

FORT PIERCE UTILITIES AUTHORITY

"Committed to Quality"



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COMPLIANCE STATEMENT

Fort Pierce Utilities Authority (FPUA) began providing common carrier telecommunication service on July 1, 2009. As of the date of this writing, FPUA has exactly one customer for this service. Nevertheless, FPUA has incorporated Customer Proprietary Network Information (CPNI) protection into its procedures.

FPUA is a local government entity, and complies with the state of Florida's public records laws. Therefore, FPUA's CPNI practices are incorporated into FPUA's Public Records Requests Procedures. The procedures require that all requests for information regarding FPUA's telecommunication service customers must be forwarded to FPUA's Records Management Liaison Officer (RMLO). The RMLO has been trained with regards to FCC Title 47, Subpart U – Customer Proprietary Network Information, and is responsible for responding to records requests in compliance with federal and state law, and keeping records of uses of CPNI.

These procedures are reviewed regularly by the RMLO and the RMLO's supervisory team.


Javier Cisneros
Director of Utility Support Services

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