

**AUTHORIZATION FOR THIRD-PARTY
ACCOUNT REPRESENTATION:
TO OBTAIN CUSTOMER'S SERVICE RECORDS,
BILLING INFORMATION AND CREDIT INFORMATION**

I hereby authorize _____, "Agent" (Agent/Vendor/Other Third Party) to obtain my or my Company's (hereinafter "Customer") customer service records and billing information, as well as credit information, from G2 Solutions as necessary, during:

Check as appropriate:

☐

This Order/Installation only

☐

Term of contract and extensions with G2 Solutions or until G2 Solutions is otherwise notified in writing

I am requesting that G2 Solutions interface directly with Agent in providing service records, responding to requests for changes in service, billing disputes and/or trouble tickets, as noted below, for purposes of assisting Customer in:

Check as appropriate:

☐

Determining proposed changes to products and services

(Read/Only)

☐

Ordering and installation of new products and services

(Read/Write/Orders)

☐

View bill detail and usage; resolve billing disputes

(Read/Write/Bill)

☐

Handling trouble tickets

(Read/Trouble)

☐

All of the above

(Read/Write/All)

This letter of authorization does not preclude me or my company from placing orders, handling billing disputes and/or trouble tickets directly with G2 Solutions on my/our behalf.

Customer/Business Name:

Account Number:

Billing Address:

City:

State:

ZIP:

The undersigned has read the foregoing and represents that he/she is authorized to act on behalf of the Customer.

Print Name

Title

Authorized Signature

Date

To facilitate processing of these forms, they may be returned in the following ways:

- ☐ **By mail:** G2 Solutions, Attn: Customer Care, 1475 Powell St., Suite100, Emeryville CA 94608
- ☐ **By e-mail:** Scan signed documents and send to: service@g2sol.net
- ☐ **By fax:** (866) 603-0964