Annual 64.2009(e) CPNI Certification for 2015 covering the prior calendar year 2017

Date Filed: February 21, 2017

Name of company covered by this certification: Contact Communications, Inc

Form 499 Filer ID: 829039

Name of signatory: Kathy M Paskevich

Title of signatory: Secretary

Certification:

I, Kathy M Paskevich, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission’s CPNI rules. See 47 C.F.R.§ 64.2001 *et seq.*

Attached to this certification is an accompanying statement explaining how the company’s procedures ensure that the company is in compliance with the requirements (including those mandating the adoption of CPNI procedures, training, recordkeeping, and supervisory review) set forth in section 64.2001 *et seq*. of the Commission’s rules.

The company has not taken actions (i.e. proceedings instituted or petitions filed by a company at state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year.

The company has not received any customer complaints in the past year concerning

the unauthorized release of CPNI.

The company represents and warrants that the above certification is consistent with 47 C.F.R. §1.17 which requires truthful and accurate statements to the Commission. The company also acknowledges that false statements and misrepresentations to the Commission are punishable under Title 18 of the U.S. Code and may subject it to enforcement action.

Signed: Kathy M Paskevich

Kathy M Paskevich, Secretary

Attachment: Accompanying Statement explaining CPNI procedures

Statement

Contact Communications, Inc is a provider of common carrier paging services. Contact does not currently use customer proprietary network information (“CPNI”) for internal marketing purposes or share CPNI with affiliates or with third parties, other than pursuant to requests by duly-authorized law enforcement officials. Consequently, Contact Communications, Inc is not required to and does not maintain either an “opt-in” or “opt-out” system with respect to CPNI. In the event Contact Communications, Inc were to change the ways in which it uses CPNI, any such change would be reviewed and approved by the directors, who are familiar with the FCC’s rules governing the use of CPNI and who are the certifying directors for CPNI purposes.

Contact Communications, Inc has established procedures to maintain the security of CPNI of its customers.

All servers are secure and located at its premises and CPNI is accessible only to trained employees having access to, or occasion to use CPNI to identify uses of CPNI **not** requiring customer authorization under Section 64.2005. Contact Communications, Inc has a disciplinary process in place if the rules are violated.

Contact Communications, Inc issues bills that include only the number of minutes used by a customer, the per-minute rate, and the total fees.

Representatives of Contact Communications, Inc release customer account information only after a caller has established that the requesting party is, in fact, the subscriber whose records are requested either by a pre-established password, or, at the customer’s request, by sending the call detail information to the customer’s address of record or, by calling back the customer at his or her telephone number of record. Contact Communications, Inc will release CDI to law enforcement officials who present a subpoena signed by a Federal or State Judge.