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Annual 64.2009(e) CPNI Certification for 2019 covering the prior calendar year 2018

1. Date filed: 2/20/19
2. Name of company covered by this certification: T4 Telecom, LLC
3. Form 499 Filer ID: 828008
4. Name of signatory: Asante E. Truong
5. Title of signatory: Secretary
6. Certification:


I, Asante E. Truong, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. See 47 C.F.R. § 64.2001 *et seq.*

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements (including those mandating the adoption of CPNI procedures, training, safeguards, recordkeeping, and supervisory review) set forth in section 64.2001 *et seq.* of the Commission's rules.

The company has not taken actions (*i.e.*, proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year.

The company has not received customer complaints in the past year concerning the unauthorized release of CPNI.

The company represents and warrants that the above certification is consistent with 47 C.F.R. § 1.17, which requires truthful and accurate statements to the Commission. The company also acknowledges that false statements and misrepresentations to the Commission are punishable under Title 18 of the U.S. Code and may subject it to enforcement action.

Signed 
Asante E. Truong, Secretary, T4 Telecom LLC

Attachments: Accompanying Statement explaining CPNI procedures

Statement Explaining CPNI Procedures

T4 Telecom, LLC provides service to business customers. A customer calling in for information on an account must have the account name and account number. Additionally, the person requesting any information or change to an account must be listed as an authorized user on the account. We train our employees to ask for this information prior to releasing any information and monitor phone calls to assure adherence to our policies.

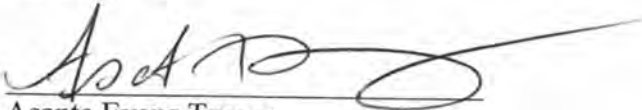
If someone other than the account holder wants information, the authorized account holder must give permission in writing to release that information to the non-named account holder. Any requests for account information not originated from or approved in writing by the authorized user will be denied.

T4 Telecom, LLC receives very few requests for call records and releases call records only to an authorized account holder, an employee of a company who has been listed as authorized to make decisions regarding telecommunications service in writing, or to a Subpoena from an official Court of Law.

Marketing to our existing customers is done by bill inserts that go into every customer's bill, or monthly newsletter emails, regardless of the type of service they currently have. Customer may opt out of marketing communications at any time via email or by calling our office.

T4 Telecom, LLC does not share any CPNI with data brokers, affiliates or any other company or entity.

I hereby certify that the above is true and complete information regarding the CPNI policies of the Company.



Asante Evans Truong
Secretary, T4 Telecom LLC