date Filed: February 20, 2018

Name of company covered by this certification: Tidewater Telecom, Inc.

Form 499 Filer ID: 809837

Name of Signatory: Shirley P Manning

Title of Signatory: President

I, Shirley P Manning, President, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. See 47 C.F.R. Section 64.2001 et seq.

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements set forth in Section 64.2001 et seq of the Commission's rules.

The company has not taken any actions against data brokers in the past year.

The company has not received any customer complaints in the past year concerning the unauthorized use of CPNI.

The company represents and warrants that the above certification is consistent with 47 C.F.R. Section 1.17 which requires truthful and accurate statements to the Commission. The company also acknowledges that false statements and misrepresentations to the Commission are punishable under Title 18 of the U.S. Code and may subject it to enforcement action.

Signed:


Shirley P. Manning

Cc: Best Copy and Printing

Tidewater Telecom, Inc.
Statement of CPNI Procedure Compliance
February 20, 2018

The Company's operating procedures are adequate to meet the requirements of 47 C.F.R. Section 64.2001 et seq., and include the following:

- A system by which the status of a customer's CPNI approval can be clearly established prior to the use of or allowance of access to CPNI
- Training of personnel as to when they are, and are not, authorized to use or allow access to CPNI, with an express disciplinary process in place
- Company policy regarding CPNI is set forth in the Company's employee manual
- Maintenance of records of the Company and the Company's affiliates sales and marketing campaigns that use customer CPNI
- A description of each campaign, the specific CPNI that was used in the campaign, and what products and services were offered as a part of the campaign
- A supervisory review process regarding carrier compliance with 47 C.F.R. et seq, for outbound marketing situations

By 
Shirley P Manning
President